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Second Report of the California Hospital Outcomes Project (1996): Acute Myocardial Infarction Volume Two: Technical Appendix-Chapter 015

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CHAPTERFIFTEEN: VALIDATIONSTUDYOFACUTEMYOCARDIALINFARCTION, CONCLUSIONS

This chapter briefly summarizes the keyfindings of the AMI validation study for each research question. Where possible, the results of the validation study are compared with previous research. Changes suggested by the validation study for future AMI mortality models of the California Hospital Outcomes Project are also described.

QUESTION1: What proportion of cases included in the 1993 AMI study should have been excluded because a cutemy ocardial infarction was incorrectly reported or incorrectly diagnosed?

- Atotalof31 cases from the original sample of 1,005 (3.1%) were definitely false positives using the inclusion and exclusion criteria from OSHPD's 1993 report. Specifically, 18 cases had are ported principal diagnosis and 4 cases had are eported secondary diagnosis of AMI without any documentation of this diagnosis by a physician, 4 cases were post -transfer hospitalizations, and 4 cases were actually postoperative AMIs.
- Oftheremaining974cases,74(7.6%)haddocumentationofanAMlb ythetreating physicianbutdidnotmeetstrictcriteriaforthisdiagnosisbasedonahistoryofchest pain,cardiacenzymevalues,andelectrocardiographicfindings.
- Reweighting these figures based on the statewide population, about 2.2% of the cases included in OSHPD's 1993 AMI mortality study were definitely false positives, and an additional 7.2% were suspected to be false positives.

Theseestimatesaresubstantiallylowerthanthecomparableestimatesof26%reported from 15 hospitals in the Bos ton area, \$^139\% reported from a major medical center in Texas, \$^2\$ and 21% reported from a Torontoteachinghospital. \$^3\$ These differences may be attributable to: (1) better physician documentation in medical records, (2) more attention to diagnostic coding sin ce the advent of prospective payment based on Diagnosis Related Groups, (3) the introduction of a fifth digit on the ICD \$-9\$-CM code for AMI to distinguish initial from subsequente pisodesof care, and (4) the use of special criteria,

¹ Iezzoni LI, Burnside S, Sickles L, Moskowitz MA, Sawitz E, Levine PA. Coding of acute myocardial infarction: Clinical and policy implications. *Ann. InternMed* 1988;109:745 -751.

KennedyGT,SternMP,CrawfordMH.Miscodingofhospitaldischargesasacutemyocardialinfarction: Implicationsforsurveillanceprogramsaimedatelucidatingtrendsincoronaryarterydisease. AmJCardiol 1984;53:1000 -1002.

vanWalravenC,WangB,UgnatA,NaylorCD.False -positivecodingforacutemyocardialinfarctionon hospitaldischargerecords:Chartauditresultsfromatertiarycenter. CanJCardiol 1990;6(9):383 -386.

such as a length of sta y less than 4 days (3 days in the current study), to exclude patients who actually ruled outfor AMI. One recent study that focused on the validity of Medicare DRGs found an 8% false positive rate.

Notethatthisvalidationstudydidnotaddressthenum beroftrueAMIsthatweremissed because of underreporting. Recent studies suggest that 76% ⁵ to 90% ⁴ of all AMIs, including postoperative and in -hospital AMIs, can be identified using ICD -9-CM diagnosiscodes. This percentage is probably higher for the subset of cases admitted principally because of an AMI.

Theseresultswereusedtomodifythelistofacceptableprincipaldiagnoses(Table3.1). Mostnotably,arterialembolismorthrombosiswasremovedfromthe1993listbecause fourofthefivecases withthisprincipaldiagnosisinthevalidationsampleactuallyhada postoperativeAMI.InOSHPD'sthirdstudyofAMImortality,nowunderway,complete atrioventricularblockwillalsoberemovedfromthelist.Thesechangesareexpectedto furtherredu cethealreadylowfalsepositiverate.

QUESTION2:Whatisthestatewidereportingaccuracyforimportantriskfactors includedintherisk -adjustmentmodels?

- Thevalidityandreliabilityofcodingwereexcellent(sensitivity>80% and κ>0.8) for infarctsiteanddiabetes, although about 60% of patients reported to have "other or unspecified" siteactually had documentation suggesting aspecific site.
- Thevalidityandreliabilityofcodingwereverygood(sensitivity>60%and κ>0.6)for congestivehea rtfailure(CHF),chronicrenaldisease,priorcoronarybypasssurgery, historyofpacemaker,completeatrioventricularblock,andshock.
- Severalotherriskfactors,includingepilepsy,othercerebrovasculardisease,primary orsecondarymalignancy,and hypertensionhadintermediatevalidityandreliability (0.45<k<0.6).

Fisher ES, Whaley FS, Krushat WM, Malenka DJ, Fleming C, Baron JA, Hsia DC. The accuracy of Medicare'shospitalclaimsdata:Progresshasbeenmade,butproblemsremain. AmJPublicHealth 1992; 82:243-248.

Jollis JG, Ancukiewicz M, DeLong ER, Pryor DB, Muhlbaier LH, Mark DB. Discordance of data bases designed for claims payment versus clinical information systems: Implications for outcomes research.
Ann Intern Med 1993:119:844 -850.

 Sixriskfactors(chronicliverdisease,hypotension,lateeffectsofcerebrovascular disease,pulmonaryedema,nutritionaldeficiency,andothervalvedisease)were poorlycoded(sensitivity<40%and κ<0.45).

Thesenumbersaregenerallyconsis tentwiththosereportedelsewhere. For example, Jollisetalat Duke University Medical Centerreported as ensitivity of 83% with a kappa of 0.83 for diabetes, a sensitivity of 65% with a kappa of 0.56 for hypertension, a sensitivity of 44% with a kappa of 0.48 formit ralin sufficiency, as ensitivity of 36% with a kappa of 0.39 for CHF, and as ensitivity of 14% with a kappa of 0.19 for cerebrovas cular disease. Based on 1985 Medicared at a, Fisher et al reported sensitivities of 84% for diabetes, 82% for hypertension, 89% for CHF, 92% for cerebrovas cular disease, and 83% for chronic renal failure. In a previous, unblinded reabstraction study of California discharge abstracts, the sensitivity of coding was 88% for diabetes (κ =0.89), 65% for hypertension (κ =0.77), 88% for chronic renal failure (κ =0.85), and 100% (κ =1.00) for chronic liver disease.

TheseresultswillbeusedtomodifythelistofriskfactorsforOSHPD'sthirdanalysisof AMImortality,nowunderway. The six riskfactors described as "poo rlycoded" will no longer beused in risk -adjust ment models. In the mean time, OSHPD will continue its intensive educational efforts designed to improve reporting of all diagnoses that affect in patient treatment.

QUESTION3: Areimportantrisk factors co dedmore thoroughly at hospitals with lowrisk -adjusted mortality than at hospitals with high risk -adjusted mortality? If so, does the variation in risk -adjusted mortality diminish when inter -hospital differences in risk factor coding are removed?

- Therewere no consistent differences in the coding of specific risk factors across hospital mortality and volume categories, although some variation exists.
- Overall,65.0%oftheoriginaldischargeabstractshadatleastonemissingclinical riskfactorand 30.9%hadatleasttwomissingriskfactors. Thispercentagedidnot differacrosshospitalmortalitycategories, butwashigherathigh -volumehospitals thanatmedium -volumehospitals (68.8% versus 61.2%).
- Conversely,31.5%oftheoriginaldischarge abstractshadatleastoneunsupported clinicalriskfactorbasedonCMRI'sreabstraction.Thisfindingwasmorefrequentat low-mortalityhospitalsthanatintermediateorhigh -mortalityhospitals(36.7%versus 29.2%and29.0%,respectively),butwasun relatedtohospitalvolume.
- UsingModelB,thedifferenceinrisk -adjustedmortalitybetweenlow -mortalityand high-mortality outlier hospitals shrinks by 19% to 29% (on the derivation of the

Romano PS, Mark DH. Bias in the coding of hospital discharge data and its implications for quality assessment. *MedCare* 1994;32:81 -90.

regressioncoefficients)whentheoriginaldataarereplaced byreabstractedCMRI data.UsingModelA,thesamedifferenceshrinksbyonly0%to12%.

- Hospitals designated in the 1993 report as having low risk -adjusted mortality still havelow mortality even after adjusting for all of the additional risk factors discovered through reabstraction. Although hospitals with high risk -adjusted mortality no longer appears ignificantly worse than expected, this finding is caused by sampling error rather than coding bias.
- The risk -adjustment models estimated using reab stracted data have significantly greater discrimination than those estimated using original OSHPD data. However, they do not necessarily explain more of the variation in observed mortality across hospitals.

Thesefindingssuggestthatasmuchas29% of the difference in risk -adjusted mortality based on Model B, and asmuchas 12% of the difference based on Model A, may be attributable to variation in the coding of risk factors. In other words, Model B is somewhat compromised by coding bias but Model A is virtually immune. Even with Model B, however, at least 71% of the spread in risk -adjusted mortality is not explained by coding variation. These results are generally consistent with those obtained when the US Health Care Financing Administration's risk-adjust mentapproach was applied to data from an earlier, unblinded reabstraction study of medical -surgical DRGs in California. 6,7

TheseresultswillnotleadtoanyspecificchangestotheCaliforniaHospitalOutcomes Project,butwillbedisseminatedt ohospitalsaspartofanongoingefforttopromote morecompleteanduniformcodingofsecondarydiagnoses.

QUESTION4: How often do the clinical characteristics used as risk factors in Model Bactually represent conditions that developed after a dmission?

- Upon careful review of the timing of each diagnosis, risk factors fall into three groups:
 - ConditionsthataredocumentedinERoradmissionnotesinlessthan50%of casesandarefirstdiagnosedatleastonedayafterpresentationinmorethan 50%ofcases.Examplesincludehypotension,othercerebrovasculardisease, pulmonaryedema,othervalvedisease,andshock.
 - 2. ConditionsthataredocumentedinERoradmissionnotesin50 -80%ofcases. Examples include congestive heart failure, chronic liver disease, complete atrioventricular block, epilepsy, secondary malignant neoplasm, nutritional deficiency, and skinulcer.

GreenJ,WintfeldN.Howaccuratearehospitaldischargedataforevaluatingeffectivenessofcare? Med Care1993:31:719 -731.

- Conditions that are documented in ER or admission notes in at least 80% of cases. Examples include infarct site, chronic re nal disease, diabetes, hypertension, late effects of CVA, prior CABG, primary malignant neoplasm, and history of pacemaker. Many of these preexisting conditions are first noted on the day after presentation.
- The risk factors common to both Models A and categories, whereas most of the extrarisk factors unique to Model Barein the first category. The major exception stoth is principle are: (1) other valved is ease, which is often diagnosed during an inpatient echocarding ramor ventriculogram, and (2) complete a trioventricular block and epilepsy, which are actually present at admission in most cases. These findings generally support the manner in which risk factors were assigned to Models A and B.
- Adjustingonlyforpr e-existingconditionscompromisesthediscriminatorypowerof ModelBmorethanthatofModelA,althoughModelBremainsstrongerthanModel A. It also substantially weakens both models' ability to explain the variation in observedmortalityacrosshospi tals.
- The regression coefficients for Model B risk factors are significantly biased by includingconditionsdiagnosedafteradmission; epilepsy, hypotension, pulmonary edema, and shock become much less powerful predictors when this bias is removed.
- Disregardingconditionsthatwereactuallydiagnosedafteradmissionincreasesthe differenceinrisk -adjustedmortalitybetweenlowandhigh -mortalityhospitalsby25% inareestimatedversionofModelA,andby20%inareestimatedversionofModel B.

Very little comparative information on the timing of comorbid diagnoses has been published Aftera" presentonadmission "indicatorwas implemented at the Mayo Clinic, Naessensetal reported that 77% of secondary diagnoses of cerebrovas cular disease, 70% of secondary diagnoses of pneumonia, 64% of secondary diagnoses of acuteren al failure, and 79% of secondary diagnoses of skinul cerwere preexisting.

8 Among AMI patients in New York, 63% of secondary diagnoses of urinary tractin fection, 76% of secondary diagnoses of gastrointestinal hemorrhage, 71% of secondary diagnoses of cardiogenic shock, 66% of secondary diagnoses of acuteren alfailure, and 66% to 94% of secondary diagnoses of cerebrovas cular disease were reported as "on set prior to admission."

NaessensJM,BrennanMD,BobergCJ,AmadioPC,KarverPJ,PodratzRO.Acquiredconditions:An improvementtohospitaldischargeabstracts. QualAssurHealthCare 1991;3(4):257 -263.

⁹ Reepmeyer T. Complications versus comorbidities. Presented at the Faulkner and Gray Medical OutcomesConference,BostonMA,July1995.

Thisvalidationstudyshowsthatmisclassifyingconditionsdiagnosedafteradmissionas riskfactorsleadstosignificantbiasintheModelBregressioncoefficients. Asaresult, Model B over -adjusts for conditions that may represent complications of car e and underestimatesthetruedifferenceinrisk -adjustedmortalitybetweenlow -mortalityand high-mortalityoutlierhospitals. ThisfindingsupportsOSHPD'sdecisiontoreportthe results of the two models separately, and confirms the importance of addin gadata elementindicatingwhethereachdiagnosiswas "presentatadmission" to the hospital discharge data system. It appears that reviewing prehospital, emergency room, and admission notes may be a more reliable way to ascertain these diagnoses than reviewing all notes written on the day of admission. However, the reisclear potential for confusion when preexisting diagnoses are first detected during an inpatient diagnostic test.

Unfortunately,thisnewdataelementwasjustintroducedinJanuary1996 andwillnotbe availableforuse in California outcomes reports until late 1997. In the absence of a method to identify conditions that were actually present at admission, the misclassification bias described above will be resolved by dropping problem at icvariables (e.g., epilepsy, pulmonary edema, hypotension, and possibly shock) from all risk adjustment models. OSHPD's third analysis of AMI mortality, now underway, will incorporate these changes.

QUESTION5:Howdotherisk -adjustmentmodelschange whenadditionalclinical variablesareusedasriskfactors?

- Usingbothbivariateandmultivariatestatisticalmethodstotestover50clinicalrisk factorsabstractedfrommedicalrecords,ninepredictorsthatsignificantlyimproved the1993risk -adjustmentmodelswereidentified. Thesepredictorsweredivided into five core variables (i.e., systolic blood pressure, heart rate, and shock at presentation; cardiopulmonary arrest within 24 hours before presentation; and a do not resuscitate order on or before the date of admission) and four secondary variables (i.e., the ratio of the first CK to the hospital's upper limit of normal, pulmonary rales or a loud systolic murmur on the first physical examination; any history of stroke). The secondary variab les either had marginal statistical (0.03<p<0.10) or clinical significance, or became in significant when reabstracted ICD-9-CM codes were used in stead of original OSHPD data.
- Addingclinicalriskfactorsimprovesthediscriminationofallrisk -adjustmentmodels, althoughthemagnitudeofthisimprovementissmallerforModelBthanforModelA.
 The core clinical variables contribute much more than the secondary clinical variables, butthelattersetofriskfactorsstillimprovesthediscriminationofm ost models Addingclinicalriskfactorsalsoincreasesbothmodels'abilitytoexplainthe variationinobservedmortalityacrosshospitals.
- Although the magnitude of improvement from adding clinical variables is smaller when reabstracted ICD -9-CM cod es are used in the "base" model in stead of original codes, this finding reflects overadjustment for conditions that were actually diagnosed after admission. Limiting the analysis to risk factors that were clearly

presentatadmission,basedonERoradmis sionnotes,increasesthemagnitudeof improvementfromaddingclinicalvariables.

The validation study clearly demonstrates that a better risk -adjust ment model for AMI mortality could be developed if additional clinical information was available. The vi signs and presence or absence of shock at presentation, a recent history of cardiopulmonary arrest, and "do not resuscitate" status are the most important incremental predictors. Note that many potentially useful predictors could not be assessed, largely because the necessary data were not available with sufficient frequency (e.g., ejection fraction), were too costly to obtain (e.g., comparison ECGs before or after the index hospitalization) or were potentially related to the quality of hospital care (e.g., pre-infarct medications). Therefore, these variables would be inappropriate candidates for an enhanced statewided at a collection program.

SeveralriskfactorsinModelsAandB,suchasinsurancestatusand"other"infarctsite, become much less significant when additional clinical variables are included. This findingreflectsthegreaterexplanatorypowerandprecisionofclinicalvariables,butdoes notnecessarilyindicatebiasinhowModelsAandBestimatepredictedprobabilities. Instead,itdemonstratesthattheadjustedoddsratiosreportedinChapterTenofthe 1993report(andinChapterNineofthisvolume)shouldbeinterpretedcautiouslywhen potentialconfoundersareunavoidablyomitted.

Theseresultswillnotleadtoanyspecificc hangestotheCaliforniaHospitalOutcomes Project,butwillbeconsideredbytheCaliforniaHealthInformationCommitteeandthe CaliforniaHealthPolicyandDataAdvisoryCommissionaspartoftheirongoingreviewof potentialchangestoOSHPD'sdatacol lectionprograms(pursuanttoSenateBill1109).

QUESTION 6: Do hospitals with significantly higher or lower than expected mortality, ascategorized in Volume One, appear closer to average after adjusting for additional clinical variables? How dother sk-adjusted mortality rates and p values for individual hospitals change when additional clinical variables are used as risk factors?

- In general, neither core nor secondary clinical variables systematically change expected mortality rates for hospitals with low, intermediate, or high risk -adjusted mortality.
- Theadditionofbothcoreandsecondaryclinicalriskfactorstoareestimatedversion
 of Model A, based on the ICD -9-CM codes reported to OSHPD, reduces the
 difference in risk -adjusted mortality between low -mortality and high -mortality
 hospitalsby10%. Theadditionofthetheseriskfactorstoasimilarlyreestimated
 versionofModelBreducesthisdifferenceby20%.
- Theadditionofbothcoreandsecondaryclinicalriskfactorstoareestima tedversion
 of Model A based on reabstracted ICD -9-CM data has a minimal effect on the
 difference in risk -adjusted mortality between low -mortality and high -mortality
 hospitals. The addition of these risk factors to a similarly reestimated version of

ModelBreducesthisdifferenceby21%ifconditionsdiagnosedafteradmissionare usedincodingriskfactors,andby14%iftheyarenot.

Thesefindingsdemonstratethatunmeasuredclinicalriskfactorsaccountforlittleofthe observed difference in risk -adjusted mortality across hospitals. Through sequential analysisof925casesthatwereincludedinallmodels, the relative contribution of various factors in "explaining" the observed difference in risk -adjusted mortality between low -mortality and high -mortality hospitals (using Model A) can be described as follows:

- a. Randomerror(21%)
- b. Biasduetodifferentialcodingofriskfactordiagnoses(18%)
- c. Biasduetodifferentialtimingofdiagnoses(-16%)¹⁰
- d. Biasduetounmeasuredriskfactors,orconfo unders(2%)

TheneteffectoftheseerrorsisthatOSHPD's1993ModelAoverestimatedthetrue differenceinrisk -adjustedmortalitybetweenthesesetsofhospitalsby24%.

UsingModelB,therelativecontributionsareasfollows:

- a. Randomerror(22%)
- b. Biasduetodifferentialcodingofriskfactordiagnoses(19%)
- c. Biasduetodifferentialtimingofdiagnoses(-11%)¹⁰
- d. Biasduetounmeasuredriskfactors,orconfounders(10%)

TheneteffectoftheseerrorsisthatOSHPD's1993ModelBoverestimated thetrue differenceinrisk -adjustedmortalitybetweenthesesetsofhospitalsby39%.

These analyses confirm that Model B provides a less valid portrayal of hospital performancethanModelA, althoughamodelthatincludessomebutnotalloftheextra riskfactorsinModelBmightbesuperiortoeitherofthepublishedmodels. If coding variation across hospitals can be eliminated, collecting and adjusting for additional clinical variables may have minimal impact at the hospital level. However, if codi variation remains unchanged, adjusting for additional clinical variables may be more important. Once again, this information will be considered by the California Health InformationCommitteeandtheCaliforniaHealthPolicyandDataAdvisoryCommission as part of their ongoing review of potential changes to OSHPD's data collection programs. These committees are especially concerned about the potential impact of better risk models on the assessment of individual hospitals, as shown in Figures 14.3 and 14.4.

QUESTION7: Dohospitals with low risk -adjusted mortality demonstrate better processes of carethanhospitals with high risk -adjusted mortality?

 HighvolumehospitalsadministeraspirintoahigherpercentageofAMlpatientsthan medium-volumeh ospitals,butaspirinusedoesnotdifferacrosshospitalmortality

Thenegativesignindicatesthatthe effectofthisbiasistoopposetheotherbiaseslisted;thatis,itleads tounderestimationofthetruedifferenceinrisk -adjustedmortality.

categories. However, low -mortality hospitals start aspirin within 6 hours of presentationmoreoftenthanintermediateorhigh -mortalityhospitals.

- Low-mortalityhospitalsadministerh eparintoahigherpercentageofAMIpatients thanintermediateorhigh -mortalityhospitals,butthereisnodifferenceinheparinuse betweenmediumandhighvolumehospitals.
- Thrombolyticuseisassociated with neither hospital volume nor hospital mor tality. This result is unaffected by whether an arrower or broader list of contraindications is used. Low -mortality and high -mortality hospitals also do not differ in the use of aspirinand heparinase arly adjunctive the rapy with thromboly tics.
- AMIp atientsadmittedtolow -volumehospitalsarelesslikelytoundergoPTCA,but arejustaslikelytoundergoCABG,comparedwiththoseadmittedtohigh -volume hospitals.Patientsadmittedtohigh -mortalityhospitalsaresomewhatlesslikelyto undergoCABG, butarealmostaslikelytoundergoPTCA,comparedwiththose admittedtolow -mortalityhospitals.Revascularization(CABGorPTCA)within24 hoursofpresentationisabouttwiceasfrequentinlow -mortalityasinhigh -mortality hospitals.
- Coronarya ngiographyandpulmonaryartery(Swan -Ganz)catheterizationarealso performedmorefrequentlyatlow -mortalitythanathigh -mortalityhospitals.
- There are no systematic differences in the measurable efficiency of emergency services betweenlow -mortality and high -mortality hospitals.

Theusageratesforthesetherapies in the validations ampleare generally consistent with those recently reported for Medicare patients by the Cooperative Cardiovas cular Project (CCP). ¹¹ For example, a spirin was used in 83 % of "ideal candidates" in the 1992-93 CCPs ample from Alabama, Connecticut, Iowa, and Wisconsin, versus 73% of those eligible in OSHPD 's validation sample. Thrombolytics were used in 70% of "ideal candidates" in the CCP sample, versus 51% of those eligible in OSHPD 's validation sample. In travenous or subcutaneous heparinwas used in 69% of "ideal candidates" in the CCP study, versus 63% of those eligible in the validation sample.

These analyses indicate that there are definite differences in the process of care betweenhospitalswithlowrisk -adjustedmortalityandhospitalswithhighrisk -adjusted mortality,stratifiedbyvolume. The most clinically significant differences relate to the use of invasive diagnostic and the rapeutic methods, including cath eterization, PTCA, and CABG. However, low -mortality hospitals demonstrate good outcomes even among their patients who do not receive one of these invasive procedures. This finding is consistent with the hypothesist hat procedure use is one marker of "agg ressiveness" that may be associated with better AM lout comes; other markers of this trait probably exist but could not be identified through retrospective charter view.

EllerbeckEF,JencksSF,RadfordMJ,KresowikTF,CraigAS,GoldJA,KrumholzHM,VogelRA.Quality ofcare forMedicarepatientswithacutemyocardialinfarction. JAMA1995;268:2530 -2536.

Insummary, the results of this validation study demonstrate that:

- 1. False-positive coding of AMI is much less frequent in California in the 1990's than earlier studies would suggest, and does not compromise the validity of the California Hospital Outcomes Project.
- 2. Althoughmanyriskfactorsareundercoded,thereisnosystematicdif ferencein codingpracticebetweenhospitalswithlowrisk -adjustedmortalityandhospitals withhighrisk -adjustedmortality.
- 3. The difference in risk -adjusted mortality between low -mortality hospitals decreases modestly when uniform | ycoded data are substituted for the data originally reported to OSHPD.
- 4. Clinical risk factors available only through chart review, such as vital signs, shock, cardiopulmonary resuscitation, and "do not resuscitate" status, significantlyimprovetheper formanceofrisk -adjustmentmodelsbasedonICD -9-CMdata.
- 5. Adjusting for these clinical risk factors has a minor impact on hospitals' risk adjusted mortality rates.
- 6. ModelBsuffersfrommorebiasthanModelA,largelybecauseitincludesrisk factorsthatarefrequentlydiagnosedafteradmissionandoccurmoreoftenat high-mortalityhospitalsthanatlow -mortalityhospitals.
- 7. Process-of-caredifferencesbetweenlow -mortalityandhigh -mortalityhospitals can be identified, but do not fully explai n the observed differences in risk -adjustedoutcomes (even afteradjust ment for clinical risk factors).