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## Observational Study of Cell Phone and Texting Use Among California Drivers 2012 and Comparison to 2011 Data

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1 **OBSERVATIONAL STUDY OF CELL PHONE AND TEXTING USE AMONG**  
2 **CALIFORNIA DRIVERS 2012 AND COMPARISON TO 2011 DATA**

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## 1 **ABSTRACT**

2 This methodological report describes survey research and data collection methods employed for  
3 the second Observational Survey of Cell Phone and Texting Use among California Drivers study  
4 conducted in 2012. This study was conducted by Ewald & Wasserman Research Consultants  
5 (E&W) on behalf of the California Office of Traffic Safety and the Safe Transportation Research  
6 and Education Center at University of California at Berkeley. The survey's goal was to obtain a  
7 statewide statistically representative observational sample of California's cell phone use  
8 behaviors, focusing on mobile device use and compare it to 2011 survey data. Vehicle drivers  
9 were observed at controlled intersections, such as traffic lights and stop signs, using a protocol  
10 similar to the National Occupancy Protection Use Study methodology published by the National  
11 Highway Traffic Safety Administration. The sample frame included a total of 5,664 vehicle  
12 observations from 129 sites. The total percentage of distracted driving by electronic devices  
13 (holding a phone to the ear, manipulating a hand-held electronic device while driving, or talking  
14 on a hand-held device) observed increased to 6.2% in 2012 from 4.2% in 2011. California's  
15 baseline level of cell phone use and driving will be a critical metric over the years as traffic  
16 safety stakeholders mobilize to conduct high visibility enforcement campaigns, explore new  
17 policies, expand educational programs, and engineer countermeasures to increase safety on the  
18 roads.

## 19 **INTRODUCTION**

20 This methodological report describes Ewald & Wasserman Research Consultants' (E&W) survey  
21 research and data collection methods employed for the second wave of the "Observational Survey  
22 of Cell Phone and Texting Use among California Drivers Study." The study was conducted on  
23 behalf of the California Office of Traffic Safety (OTS) and the Safe Transportation Research and  
24 Education Center (SafeTREC) at the University of California, Berkeley. The study objective was  
25 the second wave of a statewide statistically representative observational study of California  
26 drivers' distracted driving behaviors, including cell phone and other electronic device use.

27 The goal of this project was to observe vehicle drivers at controlled intersections-such as  
28 traffic lights and stop signs-using a data collection protocol similar to the National Occupancy  
29 Protection Use Study (NOPUS) methodology published by the National Highway Traffic Safety  
30 Administration (NHTSA) on electronic device use of drivers in their Traffic Safety Facts  
31 publications DOT HS 811 372 (1) and DOT HS 811 361 (2). Additionally employed was the  
32 methodological outline of the Seat Belt Survey Regulation for Section 157 Surveys: 23CRF Part  
33 1340 published by NHTSA (3).

34 The final dataset includes a total of 5,664 vehicle observations from 129 sites in the State  
35 of California and includes observer-rated information on driver's age, gender, ethnicity, vehicle  
36 type, number of passengers in vehicle, and the presence of children less than eight (8) years of  
37 age. Additional observations on driver distractedness includes the driver holding a phone to the  
38 ear, talking on a Bluetooth or other headset, manipulation of a hand-held device, or talking on a  
39 hand-held device.

## 40 **METHODS**

### 41 **Sample Methodology and Sample Site Selection**

42 Replicating the data collection effort conducted in 2011, the overall sample frame was created  
43 using a multi-stage proportional random site selection based on the daily vehicle miles traveled  
44 (DVMT) on California roadways, determining DVMT by county as the primary sampling units.

1 The DVMT information was derived from the California Department of Transportation's  
2 Highway Performance Monitoring System (HPMS) 2009 California Public Road Data. Tables  
3 listing the maintained daily vehicle miles traveled by jurisdictions and by county were  
4 summarized to create the overall main sample frame for the site selection.

5 In the first step of sample preparation, all ineligible jurisdictions (not open to public, with  
6 limited access, or no roadways) were removed from the sample frame. All remaining  
7 jurisdictions were deemed eligible and included city jurisdictions as well as highways and  
8 unincorporated land by county and by the definitions of rural and suburban sites.

9 After the removal of ineligible jurisdictions, all counties in the State of California  
10 accounting for less than 1.0% each of the total DVMT in the State were excluded. In this  
11 process, ten counties of California's 58 counties were removed, leaving the sample frame with  
12 counties and jurisdictions accounting for 99.2% of the total CA DVMT. The ten excluded  
13 counties, which accounted for 0.8% of all DVMT in the State of California, were: Amador,  
14 Calaveras, Plumas, Mono, Del Norte, Modoc, Trinity, Mariposa, Sierra, and Alpine.

15 The next step involved the first random selection of counties in a proportional  
16 randomized design, where the proportion of inclusion was the DVMT per county. For the  
17 eligible 48 counties and jurisdictions, a sample interval was created based on a target of 17  
18 counties, which served as the random value for the first stage site inclusion. All counties with a  
19 DVMT larger than the random value were automatically included in the sample frame due to  
20 their size and excluded from the subsequent random selection list. The five counties included by  
21 DVMT volume were: Los Angeles County, Riverside County, San Bernardino County, San  
22 Diego County, and Orange County. They accounted for 53.6% of all DVMT in the State of  
23 California.

24 The remaining 12 sites to be selected were pulled in a proportional randomized design  
25 which increased the probability of inclusion in the sample frame for counties with a higher  
26 DVMT volume. The final list of counties selected included: Alameda, Butte, El Dorado, Kern,  
27 Merced, Placer, San Joaquin, San Mateo, Santa Clara, Solano, Sonoma, Tulare, Los Angeles,  
28 Orange, San Bernardino, San Diego, and Riverside.

29 In the subsequent step of the proportional random selection, the actual sites within each  
30 selected county were determined. The secondary sampling unit consisted of either: city or town  
31 jurisdictions, unincorporated land, or State Highway jurisdictions. Using a proportional cell  
32 selection method, jurisdictions with higher volumes of DVMT had a higher probability to be  
33 included in the sample frame. This procedure resulted in 130 selected sites in the selected 17  
34 counties.

35 Of the 130 included observation sites, 27 sites were highway sites and 25 were  
36 unincorporated land sites. For the highway sites, only controlled exit ramps with either a stop  
37 sign or a traffic light were included. For the unincorporated sites, the controlled intersection  
38 closest to the geographically determined random site was selected.

39 After the selection of jurisdictions within each county, each site was pinpointed  
40 geographically, using various mapping software. For jurisdiction sites with defined boundaries  
41 and where information on boundaries was available for the software, a random site selector was  
42 used to select a site within a defined area. For this process, the software created a random  
43 number stream based on the x- and y-axis of the jurisdiction boundaries, which were partitioned  
44 into polygons using a standard partitioning algorithm. Polygons were further geospatially  
45 partitioned into triangles of varying sizes and a number stream created two random numbers  
46 based on the axis length of the triangle, thus ensuring that the larger the target area, the higher

1 the probability of selection. For geographic sites with limited geospatial information, a similar  
2 but manual process was employed, which determined the outer boundaries of the jurisdiction, the  
3 latitude and longitude of the area, and then randomly created a latitude and longitude number set  
4 for the target geographic area.. The electronic maps used for this purpose were overlaid with a  
5 meter grid reference system (MGRS) to produce a grid layer of 1,000 x 1,000 meters and all  
6 selected locations were placed in the exact middle of that square kilometer.

7 The final site selected was confirmed using Google Earth to ensure that a) an eligible  
8 roadway existed and b) it had an intersection or highway exit ramp that was controlled and  
9 eligible for data collection. Sites that did not qualify or those that could not be accessed safely by  
10 a field observer for their targeted 45-minute observation period, were re-selected by either  
11 selecting the opposite side of the intersection, or, for highway exit ramps, selecting the exit ramp  
12 for traffic from the opposite travel location.

### 13 14 **Interview Locations, Times, and Durations**

15 The data collection was conducted between February 20, 2012, and April 11, 2012, by Ewald &  
16 Wasserman Field Observer teams based out of the San Francisco Bay Area and a southern  
17 California (Los Angeles and San Diego) area. Data collection times ranged from 7:00 a.m. to  
18 6:30 p.m. and included weekend days and weekdays. The field observers were rigorously trained  
19 in the methodology and protocols and assigned batches of location sites where they would  
20 conduct the 45-minute observation. The field observers were monitored and managed by the  
21 E&W Project Manager throughout the study period.

22 The team in southern California was responsible for visiting the sites located in San  
23 Bernardino, San Diego, Riverside, Orange, and Los Angeles counties. The Bay Area team in  
24 northern California was assigned Alameda, Butte, El Dorado, Kern, Merced, Placer, San  
25 Joaquin, San Mateo, Santa Clara, Solano, Sonoma, and Tulare counties for their data collection  
26 routes. The teams were instructed to contact the Project Manager regarding site identification  
27 issues, weather, or safety concerns.

### 28 29 **Staff Training**

#### 30 31 *Training Procedures and Pre-Testing of Observation Form*

32 The E&W Field Observer teams in northern and southern California were trained in a team  
33 meeting format, including a detailed review of data collection procedures and observation  
34 protocol, followed by a closely supervised on-site visit and a 45-minute round of test  
35 observations. E&W also conducted a round of observation form pilot tests in San Mateo County  
36 prior to the start of the actual data collection. As a result of the pre-test, the format of the form  
37 was modified to allow for more individual observations. The final version of the observation  
38 form is shown on the following page.

39 The northern California team was trained during the last week of February 2012. The  
40 team and field supervisor visited a selected test site together, practicing all aspects of the data  
41 collection, including site positioning, identifying the accurate lane to code, and swift and  
42 accurate markings in the coding selections on the observation form.

43 The southern California team was trained during the last week of February 2012 and they  
44 visited three training sites in the Los Angeles/Long Beach area to practice in a group setting, as  
45 well as individually. During the training, the E&W Project Manager monitored all staff for

1 accuracy and quality control. All observers were instructed on the coding categories in advance  
 2 of the data collection.

3 The field observers were provided with a packet of materials which included observation  
 4 forms, specific site locations, a validation letter on UC Berkeley SafeTREC and OTS letterhead  
 5 for respondents inquiring about the purpose of the observations, and guidelines for procedures  
 6 while in the field.  
 7

ID of Location: _____ Alternate 1: _____ Alternate 2: _____ Road: 1=HWY Exit Ramp 2=Surface Street 3=Other										
Data Collected by: _____			Weather condition: _____			Start Time: _____		Notes: _____		
Data Collected on: _____				Area Type: 1=Rural 2=Urban 3=Suburban			End Time: _____		Notes: _____	
Event #	DRIVER/VEHICLE CHARACTERISTICS						DRIVER BEHAVIOR			
	<u>Age</u> A=16-24 B=25-69 C=70 and older	<u>Gender</u> M=Male F=Female	<u>Ethnicity</u> W=White AA=African American A=Asian H=Hispanic O=Other	<u>Vehicle type</u> 1=Passenger car 2=Van or SUV 3=Pickup truck	<u>Passengers</u> Number in car (If 1 - SKP next question)	<u>Kids under age 8</u> Y=Yes N=No	<u>Holding Phone to Ear with Hand</u> √	<u>Talking on Headset OR Bluetooth</u> √	<u>Manipulating Hand-Held Device</u> √	<u>Talking on Handheld Device</u> √
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8 **FIGURE 1 Observation Form**

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1 The field observers were provided with explicit instructions on: a) locating and ensuring  
2 the accurate assigned location; b) confirming that the position of the observation direction was as  
3 specified on the detailed map for that location; and c) implementing an exact procedure for time  
4 recording, lane selection, and coding accuracy.

#### 5 6 *Field Data Collection*

7 After the training, all field observer staff was assigned a number of sites for traffic observations.  
8 Selection of sites for a staff member was guided by multiple factors, including the actual site  
9 location. A total of six field staff were deployed in California and the number of observations  
10 gathered per site ranged from zero to 165 vehicles. A single observer was positioned at the controlled  
11 intersection, whenever safe and possible on the driver's side of the road. After completing observation  
12 at the assigned sites, field observers submitted forms and all additional documentation to the  
13 E&W headquarters in San Francisco for a comprehensive data review and data entry into  
14 electronic format. The data from the observation forms were entered electronically using a data  
15 entry program specifically written for this project. This program was designed to eliminate data  
16 entry errors and ensure accuracy of the electronic data.

#### 17 18 *Time Frames of Data Collection and Comparison with 2011 Data*

19 The observational data was collected between February 20, 2012 and April 11, 2012 by the  
20 E&W field teams.

21 Data collection times ranged from 7:00 a.m. to 6:06 p.m. and included weekend days and  
22 weekdays with a higher emphasis on data collection during morning and evening rush hours as  
23 described in the NOPUS methodology. About a third of all observations were completed during  
24 morning and evening rush hours, defined to be weekdays from 7:00 a.m. to 9:30 a.m. and from  
25 3:30 p.m. to 5:00 p.m.

26 The distribution of data collection time frames by the definitions of rush hour, weekend,  
27 and in-between times was noted and compared with the 2011 values. Overall, 29.7% of all  
28 observations were made during rush hour, 22.4% were completed on a weekend day, and the  
29 remaining 47.9% were collected at all other times. The differences compared with the 2011  
30 observations range between 0.6% and 3.3% per site.

31 E&W also gathered information on the actual time frame of the data collected so future  
32 analysis of the "rush hour" definition is possible. However, for the purpose of this study, analysis  
33 adhered to the NOPUS methodology definition.

#### 34 35 *Data Site Definitions and Comparison with 2011 Data*

36 **Roadway Type** In total, 26.6% of all observations were made at highway exit ramps, including  
37 major California routes and freeways, and 72.8% were completed on surface streets. "Other"  
38 categorized streets included one surface street site at an intersection with an exit of a shopping  
39 mall. The difference in percentage compared with the 2011 data collection ranges between 0.2%  
40 and 2.3%.

41  
42 **Area Type** The observation area type was coded into three categories: rural, urban, and  
43 suburban. The rural locations represented 21.0% of the sites observed, 49.6% were coded as  
44 urban, with the remaining 29.4% in suburban locations.

45  
46



1 *Demographic Characteristics of Drivers and Comparison with 2011 Data*

2 Overall, the observed age and ethnicity of drivers are comparable to the 2011 data. For the age of  
3 drivers, the majority, or 87.2%, were coded as between the ages of 25 and 69, 7.6% were ages  
4 16-24, and 5.2% were older than 70 years.

5  
6 **Gender** The gender of the vehicle driver has shown a substantial shift with a 12.6% increase in  
7 female drivers, which is significant compared with that of the previous year (from 41.4% in 2011  
8 to 54.0% in 2012).

9  
10 **Race/Ethnicity** For the racial/ethnic coding of drivers, 55.9% were coded White and 26.1%  
11 were coded as Hispanic/Latino. About 10.6% of drivers observed were Asian and 4.4% African  
12 American. All were comparable to the distribution in 2011.

13  
14 **Number of Passengers** The observed number of vehicle passengers ranged from 1 passenger  
15 (only the driver) to 6 passengers (the driver plus 5). The majority of drivers, 71.8%, drove alone,  
16 while 21.1% had two passengers (the driver plus one additional passenger) in the car. A total of  
17 7.0% of all vehicles observed had more than two passengers in the vehicle. The number of single  
18 drivers increased from 2011 by 3.9% while the number of two-occupant vehicles dropped by  
19 4.7%. That increase in single drivers between 2011 and 2012 is significant.

20  
21 **Child Passengers** A total 7.0% of observed vehicles (394 vehicles) had a passenger under the  
22 age of eight, compared with 5.3% of all vehicles in 2011.

23  
24 **Vehicle Type** Vehicles were coded according to type. A total of 51.3% of all vehicles were  
25 coded as passenger cars, 32.1% were vans or SUVs, and 16.6% were pickup trucks, very similar  
26 to the 2011 data.

27  
28 **RESULTS**

29  
30 **Overall Electronic Device Use and Distracted Driving by Electronic Devices**

31 The “distracted driving by electronic devices” (DD) variable was created from the observation of  
32 three behaviors:

- 33     • holding a phone to the ear  
34     • manipulating a hand-held electronic device while driving  
35     • talking on a hand-held device

36 The rationale for creating this category excluding Bluetooth or headset devices is that in 2008, a  
37 law was passed prohibiting all drivers from using a handheld wireless telephone while operating  
38 a motor vehicle and in 2009, a law prohibiting texting while operating a motor vehicle went into  
39 effect (4). Talking on a phone using a headset or Bluetooth device was not included in the  
40 “distracted driving by electronic devices” (DD) behavior variable created for this evaluation  
41 since the law in California bans hand-held use of cell phones; hence, the three “distracted  
42 driving” behaviors constitute illegal behavior in California.

43 A positive confirmation of any one of those three behaviors with an observed driver was  
44 coded as “distracted driving by electronic device” in a separate variable. The data collection on  
45 these three driver behaviors included every instance observed and was noted as an exclusive  
46 occurrence on the observation form. The “distracted driving by electronic device” variable

1 created reflects the number of unique vehicles, in which the behavior was observed; the number  
2 of unique observations is higher.

#### 3 *Total Percentage of Distracted Driving by Electronic Devices*

4 The total percentage of distracted driving by electronic devices observed increased to 6.4% in  
5 2012 from 4.2% in 2011, an overall increase of 2.2% (Table 1). This 2.2 percentage point  
6 difference is significant at a 95% confidence level; the confidence interval for the true percentage  
7 difference lies between 1.4% and 3.1%. This means there is a significant increase in the observed  
8 rate of distracted driving by electronic devices (as defined by the protocol outlined above).  
9

10  
11 **TABLE 1 Distracted Driving by Electronic Device Variable Created and Difference**  
12 **Compared with 2011**

DD	2012 Frequency	2012 Percentage	2011 Percentage	Difference
Yes	364	6.4%	4.2%	+2.2%
No	5,300	93.6%	95.8%	-2.2%
Total	5,664	100.0%	100.0	

13  
14 The frequency of all distracted behaviors, including using a headset or Bluetooth device is noted  
15 in Table 2 and has increased in all instances since 2011. The incidence of observed drivers  
16 manipulating a hand-held device increased by 1.6% between 2011 and 2012, which is  
17 significant.

18 **TABLE 2 Frequencies of Behaviors and Difference Compared with 2011**

DD Behavior	2012 Frequency	2012 Percentage	2011 Percentage	Difference
Phone to Ear	134	2.4%	2.1%	+0.3%
Talking w/headset or Bluetooth*	115	2.0%	1.5%	+0.5%
Manipulating hand-held	185	3.3%	1.7%	+1.6%
Talking on hand-held	49	0.9%	0.6%	+0.3%

19 \* not part of the distracted driving variable

#### 20 *Distracted Driving and Gender, Area Type and Age of Driver*

21 To evaluate any shifts in gender and distracted driving by electronic devices, the 2012 and 2011  
22 data variables were compared. There is no significant difference between males and females in  
23 the rate of distracted driving.  
24

25  
26 **Gender** The comparison of gender and distracted driving by electronic device use increased  
27 between 2011 and 2012 for both males (2.5%) and females (2.0%). Both increases are  
28 statistically significant (Table 3).  
29

**TABLE 3 Gender Differences of Distracted Behaviors by Electronic Devices 2011-2012**

Gender	2012 DD Rate	2011 DD Rate	Difference
Female	6.3%	4.3%	+2.0%
Male	6.6%	4.1%	+2.5%
Total	6.4%	4.2%	+2.2%

**Area Type** The comparison of distracted driving by electronic devices and area type-defined as rural, urban, or suburban-did not show any significant differences. There was no significant difference in area type and distracted driving observed in 2011 either. The comparison of area type and the observation of the driver talking on a headset or Bluetooth device showed a significant difference ( $p=0.001$ ). A total of 3.1% of all drivers talking on a headset or Bluetooth device were observed in rural areas and in only 1.4% of the drivers in urban areas.

**Age Group** The comparison of distracted driving by electronic devices by age group from 2011 to 2012 is shown in Table 4. The age group of 16-24-year-old drivers had a significantly higher rate of distracted driving by electronic devices compared with older age groups ( $p=0.000$ ). A similar difference by age group was found in the 2011, though not significant. There seems to be some indication of an increase of electronic device use while driving among younger drivers in particular, although there is a noted increase among the 25-69 year-old drivers as well. Distracted driving by electronic devices by age group was compared for 2011 and 2012. Among the 16- to 24-year-old drivers, the incidence of distracted driving by electronic device use rose from 5.3% in 2011 to 11.4% in 2012. This increase of 6.1% is significant at  $p=0.000$ .

**TABLE 4 Age by Distracted Driving by Electronic Devices Comparison 2011 - 2012**

Age	2012 DD %	2011 DD %	Difference
16-24	11.4%	5.3%	+6.1%
25-69	6.2%	4.2%	+2.0%
70 and older	3.4%	1.8%	+1.6%
Total	6.4%	4.2%	+2.2%

The comparison of male and female 16- to 24-year-old drivers and mobile device use did not show any significant differences. Both male and female drivers in this age group have a comparable rate of DD (10.4% and 12.3%, respectively).

Table 5 shows the breakdown of age by distracted driving type of electronic device use behavior and comparison to 2011 data. The comparison of age and use of headset or Bluetooth shows a higher rate of use among younger drivers, though that difference is not significant.

1 **TABLE 5 Age by Distracted Driving by Electronic Devices Behavior 2011 - 2012**

Age	Phone to ear 2012	Phone to ear 2011
16-24	4.7%	3.2%
25-69	2.2%	2.0%
70 and older	1.4%	0.6%
Total	2.4%	2.1%
Age	Headset/Bluetooth 2012	Headset/Bluetooth 2011
16-24	2.3%	2.3%
25-69	2.1%	1.5%
70 and older	1.0%	0.6%
Total	2.0%	1.5%
Age	Manipulating hand-held 2012	Manipulating hand-held 2011
16-24	6.3%	1.9%
25-69	3.1%	1.7%
70 and older	1.0%	1.2%
Total	3.3%	1.7%
Age	Talking on hand-held 2012	Talking on hand-held 2011
16-24	0.5%	0.2%
25-69	0.9%	0.7%
70 and older	1.0%	0.6%
Total	0.9%	0.6%

2

3 *Distracted Driving by Electronic Devices by Time of Observation*

4 The comparison of distracted driving by electronic devices by time of observation does not show  
5 any significant differences between the rush hour, weekend, or all other observation times. There  
6 is an overall lower incidence of mobile device use while driving on weekends (6.0%) and a  
7 higher incidence during rush hour (7.0%).

8

9 *Use of Headsets and Bluetooth Devices*

10 Of total rush hour drivers, 2.9% were seen talking on a headset or Bluetooth device. On the  
11 weekend, 1.6% of observed drivers talked on a headset or Bluetooth. This difference is  
12 significant at  $p=0.00$ .

13

14 **Countywide and Regional Results on Distracted Driving**

15

16 *Distracted driving by electronic devices behaviors by region*

17 For the purpose of geographic segmentation, three regions were delineated by county into  
18 “Northern California,” “Central California,” and “Southern California.” A total of 1,851  
19 observations (32.7%) were completed in the northern California region, 397 (7.0%) in the central  
20 region, and 3,451 (60.3%) in the southern California region. There is no significant difference in  
21 the incidence of DD among the three defined regions.

22

23 Further comparisons looked at the region variable by the observed distracted driving  
24 behaviors “holding phone to ear” and “manipulating hand-held device while driving,” with  
25 neither showing a significant difference by California region. There is a significant relationship  
between the region variable and talking on a hand-held phone ( $p=0.00$ ) and between region and

1 talking on a headset or Bluetooth device ( $p=0.00$ ). The Central California region (Tulare, Kern,  
2 and Merced counties) had a significantly higher rate of both talking on a hand-held as well as  
3 using a headset or Bluetooth device while driving.

4  
5 *Overall Electronic Device Use and Distracted Driving by Electronic Devices Variable by County*

6 The comparison of observed DD by county is shown in the Table 6. There are noticeable  
7 differences between counties in the level of DD, but the number of observations in each county  
8 is too small in some cases to make be significant. Some more rural counties show a higher rate of  
9 DD, but not all of them.

10

1 **TABLE 6 Distracted Driving by Electronic Devices by County**  
 2

DD by County	DD-Yes	DD-No	Total
Alameda	24	459	483
	5.0%	95.0%	100.0%
Butte	4	22	26
	15.4%	84.6%	100.0%
El Dorado	5	69	74
	6.8%	93.2%	100.0%
Kern	4	130	134
	3.0%	97.0%	100.0%
Los Angeles	88	1249	1337
	6.6%	93.4%	100.0%
Merced	15	164	179
	8.4%	91.6%	100.0%
Orange	30	574	604
	5.0%	95.0%	100.0%
Placer	21	322	343
	6.1%	93.9%	100.0%
Riverside	5	176	181
	2.8%	97.2%	100.0%
San Bernardino	30	374	404
	7.4%	92.6%	100.0%
San Diego	70	820	890
	7.9%	92.1%	100.0%
San Joaquin	11	90	101
	10.9%	89.1%	100.0%
San Mateo	19	216	235
	8.1%	91.9%	100.0%
Santa Clara	20	439	459
	4.4%	95.6%	100.0%
Solano	11	91	102
	10.8%	89.2%	100.0%
Sonoma	1	27	28
	3.6%	96.4%	100.0%
Tulare	6	78	84
	7.1%	92.9%	100.0%
Total	364	5,300	5,664
	6.4%	93.6%	100.0%

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 4  
 5 **Distracted driving by electronic devices by driver and vehicle characteristics**

6 There is no significant difference between drivers with or without children under the age of eight  
 7 in the car with respect to DD. Drivers with a child under age eight in the car show an even higher  
 8 frequency (6.9%) of distracted driving compared to that among drivers without a child in the car  
 9 (6.4%), though it is not significant. Overall, more male drivers had a child in the car (8.9% of

1 male drivers versus 5.3% of female drivers had a child in car), but a higher percentage of male  
2 drivers compared to female drives showed DD while having a child in the car (8.7% for males  
3 versus 4.3% of females – difference is not significant and the number of observations is small).

4 There is also no significant difference of the distracted driving variable by vehicle type.  
5 There are no significant differences of DD by number of passengers in car. There are no  
6 significant differences between the race/ethnicity variable and DD behavior. The distracted  
7 driving variable by electronic devices by road type did not show any significant differences.

#### 8 9 *Notes on Limitations*

10 As outlined in the Driver Electronic Device Use Protocol published by NHTSA (DOT HS 811  
11 361), the methodology has two noteworthy limitations. First, the observation protocol only  
12 observes drivers during daylight hours. Secondly, it only observes them at controlled  
13 intersections, and not while driving. It is therefore plausible that the actual observed numbers on  
14 distracted driving might be either higher or lower than observed.

#### 15 16 **DISCUSSION**

17 This is the second year the Observational Study of Cell Phone and Texting Use among California  
18 Drivers has been conducted. Several noteworthy changes have been recorded. First, the  
19 incidence of manipulation of a hand-held device almost doubled between 2011 and 2012.  
20 Manipulation of a hand-held device may include texting, emailing, navigation, and obtaining  
21 directions or information via voice activation, etc. This observation has also coincided with the  
22 rapid increase in market share of smart phones in the past year. Some sources estimate that  
23 almost half of the total U.S. population will be using mobile phones to access the Internet by  
24 2015 (5). A Pew Internet survey found that 46% of adults in the U.S. owned smart phones in  
25 February 2012, as opposed to 35% who owned one as of May 2011 (6). With the growing market  
26 share of these phones, it is conceivable that increasing numbers of people will be using their  
27 features.

28 As the trend toward increased smart phone ownership increases, so do safety concerns.  
29 Given NHTSA's 2009 report that 24,000 (5%) of people injured in distracted-driving-related  
30 crashes cited cell phones as the distraction and that 16% of fatal crashes in 2009 involved reports  
31 of distracted driving, this growth in phone use causes concern (7).

32 Young drivers, between the ages of 16-24, were also documented as having a  
33 statistically significant increase in hand-held manipulation of a mobile device. In 2011, 5.3% of  
34 drivers 16-24 were observed manipulating hand-held devices, while 11.4% were observed doing  
35 so in 2012. While the observation of younger drivers manipulating hand-held devices was not  
36 significant in 2011, it was in 2012. The Pew study found that, among the smart phone adopters,  
37 18-35 year olds had among the highest market share of these electronic devices. Seniors, on the  
38 other hand, had among the lowest adoption of smart phones (6). It is sobering, then, to look at  
39 injury data. Among drivers under 20 involved in fatal crashes, 16 percent were reported to have  
40 been distracted while driving. This percentage is higher than any other age group (7). People  
41 driving alone, and people driving in rural areas had significantly higher use than others. It is  
42 likely that drivers use mobile devices to “pass the time” while driving, and that use of smart  
43 phones provides company.

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## 1 **IMPLICATIONS**

2 The substantial and dramatic growth in those manipulating hand-held devices deserves attention.  
 3 New research is documenting the impact of mobile device use, especially talking and texting  
 4 while driving, and its relation to crashes. At the same time, states are developing programs and  
 5 policies to address this concern. Research must continue to explore the impact on hand-held vs.  
 6 hands-free mobile device use, and to explore the impact of different types of mobile phone use,  
 7 using voice-activated controls, GPS, etc. in driving and safety.

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## 34 **TABLES AND FIGURES**

### 35 **Tables**

36 Table 1. Distracted Driving by Electronic Device Variable Created and Difference Compared  
 37 with 2011

38 Table 2. Frequencies of Behaviors and Difference Compared with 2011

39 Table 3. Gender Differences of Distracted Behaviors by Electronic Devices 2011-2012

40 Table 4. Age by Distracted Driving by Electronic Devices Comparison 2011-2012

41 Table 5. Age by Distracted Driving by Electronic Devices Behavior 2011-2012

42 Table 6. Distracted Driving by Electronic Devices by County



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**Figures**

Figure 1. Observation Form