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Users and uses of a digital data archive: A case study of DANS

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#### **Authors**

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# Users and uses of a digital data archive: A case study of DANS

Christine L. Borgman, Ashley E. Sands, Milena S. Golshan

Project collaborators:

DANS: Andrea Scharnhorst, Henk van den Berg

DANS visiting scholars

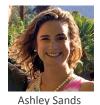
**ANDS: Andrew Treloar** 

LANL: Herbert van de Sompel

KNOWeSCAPE 2017, Sofia, Bulgaria February 22, 2017









Christine Borgman Peter Darch







Bernie Randles



Milena Golshan



https://knowledgeinfrastructures.gseis.ucla.edu

Data Archiving and Networked Services



https://dans.knaw.nl/en

#### Overview of talk

- Motivation for study of DANS users and uses
- Research questions and methods
- Findings from interviews
- Discussion of results
- Implications for knowledge infrastructures





# Knowledge Landscapes and Knowledge Infrastructures

 Knowledge landscapes: "large knowledge spaces and systems that organize and order them"
 KNOWeSCAPE. http://knowescape.org/about/

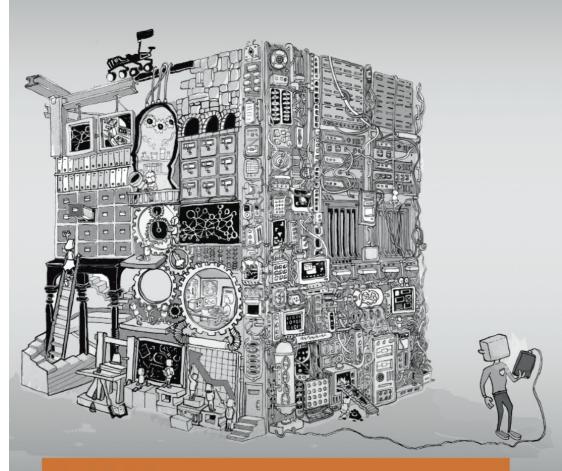
 Knowledge infrastructures: "robust networks of people, artifacts, and institutions that generate, share, and maintain specific knowledge about the human and natural worlds"

Edwards, P. N. (2010). A Vast Machine: Computer Models, Climate Data, and the Politics of Global Warming. Cambridge, MA: The MIT Press.

# Sustaining Access to Scholarship

depends upon building better

Knowledge Infrastructures



Knowledge Infrastructures: Intellectual Frameworks and Research Challenges

Report of a workshop sponsored by the National Science Foundation and the Sloan Foundation

University of Michigan School of Information, 25-28 May 2012

http://knowledgeinfrastructures.org



# Open access policies





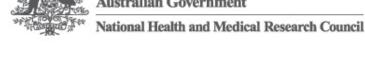
- Supported by
- wellcometrust







Australian Government







- European Union
- Australian Research Council
- U.S. Federal research policy
- Taiwan, China, India...
- Individual countries, funding agencies

Policy RECommendations for Open Access to Research Data in Europe





## When to invest in data?



## Research Questions

- 1. What are the roles of data archives in knowledge infrastructures?
- 2. How do stakeholder roles in digital archives vary?
  - a. Contributors to a digital data archive
  - b. Consumers of data from a digital archive
  - c. Archivists who manage the digital data archive





# DANS as a Digital Data Archive

- Netherlands government funding; about 50 staff
- Data Seal of Approval
- Participates in international research infrastructure projects
- 50+ years of social science and humanities data
- Published datasets in EASY: 32,000+
- About 3.5 million files; total 5TB







## Research Methods

- Document analysis
- Ethnography
- Mining transaction logs
- Interviews
  - DANS data contributors
  - DANS data consumers
  - DANS archivists and staff



A. Scharnhorst, C. Borgman, DANS 2014

#### DANS Interviews 2015-2016

Stakeholders/ Participants	Number of Interviews	Domain Expertise	Occupation
Data contributors	9	Archaeology, History, Paleogeography (3) Labor Economics (1) Linguistics (1) Oral Histories (1) Information Science (1) Theology (1) Biology (1)	Academic staff (4) Cultural institution staff (3) Private company staff (1 interview with 2 staff) Unaffiliated (1)
Data consumers	8	Archaeology, History (6) Political Science, Sociology, Public Administration (3)	Academic staff (3) Cultural institution staff (2) Citizen scientists (1) Students (2)
DANS staff	10	Archaeology and humanities (6) IT Development (4)	Archivists Project Managers IT developers

# **Findings**

- Data types
- Data contributors
- Data consumers
- DANS archivists and staff
- Infrastructure roles of data archives



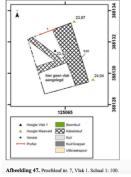


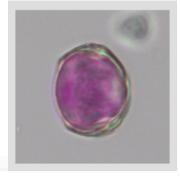
## **DANS** data





Afbeelding 46. Proefsleuf nr. 7, Vlak 1. Duidelijk zichtbaar is de verstoring door kabels en leid 13) genomen near het noordoosten.

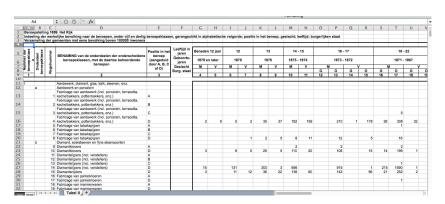




Afbeelding 8 (links). Proefsleuf nr. 1, Profiel nr. 2. Foto (Fotonummer 3) genomen naar het zuiden.

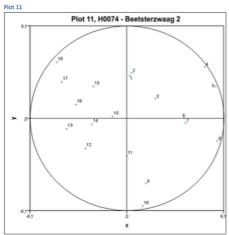
Wilgen, L. R. van (SOB Research) (2104).DANS. https://doi.org/10.17026/dans-z5y-tdb6

https://easy.dans.knaw.nl/ui/datasets/id/easy-dataset:62234/tab/2



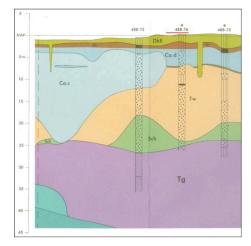
tudy 4. HOSP plots

The HOSP plots of study 4 are all circular plots with a varying radius. The y axes is orientated to the North. Each plot is divided in one or more subplots of 0.01 ha, the total number depending on its rounded area. A plot with a radius of 9.1 m has as area 0.0260 ha. Rounded in units of 0.01 ha the area consists of 3 units. So the plot is divided in 3 subplots and the circle is divided in three equal parts of 120°, moving clockwise from the North. Those dividing lines for the subplots are not drawn in the maps.



Plot 11. Tree positions with tree numbers at first recording, area is  $\pi \times 0.061^2 = 0.0117$  ha. There is only one subplot.

#### https://easy.dans.knaw.nl/ui/datasets/id/easy-dataset:63812/tab/2

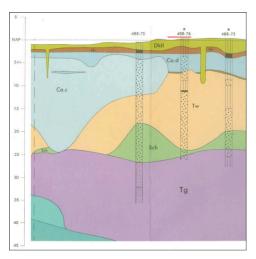


Afbeelding 6. De globale ligging van het plangebied (rood gemarkeerd), geprojecteerd (zie Afbeelding 5) van de Geologische Kaart van Nederland.

Bosch, J. E. van den (SOB Research) (2102). DANS. https://doi.org/10.17026/dans-2cg-tg88

### Who contributes data to DANS?

- Archaeologists
  - Companies that conduct site surveys
  - University researchers
- Researchers in other fields
  - Public policy, economics, geography
  - Sociology, linguistics, oral history...
- Staff on behalf of data collectors
  - Institutional librarian
  - Head of the department



**Afbeelding 6.** De globale ligging van het plangebied (rood gemarkeerd), geprojecteerd (zie Afbeelding 5) van de Geologische Kaart van Nederland.

Bosch, J. E. van den (SOB Research) (2102). DANS. https://doi.org/10.17026/dans-2cg-tg88

### Why do they contribute data to DANS?

- Meet legal requirements
- Get credit for data
- Share data with others
- Preserve data for long term
- Control access to their data



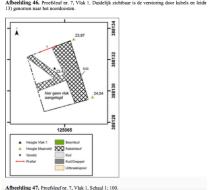
Afbeelding 8 (links). Proefsleuf nr. 1, Profiel nr. 2. Foto (Fotonummer 3) genomen naar het zui

Wilgen, L. R. van (SOB Research) (2104).DANS. https://doi.org/10.17026/dans-z5y-tdb6

### Controlling access to deposited data

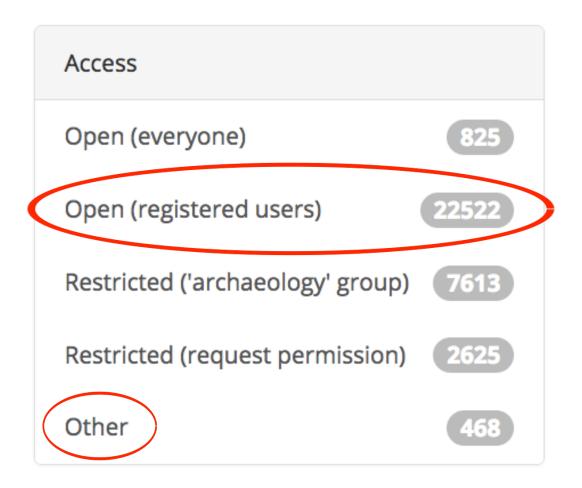
- Contributor goals
  - To identify consumers of their data
  - To control how their data are used
- Consumer requirements
  - Register with DANS
  - Request permission from data contributor



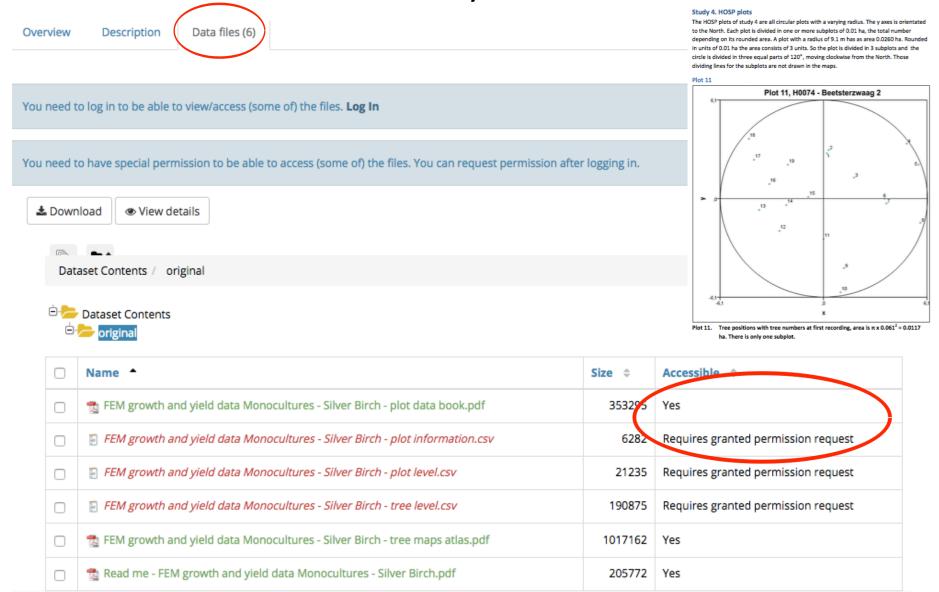


Wilgen, L. R. van (SOB Research) (2104).DANS. https://doi.org/10.17026/dans-z5y-tdb6

## Types of Access



#### Granularity of access



## Who consumes data from DANS?

- Archaeologists
  - Companies that conduct site surveys
  - University researchers
- Researchers in other fields
  - Public policy, economics, geography
  - Sociology, linguistics, oral history...
- Students, teachers, visiting scholars
- Local history guides, genealogists
- Museum curators, amateur scientists...

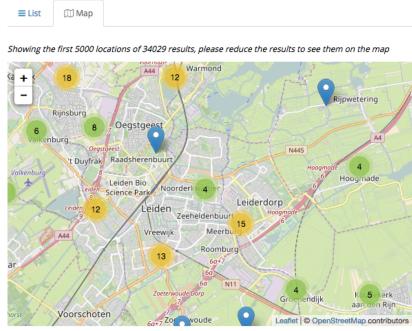


http://www.volkstellingen.nl/nl/ vt\_bundel/index.jpg

## How do users search in DANS?

34,029 RESULTS IN PUBLISHED DATASETS

- Browse topics
- Browse spatial regions
- Search for place names
  - Archaeology sites
  - Building sites
- Few known item searches



https://easy.dans.knaw.nl/ui/?wicket:interface=:1:1:::

Open access datasets are most used

#### How are DANS data used?

- To assess geographic regions
- To use map data in other research
- To compare to other data
- To create new products, e.g., local history guidebooks

http://www.intlconnect.illinois.edu/ jobsearch

#### DANS as Invisible Infrastructure

- DANS data delivered via external websites
- DANS as "back office-front office" services
- DANS as metadata harvesting source



http://adst.org/oral-history/oral-history-interviews/

## Visible roles of archivists

- Acquire data
  - Work with contributors
  - Seek useful data
- Disseminate data
  - Assist users in searching
  - Outreach to communities
- Staff help desk



## Invisible roles of archivists

#### Curate data

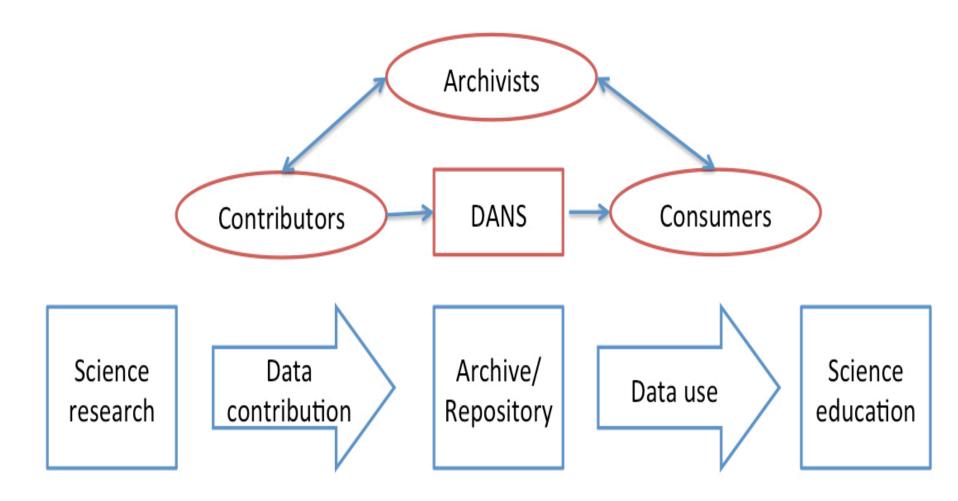
- Ingest, clean, verify anonymity
- Migrate data to other formats
- Describe, document, add metadata
- Preserve the data in long term

#### Bring expertise

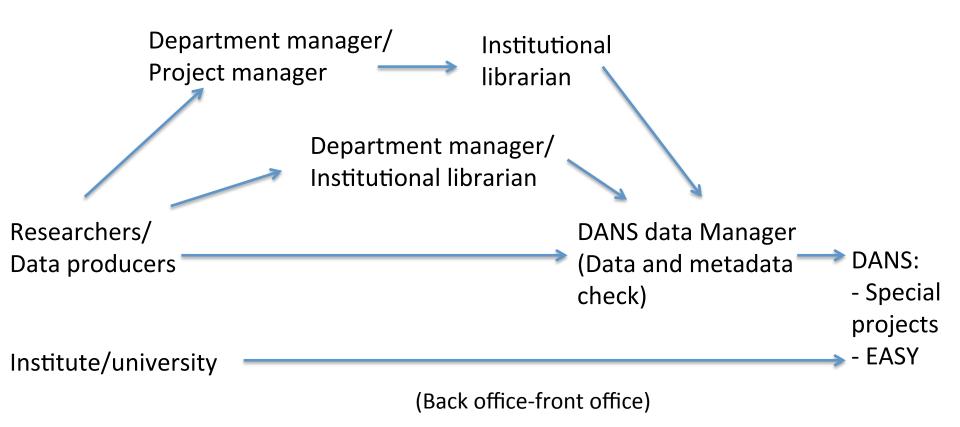
- Subject domain experts
- Metadata and cataloging experts
- Design and software engineering
- Statistics and data analysis



#### Mediation and Stakeholders



#### Mediation and Stakeholders



# Discussion of findings

- Data archive content is community driven
- Archives are a source of trust in data
- Archive uses and users are diverse
- Access to data is mediated by
  - Archivists
  - Contributors who retain control over data
  - Institutional policies for contribution
  - Services that deliver data





# Implications for Infrastructures

- Invisible work shapes knowledge spaces
- Interdisciplinary data archives
  - Acquire a disparate array of datasets
  - Attract a diverse array of contributors and consumers
  - Are difficult to search due to their diversity
- Incentives to contribute data vary by stakeholder
  - Legal responsibility for archaeological reports
  - Assure preservation and access
  - Transfer responsibility while maintaining control
- Interoperability of data archives with publishers, libraries, project sites, could increase access





# Acknowledgements



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**Ashley Sands** 



Milena Golshan





