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BuildingIQ Technology Field Validation

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EXECUTIVE SUMMARY

This document describes a field validation and verification of the BuildingIQ Predictive Energy Optimization (PEO) technology based on a five-site study. BuildingIQ describes its PEO technology as a software-as-a-service (SaaS) platform that optimizes commercial building HVAC control for system efficiency, occupant comfort, and cost. It is targeted for use in large, complex buildings, and integrates with the building automation system (BAS) to conduct supervisory control. The PEO algorithm defines optimal space air temperature setpoints that are automatically implemented at the variable air volume (VAV) terminal units when possible, or through supply air temperature and duct static pressure setpoints at the air handling unit (AHU) level. The optimization is built upon a learned predictive model that provides a 24-hour ahead forecast of the building's power profile, using weather forecasts and historical operational data; this model is updated every 4 to 6 hours. Demand-responsive load reductions may also be implemented.

Methodology

The PEO technology was installed at a five-site cohort that represented climatic diversity, as well as diversity in commercial building types, including offices, a courthouse, a school, and a hospital. The evaluation team conducted an independent assessment of energy savings, according to Option B of the International Performance Measurement and Verification Protocol (IPMVP). Option B quantifies HVAC system energy savings through isolated measures of system load. Cost savings were estimated using a blended estimated cost of electricity from site-specific utility bills, in combination with energy savings. Over an evaluation period than ranged from 7 to 15 months, PEO controls were toggled on and off for one week at a time. The PEO-off periods were taken as the baseline for savings estimates, while the PEO-on periods were taken as the "post-installation" performance period.

To verify that the HVAC energy savings gained from PEO were not achieved at the expense of occupant comfort, three types of analysis were conducted to compare conditions during PEO and conventional control: (1) changes in space conditions (temperature and relative humidity) relative to the ASHRAE thermal comfort zone, (2) changes in stability of space air temperature, and (3) changes in trouble calls documented in facility operations logs.

Factors such as setup and integration effort, tuning and troubleshooting, and impact on building management activities were also evaluated to make conclusions regarding the technology scaleup. These assessments were based on interviews with site points of contact and data tracked throughout the course of the field studies.

Key Findings

Energy and utility cost savings

Across the cohort of evaluation sites, HVAC savings following the implementation of PEO were mixed, ranging from 0 to 9 percent, and an estimated \$0 to \$7,000/year in associated utility costs. At one site the savings were significant, at three sites savings were on the order of 1 to 2 percent, and at one site no savings were observed. These results are reflected in Figure ES-1 below, which contains hourly or daily¹ average building loads under the PEO optimized control, under the baseline case (projected to represent what the load under conventional operations would have been during times when PEO was active).

At the site that was most successful in achieving savings, performance improvements were attributable to the implementation of more aggressive and comprehensive AHU supply air temperature and static pressure reset strategies. Figure ES-2 illustrates the static pressure setpoint reset implemented through PEO controls, and the corresponding reductions in static pressure and fan speed, and therefore fan power. In cases where savings were modest or not achieved, several factors outside the scope of BuildingIQ's PEO service were identified that could have compromised the PEO's effectiveness. The most important of these factors were: operational and mechanical issues that prevented the system from realizing its optimized setpoints, systems that were not well tuned or operating properly to begin with, and pre-existence of an effective baseline controls. Special control requirements (pressure, humidity, and minimum chiller flow) were also constraints at two of the four sites.

¹ Tuesdays are excluded, as there were insufficient Tuesday data to provide statistically accurate results. This is because PEO was often switched from on to off, or off to on, on Tuesdays, precluding categorization of the entire 24-hour period as entirely representing either PEO-on of PEO-off operations.

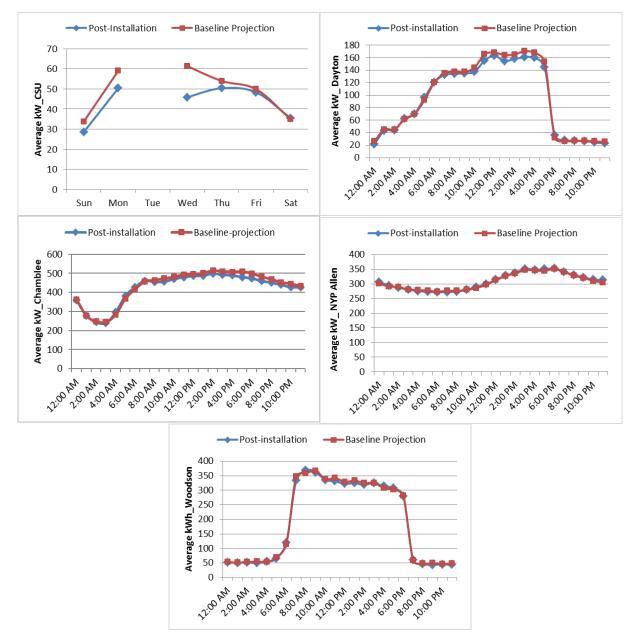


Figure ES-1: Time-averaged HVAC power comparison at five field evaluation sites; red indicates the baseline projected load for each hour of the day or day of the week, and blue indicates the metered load under PEO-on controls.

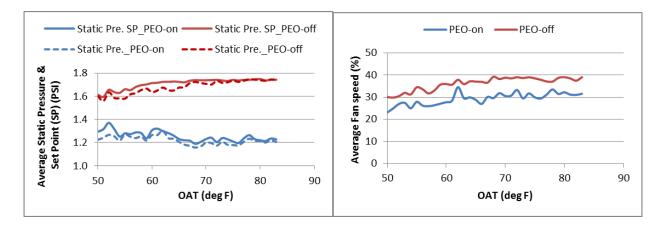


Figure ES-2: Decrease in AHU static pressure and fan speed effected by PEO's optimization strategy

Occupant comfort impacts

Analysis of site operational data shows that in most of the zone spaces sampled, there was an increase in discomfort conditions when PEO was in active control. This increase was relatively modest in most cases. The records of trouble calls showed that occupant comfort was neither positively nor negatively impacted through implementation of the PEO optimized controls. (Although not present in the data, the hospital facility reported in *interviews* an increase in trouble calls not captured in the electronic record; the two GSA facilities also reported an increase in trouble calls when interviewed.) Figure ES-3 shows an example of the operational data analysis for three sites in which space temperature and humidity were analyzed with respect to the ASHRAE comfort zone. For several representative zones, the percentage of operational points (space temperature paired with space humidity) outside of the comfort zone were compared for times in which PEO was in control and for times in which the baseline controls were in use.

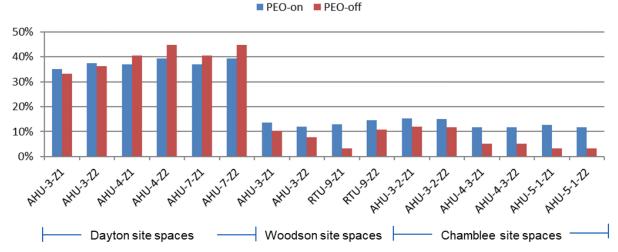


Figure ES-3: Percentage of operational points outside of the comfort zone for each VAV zone, during the PEO-on (blue) and the PEO-off (red) time periods at three sites

Scale-up considerations

Up to two weeks of the primary site staff's time was necessary to support system installation and configuration (this did not include time for IT staff or controls contractors). Additionally, up to three days of staff time was required during PEO learning and tuning phases to troubleshoot connectivity and monitor stability as the system was brought into full control. While the overall staff time was modest, the calendar time for implementation can be protracted across many months, due to the lead time necessary to coordinate work among IT, controls contractors, and the BuildingIQ team. The government and hospital facilities were most challenged in this respect.

In addition to any savings that can be gained from the predictive optimization control strategies, BuildingIQ may deliver valuable tune-up insights ranging from identification of mis-mapped BAS points to erroneous sensors, incorrectly or inefficiently scheduled units, and site-specific mechanical or operational corrections. One site in particular emphasized the significant benefit of this feedback.

Organizational requirements for network and data security can vary greatly in stringency. Depending on the scope of these requirements, higher-level approvals from within IT business units may be necessary to implement PEO. In highly protected networks such those in General Services Administration (GSA) facilities, custom solutions may need to be defined—although once defined they can be replicated across properties. Once the system is up and running, results from the field installations in this study suggest that the connectivity between the BuildingIQ Site Agent and the BAS or cloud can be somewhat brittle to power outages, power disconnects, and network addressing changes.

Conclusions

Although results were mixed across the cohort of evaluation sites, the field study and site participants surfaced several recommendations to maximize success in implementing the PEO technology:

- Solutions to accommodate cyber security requirements can be identified, but may take some time to define, and should be communicated to peers for replication.
- Ensure that the IT department, contractors, energy managers, and operations staff are all engaged from project inception, and clearly understand the scope and intent of PEO installation and use. Each has a critical role in ensuring smooth and timely installation and operation.
- Phase in the privileges that are granted to PEO's supervisory controls over time, expanding the extent of control as site operations staff become increasingly comfortable with the system.
- Understand when system or equipment problems are not related to the BuildingIQ implementation, to make sure these problems can be resolved by the appropriate contractors. There may be a (mis)perception that the BuildingIQ system is meant to

resolve all aspects of system operation; however, there will still be a need for standard maintenance and service support for areas outside the scope of the BuildingIQ controls.

- Before beginning installation, document any known mechanical issues, collect mechanical system drawings, and document space usage details to share with the BuidingIQ team.
- Before initiating PEO's optimal control policies, allocate resources to resolve all mechanical issues, as successful optimization and associated savings potential is severely challenged if systems are underperforming or not operating well.

Taken as a whole, the detailed findings from the field evaluation coupled with guidance from BuildinglQ indicate that the PEO technology is best suited for application in large buildings such as offices and schools. Buildings such as hospitals that have specialized pressure and humidity requirements may be constrained in benefitting from the technology without changes to operational and control strategies in the affected areas. The PEO technology performs best when HVAC systems are in good working condition and can be exercised to achieve the full range of PEO's optimized setpoints. However, it may not provide extensive additional savings over cases where best practice sequences of operation and reset strategies are already comprehensively implemented.

The PEO technology is not well suited for: smaller buildings with floor areas less than 100,000 square feet that have relatively smaller cooling loads; buildings that do not have direct digital controls at least to the level of air handling units; or buildings without variable air volume controls. Organizations that are not able to internally integrate the activities of IT, facilities, and operations will be challenged to successfully install, maintain, and sustain ongoing value from the technology. While BuildingIQ does offer managed services to support these activities, these services were beyond the scope of this study, and some degree of internal organizational process integration is nonetheless important. Most sites reported that they would recommend BuildingIQ to their peers, but emphasized the importance of the success factors noted above.

1. Introduction

This document describes a field validation and verification of the BuildingIQ Predictive Energy Optimization (PEO) technology performance based on a five-site study. Conducted in collaboration between the U.S. Department of Energy's Building Technologies Office and the General Services Administration (GSA) Proving Ground program, this evaluation includes both technical analyses and considerations of broader scale-up applicability. The performance objectives, success criteria, and metrics and data are shown in Table 1.

Objectives	Success Criteria	Metrics and Data
Energy and Cost Savings	Achieve a minimum of 10% HVAC energy and associated utility cost savings	HVAC energy use
Occupant Satisfaction	Either improvements to or no adverse impact to occupant comfort	Percentage of zone temperature and relative humidity outside of ASHRAE Standard 55 comfort conditions during occupied hours; Log of hot/cold trouble calls
Scale-Up Considerations	Satisfactory installation operation and maintenance requirements, and benefit to facility and operations staff	Interview with building points of contact and technology users

Table 1: Performance objectives of the BuildingIQ field verification

The following sections of this report provide: a description of the BuildingIQ technology and the number and type of demonstration sites, the measurement and verification approach to quantify energy and associated utility cost savings, the approach to verify the absence of adverse impacts to occupant comfort, and the savings results of the demonstration and the evaluation of key factors associated with technology scale-up.

2. Description of the Technology and Field Validation Sites

2.1 BuildingIQ Predictive Energy Optimization

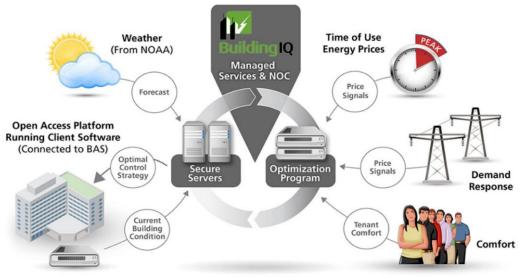
BuildingIQ describes its PEO technology as a software-as-a-service (SaaS) platform that optimizes commercial building HVAC control for system efficiency, occupant comfort, and cost. It is targeted for use in large, complex buildings, and integrates with the building automation system (BAS) to conduct supervisory control. The PEO algorithm defines optimal space air temperature setpoints that are automatically implemented at the variable air volume (VAV) terminal units when possible, or through supply air temperature and duct static pressure setpoints at the air handling unit (AHU) level. The optimization is built upon a learned predictive model that provides a 24-hour ahead forecast of the building's power profile, using weather forecasts and historical

operational data; this model is updated every 4 to 6 hours. Demand-responsive load reductions may also be implemented. The PEO platform also includes an automated measurement and verification capability to quantify energy savings. Energy savings may be combined with site-specific energy prices and tariff proxies to determine utility cost savings.

The PEO software platform is comprised of the following elements:

- *Adaptive Energy Modeling:* a data-driven modeling algorithm that automatically learns the building's thermal and mechanical characteristics, and is updated daily.
- Forecasting and Optimization Engine: incorporation of weather forecasts, utility data, and proprietary algorithms to create an optimal forecast for building energy usage, cost, and occupant comfort.
- Automated supervisory BAS management: an on-site gateway that interfaces to the BAS via BACnet and OPC to read and write data and implement optimized control setpoints.
- *Tenant comfort monitoring:* BACnet, OPC, or Modbus industry protocols are used to monitor indoor environmental conditions as monitored in the BAS. Comfort boundaries can be tailored by zone and schedule.
- *Remote monitoring, reporting, and workflow:* BAS, meter, and other data are viewable in a web-based user interface.

Figure 1 contains a schematic illustration of the BuildingIQ solution. In the image, the term NOC stands for network operations center.



Source: BuildingIQ

Figure 1: Illustration of the BuildingIQ technology

Figure 2 shows the data flow process from the onsite BAS to the BuildingIQ appliance with "Site Agent" software and to the BuildingIQ Cloud. The BuildingIQ site agent is software that is installed on site on an appliance which can be supplied by BuildingIQ or by the site.

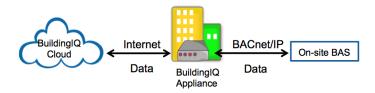
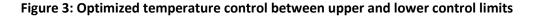


Figure 2: BuildingIQ data flow

Figure 3 shows how the PEO algorithm aims to exercise temperature control between upper and lower control limits.



Source: BuildingIQ



2.2 Demonstration Sites

2.2.1 Site Selection Criteria

To select suitable sites for the BuildingIQ demonstration, initial meetings were held with the BuildingIQ team to identify a portfolio of ideal demonstration sites to conduct a suitable technology validation. Site selection criteria were developed based on the performance objectives summarized in Table 1. Detailed site selection criteria are provided in Appendix A. Desired site characteristics include:

- Minimum floor area > approximately 100,000 square feet (ft²)
- Presence of a remotely accessible BAS addressable with BACnet or another protocol

- Mechanical systems with a central plant and AHUs or large package rooftop units (RTUs) with variable-frequency drives (VFDs) and modulating chilled water valves/multiple compressors
- VAV system
- Direct digital control (DDC) at least to the level of the AHUs
- Whole-building-level metering
- A building- or regional-level point of contact with the willingness and knowledge to provide evaluation information

In addition to these criteria, there are requirements of the site that are necessary to support the installation, configuration, and tuning of the PEO technology. These are detailed in Section 4.6 *Scale Up Considerations*.

2.2.2 Site Descriptions

The five sites at which the PEO was installed for evaluation are summarized in Table 2. PEO provided optimized setpoints for space air temperature in GSA Chamblee IRS Annex site and for AHU/RTU supply air temperature and duct static pressure in the other four sites. Detailed site characteristics are provided in Appendix B.

Site	Location	Size (ft ²)	HVAC System*	Control Baseline in Occupied Hours**
California State	Long	168,000	A central chiller/boiler plant	AHU supply air temperature setpoint is
University (CSU)	Beach, CA		as well as 1 AHU equipped	reset based on outdoor air
Chancellor's			with variable frequency	temperature. AHU duct static pressure
Office			drive (VFD) supply fans	setpoint is a fixed value.
General Services	Dayton,	168,140	A central chiller/boiler plant	Both AHU supply air temperature and
Administration	ОН		as well as 7 AHUs equipped	duct static pressure setpoints are reset
(GSA) Dayton			with VFD supply fans	based on VAV terminal damper
Courthouse				positions.
New York-	New York,	300,000	15 rooftop units (RTUs)	RTU supply air temperature setpoint is
Presbyterian	NY		equipped with VFD supply	reset based on return air temperature.
(NYP) Allen			fans	RTU duct static pressure setpoint is a
Hospital				fixed value.
District of	Wash <u>.</u> , DC	235,000	A central chiller/boiler plant,	Some of the AHU and RTU supply air
Columbia			as well as 7 AHUs and 10	temperature setpoints are reset based
Woodson High			RTUs equipped with VFD	on return air temperature and the rest
School			supply fans	are fixed values. The duct static
				pressure setpoints are fixed values.
GSA Chamblee	Chamblee	387,627	A central chiller/boiler plant	Space air temperature setpoints are
IRS Annex	<i>,</i> GA		as well as 27 AHU equipped	fixed values.
			with VFD supply fans (serve	
			280 VAV/PIU terminal units)	

Table 2: Cohort of demonstration sites

* Except for the high school, all sites featured reheat at the VAV terminal boxes

** The HVAC system in all sites operates in occupied and unoccupied modes. During unoccupied hours, the system is off.

This cohort reflects climatic diversity, spanning the Southern California (ASHRAE Zone 3B dry), Midwest (ASHRAE Zone 5A cool humid), Northeast and Mid-Atlantic (ASHRAE Zone 4A mixed humid), and Southeast (ASHRAE Zone 3A warm humid) regions. It also represents diversity in commercial building types, including offices, as well as an educational and a healthcare facility. These are near-term key target verticals for BuildingIQ within the commercial sector.

3. Verification and Validation Methodology

This section details the methodology that was used to validate the performance of the PEO technology at each of the five demonstration sites. It covers energy and utility cost savings, as well as impacts to occupant comfort and overarching considerations for technology scale-up.

3.1 Energy and Utility Cost Savings

3.1.1 Savings Estimation Approach and Data Sources

The standard PEO offering includes a proprietary measurement and verification (M&V) module to estimate HVAC energy savings. However, the M&V of energy and utility cost savings reported in this document did not rely on the calculations in that M&V module. Instead, the evaluation team conducted an independent assessment of energy and utility cost savings compliant with the International Performance Measurement and Verification Protocol (IPMVP) (EVO 2012), using Option B and Option C. Option B quantifies HVAC system energy savings through isolated measures of system load, while Option C quantifies savings at the whole-building level. The whole-building energy savings calculations (Option C) were used to as a validity check for the Option B assessments. The research team leveraged the metering, trending, data integration, and storage capabilities that are included in the PEO technology (and associated BAS), and installed additional meters where necessary. Figure 4 shows a snapshot of the BuildingIQ portal with data streams available for viewing and download.



Figure 4: PEO dashboard showing trends of meter and BAS trend log data

Table 3 summarizes the meter data that was acquired at each site to verify energy and utility cost savings. Appendix C contains the electrical metering specifications and submetered locations for each site.

Quantity	Measurement	Level of	Source
		Measurement	
Whole-building electricity	15-minute interval kilowatt (kW) data	Whole building	On-site meter
HVAC electricity	15-minute interval kW data	Submeters to isolate HVAC loads	On-site meter
Whole-building gas	15-minute interval energy or demand data	Whole building	On-site meter
Local outside air temperature	Hourly data	Area-local	Weather Underground data feed
Site-specific utility tariff proxies	n/a	n/a	BuildingIQ- and site- provided information
Other factors (i.e., building usage, occupancy levels, space changes, upgrade implementations)	n/a	n/a	Regular discussion with site operations staff

Table 3: Data collected at each site to determine energy and utility cost savings

Under IPMVP Options B and C, energy savings are estimated as defined in Equation 1. A mathematical baseline model is created from data when the technology is not operating. This model characterizes energy use based on key drivers such as time and weather conditions. The baseline model is then forward projected into the measure post-installation verification period to determine what the energy use would have been in the absence of the technology. The difference between this baseline projected energy use, and the metered post-installation energy use is taken as the energy savings. The *Adjustments* term is used to capture the effects of variables not included in the baseline model and not associated with the technology, such as increased internal loads, or changes to equipment or building occupancy. In addition to the IPMVP, the principles of ASHRAE Guideline 14 (ASHRAE 2014) were applied wherever possible, to inform the evaluation of site energy and cost savings. The guideline provides both quantitative and qualitative recommendations for the baseline period, construction of the baseline model, and the quantification of savings.

Savings = Baseline Energy-Post Installation Energy ± Adjustments (1)

In the application of the Option B approach, the HVAC load was isolated using submeters to capture the HVAC electricity use, and whole-building measures of gas (in the buildings where gas data were available, the majority of building gas consumption was attributed to space conditioning). In the application of the Option C approach, the whole-building energy use was taken as the sum of the whole-building electricity and whole-building gas (where available). Equations 2-5 define the whole-building baseline and post-installation energy and also the HVAC baseline and post-installation energy use.

Whole building Baseline Energy = B _{Elect} + B _{NG}	(2)
Whole building Post-Installation Energy = P _{Elect} + P _{NG}	(3)
HVAC Baseline Energy = HVAC _{Elect} + B _{NG}	(4)
HVAC Post-Installation Energy = <i>P</i> _{HVACElect} + <i>P</i> _{NG}	(5)

Where B_{Elect} = whole-building baseline electricity B_{NG} = whole-building baseline gas P_{Elec} = whole-building post-installation electricity P_{NG} = whole-building post-installation natural gas $HVAC_{Elect}$ = HVAC baseline electricity $P_{HVACElect}$ = HVAC post-installation electricity

Three statistical goodness of fit metrics were used to verify the accuracy of the baseline models that were created: the coefficient of determination (R²), the normalized mean bias error (NMBE), and the coefficient of variation of the root mean squared error (CV(RMSE)). These metrics are used to characterize different aspects of model error. Formulas to compute these metrics can be

found in common statistical references, and are provided in Appendix D; CV(RMSE) and NMBE are described in ASHRAE Guideline 14 (ASHRAE 2014).

Utility cost savings were estimated based on achieved energy savings, and either a blended sitespecific average utility rate based on historic utility bills, or where applicable, more granular estimates of time-of use costs. Since actual utility costs are assessed at the whole-building level while the field validation assessed HVAC-level savings (versus a 10 percent target), the utility cost savings that were calculated are not equivalent to site-level reductions in actual utility bills over the evaluation period.

3.1.2 Form of the Baseline Model and Definition of the Baseline and Post Installation Period

The baseline model that was used to characterize building energy use is a piecewise linear regression that relates load to time-of-week and outside air temperature. Hourly weather data were collected from the sites where the technology was installed and used in the model. This model is defined in detail in the literature, and has been tested and shown to predict energy use with a high degree of accuracy (Granderson et al. 2015; Granderson et al. 2016; Mathieu et al. 2011). The predicted energy consumption is a sum of two terms: (1) a "time of week effect" that allows each time of the week to have a different predicted energy consumption from the others, and (2) a piecewise-continuous effect of temperature. The temperature effect is estimated separately for periods of the day with high and low energy consumption, to capture different temperature slopes for occupied and unoccupied building modes.

Once the site agent was installed and configured at a site, the BuildingIQ system was placed in a 30-day "learning mode" period followed by a 45-day "tuning mode" period. After the tuning period was completed, the HVAC system operations were automatically toggled weekly between standard operations (PEO off) and optimized operations (PEO on). Data from the weeks in which the PEO did not run (PEO off) were taken as baseline data, while data from the weeks in which the PEO did run (PEO on) were taken as post-installation data. This approach is consistent with that outlined in IPMVP 2012, Section 4.5.2 on Measurement Period Selection (EVO 2012).

3.2 Occupant Comfort Impacts

To verify that the HVAC energy savings gained from PEO were not achieved at the expense of occupant comfort, three types of analysis were conducted.

1. Changes in space conditions relative to the ASHRAE thermal comfort zone: This analysis used a simplified model of the ASHRAE thermal comfort zone (ASHRAE 2013), shown in Figure 5. In this model, regions of comfort for winter and summer are defined by boundaries on a plot of relative humidity versus air temperature, as measured in the interior space. To analyze the impact of the PEO on comfort conditions, the fraction of points outside of the comfort zone when the PEO is on is compared to that when the PEO is off. This indicates whether the PEO-governed controls resulted in a change into, or out of, the ASHRAE thermal comfort zone. The space air temperature was acquired from the BAS trend logs for the VAV terminal units. Since measurements of relative

humidity were not available at the zone level, the relative humidity of the space air was estimated in a two-step calculation, also drawing from the BAS trend log data. First, the AHU/RTU return air temperature and relative humidity were used to calculate the specific humidity of the return air. Second, the *specific humidity* of the return air and the space air were assumed to be approximately equal. The space air *relative humidity* was then calculated based on the approximated value of the specific humidity. Appendix E contains a detailed description of these calculations.

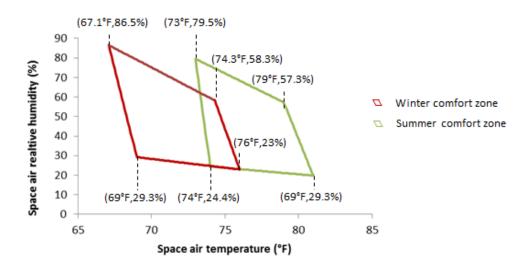


Figure 5: A simplified representation of the ASHRAE thermal comfort model, with comfort as a function of relative humidity and air temperature

2. Changes in stability of space air temperature: ASHRAE Standard 55 (ASHRAE 2013) specifies the maximum change in operative temperature allowed during specified time periods. The standard states that the operative temperature may not change more than 2°F during a 15-minute period, 3°F during a 30-minute period, 4°F during a one-hour period, 5°F during a two-hour period, or 6°F during a four-hour period. To determine the impact of the PEO on space air temperature stability, the number of departures from the maximum specified changes were compared during the time periods when the PEO was on versus when it was off.

3. Changes in hot/cold trouble calls: The evaluation team worked with the site building operations staff to track hot/cold trouble calls. The number of trouble calls from the time periods when the PEO was on was compared to those from the time periods when it was off.

3.3 Technology Scale-Up Considerations

Conclusions regarding technology scale-up and broad-scale applicability were important desired outcomes of the field validation, so factors such as setup and integration effort, tuning and troubleshooting, impact on building management activities, and training, were also included in the evaluation. Bi-weekly calls were held with site operations staff over the duration of the field

assessment. These calls provided information to document staff experiences installing and using PEO. In addition, the evaluation team conducted short, directed interviews with site points of contact after installation and configuration, and at the end of the evaluation. These questions are provided in Appendix F.

Finally, scale-up was evaluated in terms of HVAC system and control requirements, building size and type requirements, and other operational factors that were found to influence savings at each site in the validation cohort. These factors are expected to affect large-scale adoption and deployment of the technology.

4. Demonstration Results

The PEO technology implementation and validation process comprised four main phases:

- 1. Site agent installation and configuration
- 2. A 30-day PEO learning mode
- 3. A 45-day PEO tuning period, to transition control from the BAS sequences to PEO supervisory control
- 4. A 7–15 month evaluation period during which the PEO was toggled on/off weekly to acquire both baseline data and performance data to verify energy savings and comfort impacts.

The following sections contain validation results from all five sites.

4.1 Baseline Modeling Results

Data were collected throughout the year, capturing varying weather conditions. When the systems were running under standard control (PEO-off mode), the collected data were assigned to the baseline period; when the systems were running under BuildingIQ's supervisory control (PEO-on mode) the collected data were assigned to the performance, or post-installation period.

For each site,¹ the baseline model described in Section 3.1.2 was fit to the data, and the goodness-of-fit metrics were calculated. Table 4 summarizes the duration of the data collection period, number of days in the baseline and post periods, and goodness of fit for the baseline models. In three sites, gas data could not be acquired. At Dayton, Chamblee, and CSU the existing gas meters were found to be drastically under-measuring consumption, and at NYP planned installation of a gas meter was never completed, due to factors out of the control of the project team. At the Woodson site, however, whole-building gas data were available, and were included in the baseline model and associated savings analyses.

¹ For one site, CSU, a different baseline model (linear daily) was used to obtain an improved fit over the time-ofweek and temperature model that was suitable for the other sites. The model is described in Appendix G.

Although recommendations vary, "strong" fit is taken as R^2 greater than approximately 0.7, CV(RMSE) < 25%, and NMBE < 0.5%. While the values of some of the CV(RMSE) metrics were modestly higher than preferred, overall, the baseline model were deemed sufficient for the savings analysis.

Site	Extent of Data Period	# of Days in the Baseline	# of Days in the Post-Installation	Baseline Goodness-of-Fit Metrics at HVAC Isolation Level		
				R ²	CV(RMSE)	NMBE
GSA Dayton Courthouse	6/30/2016– 9/26/2017	166	170	0.88	37%	-0.1%
CSU Chancellor's Office	8/23/2016– 8/23/2017	116	108	0.81	39%	0.0%
NYP Allen Hospital	8/16/2016– 3/14/2017	127	113	0.95	14%	-0.03%
Woodson High School	3/22/2016– 2/28/2017	156	148	0.90	27%	0.34%
GSA Chamblee IRS Annex	10/24/2017 – 6/15/2018	119	115	0.89	9%	-0.02%

Table 4: Baseline model goodness-of-fit metrics for each site at the HVAC isolation level, for baseline data collected

4.2 Energy Savings Results

Table 5 shows the HVAC savings results for each site. In the table, the electricity savings observed at the HVAC submeter levels are presented, followed by the total HVAC savings for the site at which gas data were available. The final column contains the total absolute savings in kilowatthours (kWh).

In addition to the tabulated and reported savings determined from the HVAC electricity submeters, the electricity savings indicated at the whole-building meter was used as a cross check. Overall, the savings observed at the HVAC submeter level were consistent with those at the whole-building level; that is, they were in the same range of percent savings observed at the whole-building level, given an assumed fraction of the whole-building load that was attributable to HVAC end uses.

Site	HVAC Electricity Savings [%]	Total HVAC Savings (Electricity + Gas) [%]	HVAC Electricity Savings [kWh]
GSA Dayton Courthouse	1.4	N/A due to poor gas data quality	5,662
GSA Chamblee IRS Annex	2.1	N/A due to poor gas data quality	21,341
CSU Chancellor's Office	8.9	N/A due to poor gas data quality	7,167
NYP Allen Hospital	-0.4	N/A (no gas meter installed)	-2,672
Woodson High School	1.9	1.0	11,425

Table 5: HVAC energy savings at each site

At CSU, 9 percent HVAC savings were quantified. At the other four sites, savings ranged from 0 to 2 percent. In the following sections each site is further discussed, including an analysis of how savings were achieved, and factors that could have compromised the realization of savings. These analyses were conducted through BAS trend log analysis and interviews with site staff.

4.2.1 CSU Savings Analysis

Nine percent HVAC savings were achieved at the CSU site. Figure 6 shows the average HVAC electricity load for each day of the week. The post-installation condition (PEO on) is plotted in blue, and the baseline projection is shown in red. The difference between the red and blue lines therefore represents the normalized average daily² savings throughout the post-installation period.

 $^{^2}$ Tuesdays are excluded, as there were insufficient Tuesday data to provide statistically accurate results. This is because PEO was often switched from on to off, or off to on, on Tuesdays, precluding categorization of the entire 24-hour period as entirely representing either PEO-on of PEO-off operations.

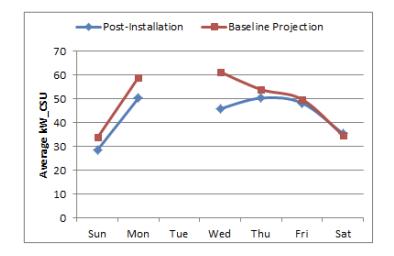


Figure 6: Daily power comparison for the HVAC system time averaged over the 12-month monitoring period at the CSU site

Further analysis showed that this load reduction was in part attributable to a decrease in the AHU static pressure and increase of the AHU supply air temperature affected by the PEO supervisory control. As illustrated in Figure 7, the averaged static pressure in PEO-on mode is 0.4 pounds per square inch (psi) lower than in the PEO-off mode, resulting in a decrease in fan speed. Engineering calculations estimate that the reduction in fan speed caused a 50 percent reduction in fan energy use.

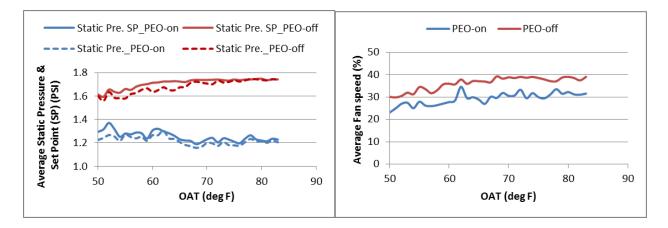


Figure 7: Decrease in AHU static pressure and fan speed at the CSU site (OAT stands for outside air temperature).

In addition to decreases in AHU static pressure, an increase in AHU supply air temperature (SAT) was effected by the PEO algorithm, also contributing to energy savings. Figure 8 shows that when PEO is operating and the outside air temperature is above 60°F the averaged SAT is 0–3 degrees higher than when PEO is not operating (plotted in green). Increasing the SAT has three savings benefits: it reduces cooling energy as it reduces cooling load, it increases the number of hours

when the economizer is able to provide all necessary cooling, and it leads to a decrease in the amount of simultaneous heating and cooling (Murphy 2011).

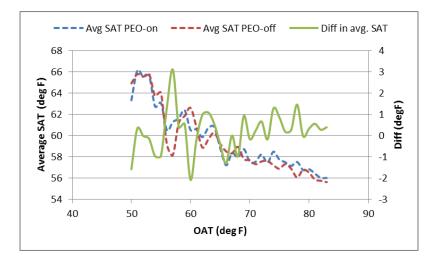


Figure 8: AHU supply air temperature comparison in PEO-on and PEO-off mode at the CSU site

4.2.2 Savings Analysis for Dayton, Chamblee, NYP Allen, and Woodson

The HVAC savings identified in at the Dayton, Chamblee, NYP Allen Hospital, and Woodson High School sites ranged from 0 to 2 percent. Following the convention used in Figure 6, Figure 9 shows the average HVAC electricity load for each hour of the day at the four sites during the post-installation period. In contrast to the savings clearly visible in Figure 6, these plots show little difference between the post-installation (PEO-on) case and the baseline case (projected to represent what the load under conventional operations would have been during times when PEO was active). A more detailed break out of saving results including monthly and seasonal savings for the Chamblee site is provided in Appendix H.

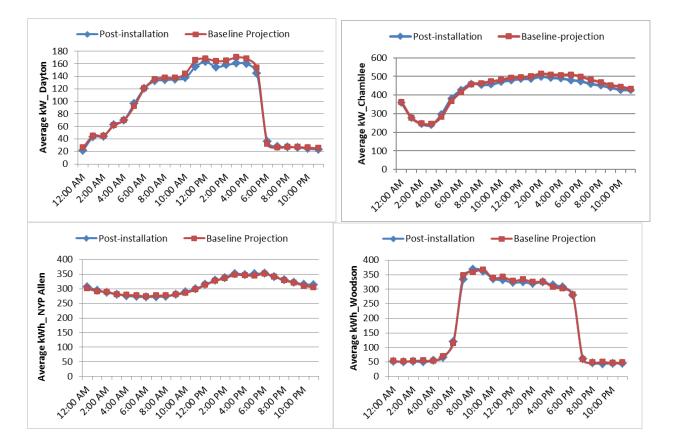


Figure 9: Time-averaged HVAC power comparison at the Dayton (top left), Chamblee (top right), NYP Allen (bottom left), and Woodson (bottom right) sites; red indicates the baseline projected load for each hour of the day, and blue indicates the metered load under PEO-on controls.

Complementing the time averaged power plots, Appendix I contains analysis of the AHU static pressure and supply air temperature during PEO-on and PEO-off periods of operation at one of the sites that did not achieve significant savings. The data shown are analogous to that in Figures 7 and 8 for CSU, however in contrast, do not reflect similar energy-saving changes in operational values of these parameters. Further analysis of the issues that may have compromised savings at the three sites (other than CSU) was conducted, and the findings were confirmed through discussion with the operations staff at each site. The issues are summarized below.

GSA Dayton Courthouse

Fixed chilled water (CHW) valve position control requirement: PEO setpoints could not be met in AHU-1, as its CHW valve was continuously locked at the 50 percent or 42 percent open position to maintain minimum flow to the chiller. AHU-1 is the biggest among the seven AHUs and serves approximately 35 percent of the building load.

Baseline reset strategy based on terminal boxes damper positions: In the baseline control case, SAT and static pressure setpoints are reset based the damper positions of all of the terminal units

associated with the AHU. This is an advanced control strategy, as the setpoints are continually adjusted based on actual zone loads. It is possible that the optimal setpoints from the PEO algorithm were equally (but not more) effective as those in the baseline strategy.

GSA Chamblee IRS Annex

Aggressive reset strategies already deployed in the baseline control system: The optimal ZAT setpoints are dynamically determined within a pre-defined minimum and maximum range, and then automatically implemented across 280 perimeter and interior zone VAV terminal units over six floors. However, in the baseline control case, the ZAT already followed heating and cooling setpoints. Table 6 shows the comparison of the ZAT setpoint range during the occupied hours for the baseline and PEO optimal control scenarios. In the perimeter zones, both heating and cooling are provided. The ZAT is controlled between 71°F and 76 °F in the baseline control case, and between 70 °F and 77 °F in the optimal control case. In the interior zones, only cooling is provided. The ZAT is controlled at 73 °F or 74 °F in the baseline control case and at a value between 74 °F and 76 °F in the optimal control case. The comparison suggests the ZAT optimal control setpoints are at most 1 to 2 °F over the baseline, therefore affording very limited savings potential.

 Table 6: Comparison of zone air temperature (ZAT) setpoint range in perimeter and interior zones

 under baseline and PEO-optimized control cases at GSA Chamblee IRS Annex

Control Scenario	Perimeter Zone	Interior Zone			
Baseline control of ZAT setpoint range	71-76 °F	73 or 74 °F			
PEO optimal control of ZAT setpoint range	70-77 °F	74-76 °F			

NYP Allen Hospital

Partial capacity of RTUs: Just prior to the installation of the PEO system, new RTUs were installed at the NYP Allen Hospital. However, these new RTUs were not running to full capacity. Half of the RTUs were at 50 to 60 percent of the capacity due to the refrigerant undercharge or issues with the compressor, constraining the extent to which the systems could be exercised for optimization.

Humidity and pressure control requirements: The hospital had strict humidity control requirements in non-operation rooms and pressure control requirements in clean supply rooms. The AHU was set to automatically dehumidify the supply air when return air humidity was greater than 65 percent. This resulted in the SAT overshooting the PEO SAT setpoint. In addition, the VAV boxes served both the patient rooms and clean supply rooms. If the PEO reset the RTU duct static pressure setpoint too low, the space pressure requirements in the clean supply room were not met. The PEO setpoints were frequently overridden due to compensatory adjustments made by the operators to meet zone pressure setpoints.

Incomplete control of full HVAC load: The PEO system was (intentionally) not configured to control the RTUs that served the hospital operation theaters. These RTUs comprised approximately 20 percent of the building cooling load, limiting the portion of total HVAC load under PEO's control.

Woodson High School

Humidity control requirements: An analysis of the data showed that PEO setpoints could not be met due to required humidity control at the site. The chilled water valve was fully open to maintain space relative humidity at equal to or less than 50 percent, causing the supply air temperature to overshoot the PEO SAT setpoint. This was observed to occur across a set of units that served ~28 percent of the total building cooling load.

Poor controllability of chilled water valve position and supply fan speed: Table 7 summarizes mechanical issues that affected the controllability of chilled water valve position and supply fan speed. These issues were observed in units that served approximately 12 percent of the total building cooling load.

Unit	Issue
AHU 6	Chilled water valve position at 0% all the time after May 3, 2016; Fans operated at 30%/0% during occupied/unoccupied hours before May 3, and 100%/30% during occupied/unoccupied hours after May 3
RTU1	Chilled water valve position at 0% and outside air damper at 100% open all the time; fans operated at 100% at all times
RTU 5	Supply air temperature < outside air temperature and return air temperature when CHW valve was fully closed, possibly due to chilled water valve leakage
RTU 6	CHW valve position at 0% most of time during March to September, 2016

Table 7: Mechanical issues	s detected at Woodson High School
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Incomplete control of full HVAC load: The BuildingIQ system was (intentionally) not configured to control two of the dedicated outdoor air system (DOAS) units that served approximately 23 percent of the building load.

Overrides and reheat: For unknown reasons, a third-party contractor intermittently overrode the PEO control. Additionally, reheat is not used at the Woodson site, as the boilers were shut down from April through October. Absence of reheat limits the savings potential, as there is no simultaneous heating and cooling to minimize.

Overrides and reheat: For unknown reasons, a third-party engineer intermittently overrode the PEO control. Additionally, from April through October, the period in which boilers were shut down for the season, VAV reheat was not possible, thus there was less savings potential, as there was no simultaneous heating and cooling to reduce.

4.3 Occupant Comfort Results

As outlined in Section 3.2 thermal comfort impacts were assessed by analyzing changes with respect to the ASHRAE comfort zone, the stability of space temperature, and records of trouble calls. Taken as a whole, the data analyses indicate a relatively modest increase in discomfort conditions when PEO was in active control, in most zone spaces sampled.

4.3.1. Comfort Zone Analysis

The analysis of comfort using the simplified ASHRAE comfort model as described in Section 3.2 was performed at the Dayton, Woodson and Chamblee test sites where the zone temperature measurements in VAV boxes were available. Data were gathered from a set of AHUs and associated VAV boxes representative of standard occupied spaces. For each AHU, two linked VAV boxes that serve regular office or classroom spaces were studied. The targeted AHUs (AHU-3, -4, and -7) were those that serve the third, sixth, and seventh floors of Dayton site, those that serve the third, fourth, and fifth floors of Chamblee site (AHU 3-2, 4-3, and 5-1), and those that serve the first and third floors of Woodson site (AHU-3 and RTU-9). The analysis time period only included the hours when the building was heavily occupied (Dayton and Chamblee, weekdays from 8:00am to 5:00 p.m.; Woodson, weekdays from 8:45 a.m. to 3:15 p.m.) The data collected at Dayton spans January 5, 2017, through June 19, 2017. The data collected at Woodson spans April 1, 2016, through February 23, 2017. The data collected at Chamblee spans November 1, 2017, through May 30, 2018.

The analysis was conducted for 3 AHUs and 6 associated VAV boxes at Dayton, for 2 AHUs and 4 associated VAV boxes at Woodson, and 3 AHUs and 6 associated VAV boxes at Chamblee. Figure 10 shows the results when each of the 16 VAV zones was considered individually. In 2 out of 6 Dayton site zone spaces, the PEO operations showed a slight increase in the number of points outside of the comfort zone. In all 10 of the Woodson and Chamblee zone spaces, the PEO operations showed a modest increase in the number of points outside of the comfort zone.

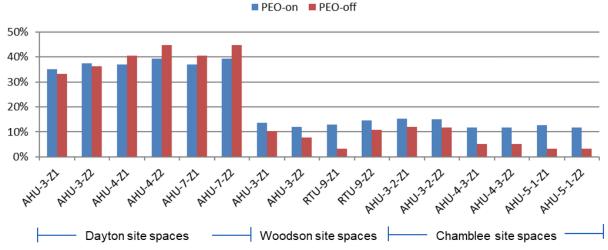


Figure 10: Percentage of operational points (space temperature paired with space humidity) outside of the comfort zone for each VAV, during the PEO-on (blue) and the PEO-off (red) time periods at Dayton Courthouse, Woodson High School, and Chamblee IRS Annex

4.3.2 Space Air Temperature Stability

ASHRAE Standard 55 defines the maximum space air temperature changes allowed over several time periods: 15 minutes, half an hour, one hour, two hours, and four hours. Each of the VAV boxes that were analyzed according to the simplified thermal comfort model was also analyzed to evaluate departures from these temperature stability thresholds. Table 8 summarizes the number of times that the space air temperature at the Dayton and Woodson sites changed by an amount greater than that allowed under the ASHRAE standard. Across each of the 10 zone spaces, and each of the time periods, there were 448 instances of departures from the standard when the PEO was not operational and 310 instances when the PEO was operational. These data indicate that the PEO-governed controls may have modestly improved space temperature stability.

PEO Status	Dayton - Time Duration (hours)			Woodson - Time Duration (hours)				Chamblee – Time Duration (hours)							
	0.25	0.5	1	2	4	0.25	0.5	1	2	4	0.25	0.5	1	2	4
Baseline (PEO off)	13	25	25	46	36	5	23	44	122	96	0	3	4	6	0
Performance (PEO on)	7	6	14	21	14	4	17	29	87	96	3	5	5	2	0

Table 8: The number of times that the change in space air temperature exceeded the maximum allowable during the studied time period, for each time duration in ASHRAE Standard 55

4.3.3 Records of trouble calls

The evaluation team worked with the site points of contact to track trouble calls for hot and cold complaints from building occupants during the PEO-on and PEO-off periods. This analysis was conducted for the NYP Allen and CSU sites, where records of trouble calls were maintained and accessible for evaluation.

Table 8 shows that the number of recorded hot and cold calls did not change dramatically at NYP Allen during times of PEO operation, and may have decreased at CSU. Interestingly, when surveyed, the staff at NYP Allen hospital and Dayton suggested that there were *more* trouble calls when BuildingIQ was in control, and that in response they frequently override the PEO setpoints. It was noted that a portion of the trouble calls at NYP Allen hospital were issued through direct phone calls and not included in the electronic record represented in Table 9.

Site	Dates tracked	Trouble calls						
		Baseline (PEO-off)	Post-installation (PEO-on)					
NYP Allen	8/16/2016-3/14/2017	917	805					
CSU	9/7/2016–6/30/17	16	5					

Table 9: Hot and cold complaints record from sites

4.4 Cost Savings and Payback Analysis

Cost savings and payback analysis was conducted for the four sites that have positive savings. Table 10 summarizes the estimated utility energy rate, as well as the annualized HVAC energy savings, and estimated annual cost savings. Utility rates were estimated by aggregating utility bills and consumption over a 12-month period to determine a blended average cost of electricity per kilowatt-hour or cost of gas per therm.

Estimated annual cost savings were calculated from the percent (i.e., fractional) HVAC savings, the baseline-predicted 12-month predicted HVAC energy use, and the estimated energy rate, as defined in Equation 9. Fractional savings were calculated according to ASHRAE Guideline 14 guidance, and the 12-month predicted energy use was calculated from the baseline model using measured 12-month outside air temperature data (from Weather Underground).

$$Cost \ savings = fractional \ savings * 12mo. \ predicted \ kWh * energy \ rate$$
 (9)

Generalized market costs for the "make ready" installation integration and configuration of PEO or ongoing annual software and services fees were not available to the evaluation team in this validation study. This was because the study was supported through a competitively awarded process that included cost share contributions from each site as well as from BuildingIQ, and these contributions were applied to cover the cost of the technology. Therefore, rather than an

achieved payback analysis, the required total five-year technology cost to meet a simple five-year payback was calculated and shown in Table 10.

Site	Estimated Energy Rate	Annualized HVAC Energy Savings	Estimated Annual Cost Savings (\$)	Technology Cost for 5-year Payback (\$)
Dayton	Elec: \$0.10/kWh	Elec: 9,360 kWh	940	4,700
CSU	Elec: \$0.14/kWh	Elec: 17,200 kWh	2,410	12,000
Woodson	Elec: \$0.13/kWh, Gas: \$1.09/Therm	Elec: 22,080 kWh Gas: 711 Therms	3,640	18,200
Chamblee	Elec: \$0.12/kWh	Elec: 58,800 kWh	7,000	35,000

Table 10: Estimated cost savings and technology costs to meet a five-year payback

A BuildingIQ field evaluation conducted by San Diego Gas & Electric (SDG&E 2015) yielded savings of 10.7 percent, and was able to capture complete costs, reporting a payback of 6.5 years.

4.5 Ongoing Commissioning

In addition to the implementation of the PEO control strategies, BuildingIQ conducted ongoing building commissioning-type activities throughout the evaluation period. BuildingIQ highlighted issues which could impact performance overall, as well as the effectiveness of PEO. Several of the key findings by BuildingIQ that impact building performance are described below.

BuildingIQ confirmed for one of the sites that the daily start-up time of each AHU was significantly earlier than necessary. Early start-up extends the hours that the building is in operation, thereby expending more energy. By adjusting the start-up time, additional energy savings could be realized.

At another site, BuildingIQ identified a boiler control panel problem and that problem was fixed during the project. The fixed boiler control panel would lead to significant gas savings, as the boiler hot water supply temperature setpoint can be reset according the programed control sequence rather than remain at a fixed high value.

BuildingIQ frequently noted overridden control points, such as fan speed, supply air temperature setpoint, chilled water valve position, and hot water valve position. These overrides had the effect of locking a unit into a specific state, which could lead to wasted energy or to challenges meeting thermal comfort conditions. Additionally, overrides to supply air temperature setpoint, fan speed, and duct static pressure setpoint could constrain PEO from implementing optimal strategies, thus limiting potential energy savings. BuildingIQ frequently alerted sites of such overrides, the release of which would contribute to significant energy savings.

BuildingIQ also noted issues where system capacity appeared to have been reached. In these cases, the unit appeared to be operating correctly, with a fan running at 100 percent speed, or a water coil valve open to 100 percent for extended periods of time. It is possible that during these times thermal comfort conditions were not satisfied.

BuildingIQ highlighted numerous issues with AHUs in addition to overridden values and capacity limits noted earlier. They called out instances where an AHU fan ran at 100 percent throughout the entire occupied period; outside air dampers were noted for excessive cycling and being fully open during unfavorable outside air conditions; chilled water and hot water valves were documented for excessive cycling (probably due to loop tuning issues) and being physically stuck or locked at a particular position. BuildingIQ also noted instances where zone temperature sensors appeared to have failed.

4.6 Scale-up Considerations

Scale-up considerations extend beyond energy and cost savings into issues related to ease of technology adoption, and general usability. The findings reported in the following subsections comprise information obtained from interviews with key points of contact at each demonstration site, as well as observations from the evaluation team.

4.6.1 Implementation Lead Time

The standard process to implement the PEO solution consists of a period of installation and configuration (including system integration), followed by an approximately 30-day "learning mode" period and an approximately 45-day "tuning" period. During the learning period, the PEO algorithms and models are fit to the specific site, using measured operational and energy use data. During the "tuning period," the optimized control is gradually brought on as the building is transitioned from conventional control to fully into the control of the PEO. Figure 11 shows BuildingIQ implementation lead times for the four locations studied.

	Installation & Configuration	>	30- Day Learning Mode	>	45-Day Tuning Mode) "Fully oper (PEO-on	
GSA Dayton Courthouse	Jun - Aug 2015 (9 weeks)	\geq	Oct, 2015-Mar, 2016 (5 months)	\geq	Mar – Jul, 2016 (4 months)	> Jul, 2016 – Jul,	, 2017
NYP Allen Hospital	Jun - Feb 2016 (7 months)	>	Mar - Apr, 2016 (1 month)	\geq	Apr – May, 2016 (7 weeks)	💙 Jun, 2016 – Ma	ar, 2016
CSU	Apr - Jul 2015 (12 weeks)	>	Jul - Dec, 2015 (5 months)	>	Dec, 2015 – May, 20 (5 months)	Aug, 2016 – A	ug, 2017
Woodson High School	Apr - Jun 2015 (7 weeks)	>	Jun - Aug, 2015 (3 months)	>	Feb – Mar, 2016 (6 weeks)	Mar, 2016 – I	Mar, 2017
GSA Chamblee IRX Annex	Sept 2016 – May 20 (8 months)	17	May – Jun 2017 (1 month)	\geq	Jun – Oct, 2017 (4 months)	Nov, 2017 2013	

Figure 11: BuildingIQ implementation lead time

Across the validation sites, the duration of the installation and configuration phase generally ranged from 7 to 12 weeks. At one site, over six months was required due to extended delays in IT approvals. At another site, eight months was required to obtain approval to perform zone-level control and to map and configure BAS data points at the AHU and zone levels. The duration of the learning and tuning phases was not indicative of typical PEO deployments, as they were significantly extended (by many months) due to project-specific circumstances. Specifically, additional time was required to install submetering equipment and collect baseline data for performance verification; additionally, and at two sites the BAS servers were upgraded or reconfigured as part of general maintenance activities that were independent of the BuildingIQ installation.

4.6.2 Staff Engagement

The most common activities that were required of the on-site engineer or primary organization point of contact during the *installation and system integration* phase are summarized below:

- Interfacing between the BAS controls contractor and the BuildingIQ team
- Interfacing with the IT department to acquire approvals and permissions for technology installation
- Provision of control specifications and sequences to the BuildingIQ team
- Provision of device and system access to the BuildingIQ team
- Scheduling site access and site walkthroughs
- Testing software configurations and connectivity
- Monitoring space air temperature and humidity, and equipment operation, for stability
- Providing the BuildingIQ team feedback on setpoint changes based on occupant response

In general, across four sites, the primary point of contact estimated that 0.5 to 2 weeks of total (non-contiguous) staff time was dedicated to system installation, not including the efforts of IT staff and contractors. In the most difficult case, significantly more staff time was required. In the simplest case, the site had already completed a project to upgrade the BAS for BACnet compatibility, set up of trend logging, and communications connectivity.

For two of four sites, the staff considered the PEO installation and integration process to be more involved than the installation and integration of a traditional BAS. Although PEO provides different functionality than a BAS and is not intended to replace it, BAS are a familiar control technology and therefore provide a useful reference point. This was due largely to IT requirements and the total calendar time required to complete the installation an integration. For the third site—the one that had just completed a BACnet and controls connectivity upgrade—the process required very little additional effort. The fourth site reported that the majority of work was conducted between the BAS contractor and BuildingIQ team, and the fifth site reported that the effort to install and integrate PEO was approximately equivalent that that for a typical BAS.

The most common activities that were required of the on-site engineer or primary organization point of contact during the *learning mode and tuning* phase are summarized below:

- Monitoring space air temperature and/or humidity for stability
- Monitoring equipment operation for stability
- Providing the BuildingIQ team feedback on setpoint changes based on occupant response

The site that had the most difficulty with BAS configurations and IT found it necessary during the learning and tuning phases to:

- interface between the BAS contractor and the BuildingIQ team,
- interface between the IT department and the BuildingIQ team, and
- troubleshoot system connectivity.

At two of five sites, it was discovered during tuning mode that after a time, the BAS would override the supervisory control commands from BuildingIQ, reverting to the standard programmed setpoints as a default. This was because the priority level assigned to commands from the BuildingIQ system was set too low. While easily remedied by increasing the permission levels, this increase had to be implemented by the controls contractor, as opposed to site operational staff.

Across four sites, the primary point of contact estimated that approximately anywhere from a few hours to a few days of staff time was dedicated to support for the learning and tuning mode phase, prior to going fully operational with the PEO technology. At one site the findings were particularly valuable as they revealed significant deficiencies in the configuration of control sequences, which are now being addressed in a site-wide revamp of the controls, as well as a thorough investigation of mechanical issues. An example of a building audit report is provided in Appendix J; these are accompanied by weekly learning mode reports.

4.6.3 Impact on Building Energy Management Activities

Technology impact on energy management activities was considered from the perspective of operational streamlining benefits, frequency of accessing the PEO web portal interface and derived benefits, and quality of control with respect to the existing BAS.

Key challenges reported by organizational points of contact included the following:

- Users are likely to encounter the standard complexities associated with nearly any existing building project that requires BAS integration and BACnet upgrades.
- It may be challenging to acquire IT permissions and identify secure connectivity solutions, particularly in organizations with more intensive IT security practices.
- Staff involvement could be more than was expected, due to extended timelines and level of overall "readiness" for a more sophisticated IT-based system.

- For some engineers, the need to manage and track a system that operates in parallel with the BAS may prove burdensome, particularly for sites that incorporate a high degree of hands-on BAS use with continuous adjustment.
- For government sites, there may be additional planning effort to procure contracted work for BAS programming and meter or hardware installations, and to ensure that contractors are appropriately authorized to conduct the work.

The BuildingIQ portal was frequently noted by site points of contact as providing excellent trend log visualization capabilities – an example is shown in Figure 4, and below in Figure 12. It was also suggested that providing higher-level permissions to BuildingIQ within the BAS configurations could be beneficial.

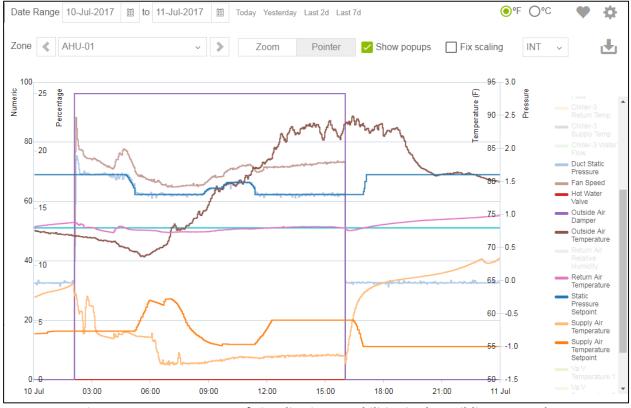


Figure 12: Screen capture of visualization capabilities in the BuildingIQ portal

4.6.4 Training, Warranties, and Licensing

Each site was provided an informational overview of the technology, including a description of how the algorithms work, how supervisory control is implemented, and how to access and view information in the BuildingIQ portal interface. Site points of contact suggested that in-person training with BuildingIQ could potentially provide additional benefit.

Although there are up-front and ongoing fees for the PEO technology and associate services, warranties and licensing terms were not a critical area of focus for the site points of contact for this evaluation study. They were either not aware of the specific terms, or noted that they may be included in the details of the contract governing the overall technology validation project.

4.6.5. Information Technology (IT), Security, and Continuity of Connectivity

The BuildingIQ solution is delivered as a cloud-based software-as-a-service offering. Data from the on-site BAS is transmitted to the cloud through the BuildingIQ site agent computer, calculation of optimal control points is performed in the cloud, and those control decisions are pushed back to the BAS. Given this cloud-based architecture, it is necessary to ensure that network and data security provisions are in place.

The setup and installation of the BuildingIQ site agent involved different processes at each site because the internal IT organization and requirements varied. At CSU and NYP, the site POC had to go through various levels of the IT management chain to obtain security clearances and permissions, causing some delays during the installation and set-up phase. Network access was most constrained at the GSA Dayton and Chamblee sites. The Site Agent software was installed on a GSA-owned computer that had internet connectivity, and BuildingIQ was able to connect to that computer to enable the Site Agent to communicate with the with BuildingIQ cloud.

Over the course of the evaluation, connectivity to the PEO system was frequently disrupted: six times at Dayton, five times at Chamblee, three times at Woodson, seven times at CSU, and once at NYP. The duration of these events ranged from one day to three weeks. These disruptions comprised disconnection between the BuildingIQ Site Agent and cloud, or disconnection between the Site Agent and the on-site BAS (see Figure 2).

The linkage between the Site Agent and the cloud may fail when the building network is down, usually due to a power outage, when the computer on which the Site Agent resides is unplugged or when the local area network (LAN) cable is disconnected. When this linkage fails, the Site Agent stores BAS data (up to two weeks), and the BAS is controlled with setpoints previously derived by the PEO. When the network connectivity is reestablished, the connection between the site agent and the cloud may require manual reboot.

In some instances, the link between the site agent and the BAS may fail. This could be due to the changes of the BAS point IP address caused by internet infrastructure changes, requiring coordination between BuildingIQ and the site to restore connectivity.

5. Discussion

Across the cohort of evaluation sites, HVAC savings following the implementation of PEO were mixed, ranging from 0 to 9 percent, and an estimated \$0/year to \$7,000/year in associated utility costs. At one site the savings were significant, at three sites savings were on the order of 1 to

2 percent, and at one site no savings were observed. The impact of PEO on occupant comfort was assessed in a number of ways, including analysis of operational data, analysis of records of trouble calls, and interviews with site operational points of contact. Overall, considering all sources of data across all sites in the study, PEO was not found to conclusively impact occupant comfort either positively or negatively. In three sites there may have been adverse impacts, and in two sites may have positive impacts.

There is one other publicly available third-party assessment of the PEO technology to compare these results to. A field evaluation published by San Diego Gas & Electric (SDG&E 2015) found savings of 10.7 percent and a payback of 6.5 years. Although the savings were expressed relative to typical meteorological year data, they provide an additional reference point for savings potential. In addition, this prior work confirmed that savings were achieved without impacts to space temperature or humidity that would compromise occupant comfort.

The savings that were achieved in this study, at the CSU site were attributable to the implementation of more aggressive and comprehensive AHU supply air temperature and static pressure reset strategies. In cases where savings were modest or not achieved, several factors were identified that could have compromised PEO's effectiveness. The most important of these factors were: operational and mechanical issues that prevented the system from realizing its optimized setpoints, and systems that were not well tuned or operating properly to begin with, and effective pre-existing baseline controls. Special control requirements (pressure, humidity, and minimum chiller flow) also presented constraints at two of four sites.

Complementing the energy and cost-savings findings, key technology scale-up considerations were identified in the course of the field evaluations.

Time required of site staff: Up to three days of the primary point of contact's time was necessary to support system installation and configuration (this did not include time for IT staff or controls contractors). Support entailed knowledge transfer on existing operations, design, controls, and coordination with IT and contractors to establish connectivity. Following installation and configuration, up to three days of additional staff time was required during PEO learning and tuning phases, to troubleshoot connectivity and to monitor stability in space temperature, humidity, and occupant response as the system was brought into full control. While the overall POC staff time was modest, the calendar time for implementation can be protracted across many months, due to the lead time to coordinate and schedule work among IT, controls contractors, and the BuildingIQ team. The government and hospital facilities were most challenged in this respect.

Value-add operational findings: In addition to any savings that can be gained from the predictive optimization control strategies, BuildingIQ may deliver valuable tune-up insights ranging from identification of mis-mapped BAS points to erroneous sensors,

incorrectly or inefficiently scheduled units, and site-specific mechanical or operational corrections. One site in particular emphasized the significant benefit of this feedback.

Network connectivity and security: Organizational requirements for network and data security can vary greatly in stringency. Depending on the scope of these requirements, higher-level approvals from within IT business units may be necessary to implement PEO. In highly protected networks such those in GSA facilities, custom solutions may need to be defined; although once defined they can be replicated across properties. Once the system is up and running, results from the field installations in this study suggest that the connectivity between the BuildingIQ Site Agent and the BAS or cloud can be somewhat brittle to power outages, power disconnects, and network addressing changes.

6. Conclusions

In this study, BuildingIQ's PEO technology was implemented at five sites and evaluated over a period of 7 to 15 months. These sites represented a diversity of commercial building types, and geographies (ASHRAE climate zones 3, 4, and 5), including courthouse, school, hospital, and office. The evaluation was designed to assess energy and cost savings attributable to use of the technology, impacts on occupant comfort, and scale-up considerations to inform future adoption.

Although results were mixed across the cohort of evaluation sites, the field study and site participants surfaced several recommendations to maximize success in implementing the PEO technology:

- Solutions to accommodate cyber security requirements can be identified, but may take some time to define, and should be communicated to peers for replication.
- Ensure that the IT department, contractors, energy managers, and operations staff are all engaged, and clearly understand the scope and intent of PEO installation and use each has a critical role in ensuring smooth and timely installation and operation.
- Phase in the extent of administrative privileges that are granted to PEO's supervisory controls over time, expanding as site operations staff become increasingly comfortable with the system.
- Understand when system or equipment problems are not related to the BuildingIQ implementation, to make sure these problems can be resolved by the appropriate contractors. There may be a (mis)perception that the BuildingIQ system is meant to resolve all aspects of system operation; however, there will still be a need for standard maintenance and service support for areas outside the scope of the BuildingIQ controls.
- Before beginning installation, document any known mechanical issues, collect mechanical system drawings, and document space usage details.
- Before initiating the PEO's optimal control policies, allocate resources to resolve all mechanical issues, as successful optimization and associated savings potential is severely challenged if systems are underperforming or not operating well.

Taken as a whole, the detailed findings from the field evaluation coupled with guidance from BuildingIQ indicate that the PEO technology is best suited for application in large buildings such as offices and schools. Buildings such as hospitals that have specialized pressure and humidity requirements may be constrained in benefitting from the technology without changes to operational and control strategies in the affected areas. The PEO technology performs best when HVAC systems are in good working condition and can be exercised to achieve the full range of PEO's optimized setpoints. However, it may not provide extensive additional savings over cases where best practice sequences of operation and reset strategies are already comprehensively implemented.

The PEO technology is not well suited for: smaller buildings with floor areas less than 100,000 ft² that have relatively smaller cooling loads; buildings that do not have direct digital controls at least to the level of air handling units; or buildings without variable air volume controls. Organizations that are not able to integrate the activities of IT, facilities, and operations will be challenged to successfully install, maintain, and sustain ongoing value from the technology. Most sites reported that they would recommend BuildingIQ to their peers, but emphasized the importance of the success factors noted above.

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Appendix A: BuildingIQ Site Selection Criteria

This appendix contains the information-gathering form and site selection criteria that was used to identify demonstration sites.

Priority Level	Characteristic	Check Here if the Building Has this Characteristic
Required	Floor area is >100,000 ft ²	
Required	Presence of a remotely accessible building automation system (BAS) addressable with BACnet/other protocol. The preferred BAS makes and models include Tridium, Trane Tracer, AutomatedLogic, Alerton, Johnson Controls FX, Honeywell BACnet, Schneider Electric Andover Continuum, Schneider Electric Barber Colman System 8000, American Auto-Matrix, Delta Controls, Schneider Electric TAC Vista, Schneider Electric TAC i/Net, Johnson Controls N2 Bus, and Siemens Legacy	
Required	Mechanical systems with a central plant (chillers and boilers) or large package rooftop unit (> 60-ton cooling capacity) with VFDs and modulating chilled water valves/multiple compressors (cooling stages)	
Required	Variable air volume (VAV) system	
Required	Direct digital control built out to the air handling unit (AHU)level (pneumatic thermostats and actuators ok)	
Required	Whole-building-level metering	
Required	Building- or regional-level point of contact with willingness and knowledge to provide evaluation information regarding occupant/tenant and energy management impacts, and utility tariff information	
Strongly Preferred	Good documentation of as-built drawings, design document, especially the electrical and mechanical riser diagrams	
Strongly Preferred	Good documentation of control systems, e.g., control drawings, control sequences	
Strongly Preferred	Interval whole-building metering and submetering for HVAC equipment	

Step 1: Site personnel identify initial candidates using the checklist below. Exclude buildings that lack any of the "required" characteristics.

Strongly Preferred	Space temperature and relative humidity (RH) measurements through the BAS	
Strongly Preferred	Stable occupancy, operations, and internal loads during the demonstration period	
Strongly Preferred	Internet access through GSA Link	
Preferred	On-site weather station measures outdoor dry bulb, outdoor relative humidity, outdoor wind speed and direction, and global horizontal irradiance	
Preferred	Submetering of plug loads, lighting, and other non-HVAC building loads	

Step 2: For each initial candidate building, personnel familiar with the building would provide the following information to the demonstration point of contact, who will relay the information with the down-selection team.

General Information	Response
Address	
Vintage	
History (year and scope) of major renovations/retrofits	
History of building commissioning/retrocommissioning	
Major space use types present in building	
Square footage	
On-site staff or not	
Occupancy variation, historic and future	
Annual (2013) electricity and gas usage	
Available metering level (whole-building or submetering), type (interval or monthly), historic data range (e.g., 1 yy, etc.)	

HVAC Information	Response
History of major HVAC system upgrades	
Is the HVAC system a central chiller/boiler with AHU? If yes,	
Chiller capacity and type (vapor-compression vs. absorption)	
Boiler capacity	
Single duct or dual duct AHU?	
Is the HVAC system a package rooftop DX unit? If yes,	
Cooling capacity	
Heating capacity	
Number of cooling stages	
BAS and Internet Connectivity	Response
BAS make and model	
Are the whole-building metering and submetering in the BAS?	
Can a PC be located at the site with network access to both the BAS network and the Internet?	
Does the building have its own virtual private network (VPN)?	

Step 3: The down-selection team will consider the following points during the final down-selection.

Diversity Considerations:

- Four sites that represent a mix of climates and building types: West, Atlantic, Northeast, and Chicago regions
- Mix of building conditions, on-site staff versus none, bigger buildings with central systems versus smaller buildings with package rooftop, well-tuned systems versus neglected systems

With the four buildings, we would like to have a range of diversity to inform GSA portfolio-wide conclusions and recommendations. Priorities are given to (in order of importance):

1. Balance between building types and sizes (e.g., large and medium open-plan/private office spaces, mixed-use offices and courtrooms, border stations, and laboratory facilities) across climates

- 2. Balance between central systems versus package rooftop systems; ideally, two central systems and two rooftop systems
- 3. Balance in degree of on-site facility management: two have on-site staff and two have no on-site staff
- 4. Balance in building vintages; ideally, one has been constructed within 5 years, then one 10 years old, one 15 years old, and one 20+ years old
- 5. Occupancy, operations, and internal loads level as stable as possible (at least during the demonstration period)
- 6. High cooling load

Appendix B: Demonstration Site Characteristics

Building Type	Office
Vintage	1998
Area	168,000 square feet
Location	Long Beach, California
Number of floors	Six floors
BAS make	Tridium Niagara
HVAC system overview	The HVAC systems include a central chiller/boiler plant, as well as one AHU equipped with VFD supply fans. Natural gas is used for HVAC heating, domestic water, and kitchen.

Table B-1: California State University, Long Beach

Table B-2: GSA Dayton

Building Type	Courthouse
Vintage	N/A
Area	168,140 square feet
Location	Dayton, Ohio
Number of floors	Nine above-grade floors and a basement
BAS make	Siemens Insight
HVAC system overview	Conventional VAV system with central heating and cooling plant.

Building Type	Hospital (inpatient and outpatient)
Vintage	1989
Area	300,000 square feet
Location	New York, New York
Number of floors	Three floors with a basement
BAS make	Siemens Apogee
HVAC system overview	The HVAC system includes 15 RTUs equipped with VFD supply fans. Natural gas is used for HVAC heating, domestic water, and kitchen.

Table B-3: New York-Presbyterian – Allen Hospital

Building Type	K–12 School
Vintage	2011
Area	235,000 square feet
Location	Washington, D.C.
Number of floors	Three floors and one basement
BAS make	Johnson Control
HVAC system overview	The HVAC systems include a central chiller/boiler plant, as well as seven AHUs and 10 RTUs equipped with VFD supply fans. The AHUs serve the gyms, swimming pool, and offices on the first floor. The RTUs serve the dining room, auditorium, and classrooms on the second and third floors. Natural gas is used for HVAC heating, domestic water, kitchen, and swimming pool.

Table B-4: Washington, D.C., Woodson High School

Table B-5: GSA Chamblee

Building Type	Office
Vintage	1999
Area	387,627 square feet
Location	Chamblee, Georgia
Number of floors	Six floors
BAS make	Johnson Controls Metasys
HVAC system overview	The HVAC systems include a central chiller/boiler plant, as well as 27 AHUs equipped with VFD supply fans. Natural gas is used for HVAC heating and domestic water.

Appendix C: Metering

C-1: CSU Long Beach Metering

At the CSU Long Beach site, one electricity meter was installed to capture all HVAC equipment and three elevators. The output signal from the electricity meter connects directly to the BuildingIQ gateway.

The existing gas meter at the CSU Long Beach site is Dresser Roots Meter Series B3. The Roots Series B3 is a positive displacement, rotary-type gas meter designed for continuously measuring and indicating the accurate measurement of gas.

Table C-1 shows the specifications for the metering added at the CSU Long Beach site; Figure C-1 shows the location of the electrical submeter, superimposed on the site's single-line diagram.

Measured Variable	Measurement Equipment	#	Accuracy	Location
HVAC electricity consumption (plus elevators)	TRIACTA PowerHawk 4206 meter	1	ANSI C12.20 0.5 accuracy class	See Figure C-1
HVAC gas consumption	Dresser Roots Meter Series B3	1	+/-1% for 10%– 100% of meter readings, +/-2% for 0%–10% of meter readings	Location at boiler

 Table C-1: Specifications for CSU Long Beach Metering

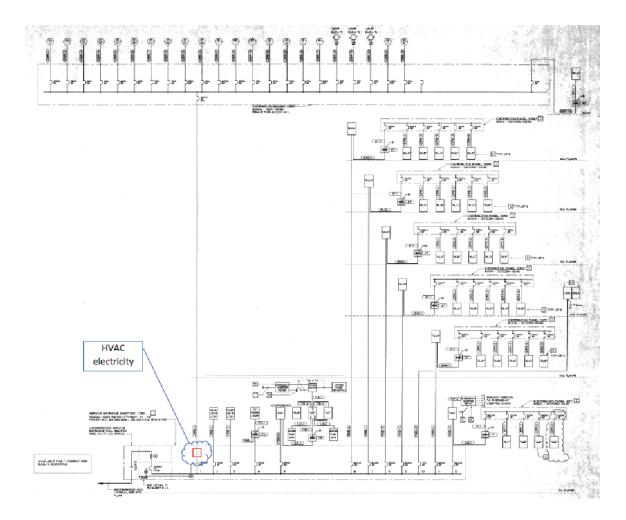


Figure C-1: Electrical submetering locations for CSU Long Beach

C-2: GSA Dayton Metering

At the GSA Dayton site, three electricity meters were installed to capture all HVAC equipment electricity consumption. The output signal from the electricity meters connects directly to the BuildingIQ gateway.

Interval gas data were obtained from the existing gas meter at the Dayton site as part of the GSA advanced metering system. LBNL received the gas data at 15-minute intervals automatically every week.

Table C-2 shows the specifications for the metering added at the GSA Dayton site; Figure C-2 shows the location of the electricity submeters, superimposed on the site's single-line diagram.

Measured Variable	Measurement Equipment	#	Accuracy	Location
HVAC electricity (excluding chillers)	TRIACTA PowerHawk 4224 meter	1	ANSI C12.20 0.5 accuracy class	See Figure C-2
Chiller electricity	TRIACTA PowerHawk 4224 meter	2	ANSI C12.20 0.5 accuracy class	See Figure C-2
Whole-building gas consumption	Utility meter	1		Location dependent on that of the existing utility meter

Table C-2: Specifications for GSA Dayton Metering

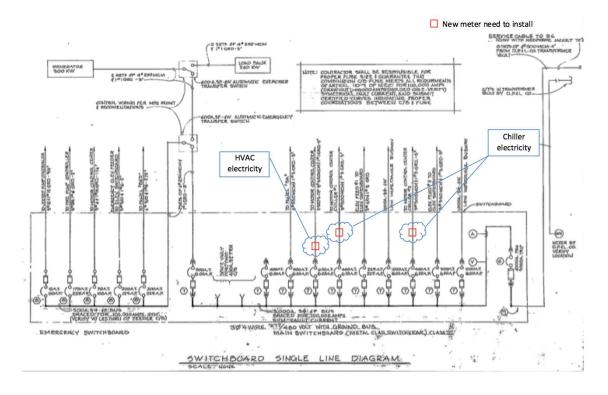


Figure C-2: Electrical submetering locations for GSA Dayton

C-3: New York-Presbyterian – Allen Hospital Metering

At the New York-Presbyterian – Allen Hospital site, two electric meters were installed to capture all HVAC equipment electricity consumption. The output signal from the electricity meters was connected directly to the BuildingIQ gateway.

One pulse output signal transmitter was installed on the existing gas meter to obtain interval gas consumption data. The output signal from the transmitter connects directly to the BuildingIQ gateway.

Table C-3 shows the specifications for the metering to be added at the Allen Hospital site; Figure C-3 shows the location of the electricity submeters, superimposed on the site's single-line diagram.

Measured Variable	Measurement Equipment	#	Accuracy	Location
HVAC electricity – switchboard 1	TRIACTA PowerHawk 4224 meter	1	ANSI C12.20 0.5 accuracy class	See Figure C-3
HVAC electricity – switchboard 2	TRIACTA PowerHawk 4224 meter	1	ANSI C12.20 0.5 accuracy class	See Figure C-3
Whole- building gas consumption	Utility meter	1		Location dependent on that of the existing utility meter

Table C-3: Specifications for New York-Presbyterian – Allen Hospital Metering

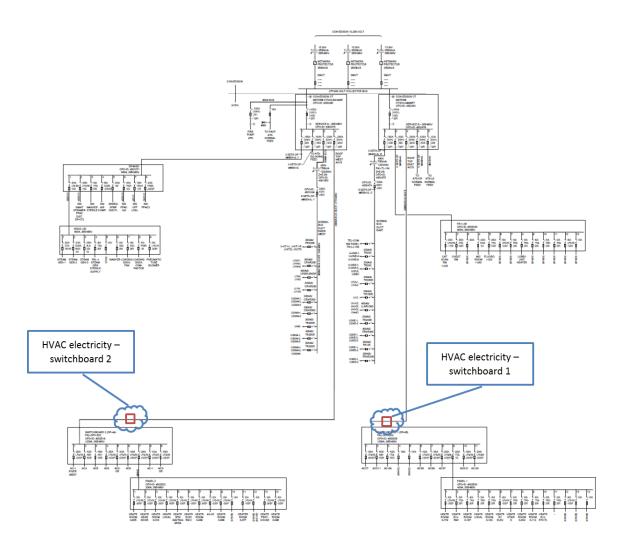


Figure C-3: Electrical submetering locations for New York-Presbyterian – Allen Hospital

C-4: Woodson High School Metering

At the Woodson High School site, six existing meters and one newly installed meter make the HVAC energy consumption data accessible via BACnet. The output signals from the electricity meters were connected directly to the BuildingIQ gateway.

A new whole-building gas meter was installed to obtain interval gas consumption data. The output signal from the transmitter was connected directly to the BuildingIQ gateway.

Table C-4 shows the specifications for the metering added at the Woodson High School site; Figures C-4-1 and C-4-2 shows the location of the electricity submeters, superimposed on the site's single-line diagrams.

Measured Variable	Measurement Equipment	#	Accuracy	New Meter Location
HVAC electricity – Switchboard 1 Panel M1P	E-MON D-MON 3 phase 2000 kWh meter 480400M KIT	1	+/- 0.2%	See Figure C-4-1
HVAC electricity – Switchboard 1 Panel M2B	E-MON D-MON 3 phase 2000 kWh meter 480400M KIT	1	+/- 0.2%	See Figure C-4-1
HVAC electricity – Switchboard 1 Panel MDP3B	E-MON D-MON 3 phase 2000 kWh meter 4801600M KIT	1	+/- 0.2%	See Figure C-4-1
HVAC electricity – Switchboard 2 chiller 1	E-MON D-MON 3 phase 2000 kWh meter 480800M KIT	1	+/- 0.2%	See Figure C-4-2
HVAC electricity – Switchboard 2 chiller 2	E-MON D-MON 3 phase 2000 kWh meter 480800M KIT	1	+/- 0.2%	See Figure C-4-2
HVAC electricity – Switchboard 2 Panel MPL	E-MON D-MON 3 phase 2000 kWh meter 480800M KIT	1	+/- 0.2%	See Figure C-4-2
HVAC electricity – Switchboard 1 – CWP-1 & -2	Setra Power Squad 24	1	+/-1% of reading	See Figure C-4-1
Whole-building gas consumption	Onicon F-5200 series		+/-1% for reading from 500–7,000 single-phase flow meter (SFPM), +/-2% for reading from 100–500 SFPM	Convenience location beside the existing utility gas meter

Table C-4: Specifications for Woodson High School Metering

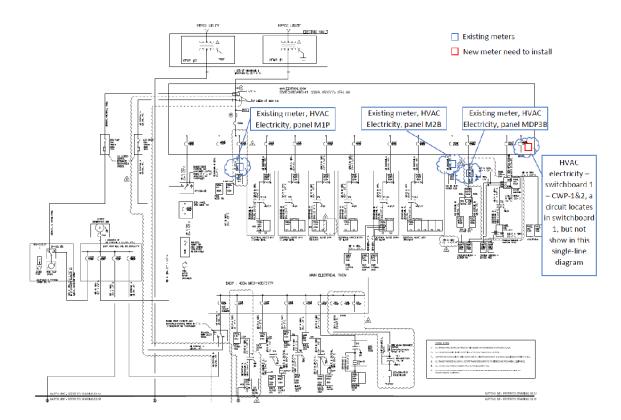


Figure C-4-1: Electrical submetering locations for Woodson High School – switchboard 1

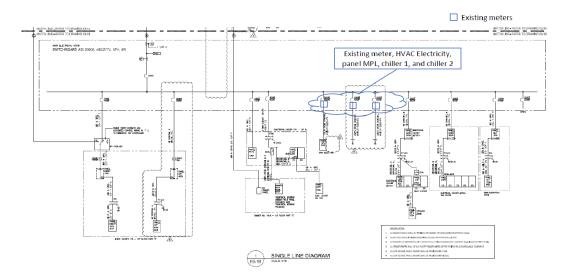


Figure C-4-2: Electrical submetering locations for Woodson High School – switchboard 2

C-5: Chamblee IRS Annex Metering

At the Chamblee IRS Annex site, four electric meters were installed and added to two existing central plant submeters to capture all HVAC equipment electricity consumption. The output signal from the electricity meters will connect directly to the BuildingIQ gateway.

One pulse output signal transmitter was installed on the existing gas meters to obtain interval gas consumption data. The output signal from the transmitter connects directly to the BuildingIQ gateway.

Table C-5 shows the specifications for the metering added at the Chamblee IRS Annex site; Figures C-5-1 to C-5-3 show the location of the electricity submeters, superimposed on the site's single-line diagram.

Measurement	#	Range	Accuracy	Output	Location
HVAC	2	600A, 480V, 3P	1.5% of	Compatible	See Figure C-5-1
electricity –			reading	with	
panel SSS,				BuildingIQ	
AHU				gateway	
HVAC	2	600A, 480V, 3P	1.5% of	Compatible	See Figure C-5-2
electricity –			reading	with	
panel SSN,				BuildingIQ	
AHU				gateway	
Existing gas	2	Compatible with	Compatible	Compatible	Location
meter pulse		existing gas meter	with	with the	dependent on that
signal			existing gas	BuildingIQ	of the existing
transmitter			meter	gateway	utility meter

Table C-5: Specifications for Chamblee IRS Annex Metering

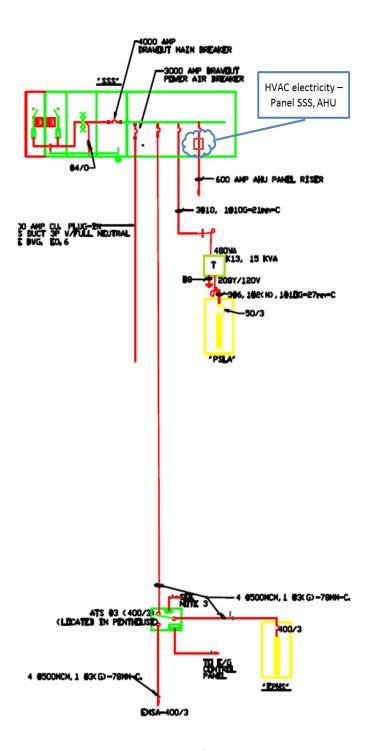


Figure C-5-1: Electrical submetering locations for Chamblee IRS Annex – Panel SSS, AHU

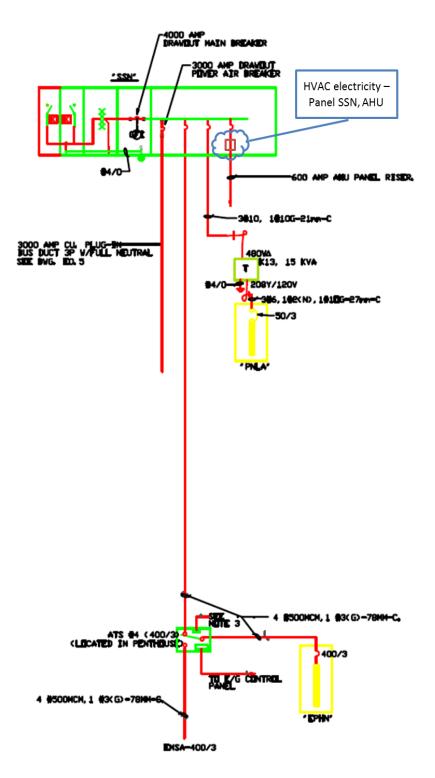


Figure C-5-2: Electrical submetering locations for Chamblee IRS Annex – Panel SSN, AHU

Appendix D: Baseline Model Fitness Metrics

The R² corresponds to the proportion of the energy use variance explained by the model. The R² value ranges between 0 and 1, with 0 indicating that the model explains none of the output variability, and 1 indicating that the model explains all the output variability. It is defined as:

$$R^{2} = 1 - \frac{\frac{1}{n}\sum_{i}^{n}(y_{i} - \hat{y}_{i})^{2}}{var(y)}$$

In this equation y_i is the actual metered value, \hat{y}_i is the predicted value, n is the total number of data points, and var(y) is the variance of the actual metered value.

The NMBE quantifies the total difference between model predicted energy use and actual metered energy use. The NMBE is defined in the following equation, where \bar{y} is the average of the y_i :

$$NMBE = \frac{\frac{1}{n}\sum_{i}^{n}(y_i - \hat{y}_i)}{\bar{y}} \times 100$$

According to this convention, if the value of NMBE is positive, the prediction of the total energy used during the prediction period is lower than the measured value. A negative NMBE indicates that that the prediction is higher. The value of NMBE is independent of the timescale on which it is evaluated, which means that the value of the metric will be the same if the timescale is 15-minute, hourly or daily.

The CV(RMSE) provides a quantification of the typical size of the error relative to the mean of the observations. This metric also indicates the model's ability to predict the overall load shape that is reflected in the data. CV(RMSE) is also familiar to practitioners, and is prominent in resources such as ASHRAE Guideline 14. The CV(RMSE) is defined below, where y_i is the actual metered value, \hat{y}_i is the predicted value, \bar{y} is the average of the y_i , and n is the total number of data points:

$$CV(RMSE) = \frac{\sqrt{\frac{1}{n}\sum_{i}^{n}(y_{i}-\hat{y}_{i})^{2}}}{\bar{y}} \times 100$$

In contrast to the NMBE, R² and CV(RMSE) quantify the predictive accuracy at the timescale of the data and prediction.

Appendix E: Space Air Relative Humidity Calculation Process

This appendix describes the space air relative humidity calculation process conducted for the analysis of thermal comfort.

1. The AHU/RTU return air temperature and relative humidity were used to calculate the humidity ratio of the return air (equations E-1 to E-3).

$$P_{ws_{RA}} = \exp(-\frac{10440.397}{T_{RA}} - 11.29465 - 0.027022355T_{RA} + 0.00001289036T_{RA}^2 - 0.000000024780681T_{RA}^3 + 6.5459673\ln(T_{RA}))$$
(E-1)

$$P_{w_{RA}} = \frac{RH_{RA}}{100} * P_{w_{S_{RA}}}$$
(E-2)

$$w_{RA} = 0.621945 * P_{w_RA} / (P_{atm} - P_{w_RA})$$
(E-3)

Where:

- P_{w_RA} is the partial pressure over liquid water of AHU/RTU return air (psi)
- T_{RA} is the AHU/RTU return air temperature (degrees Rankine, °R = °F + 459.67)
- *RH_{RA}* is the AHU/RTU return air relative humidity
- $P_{ws RA}$ is the saturation pressure over liquid water of AHU/RTU return air (psi)
- w_{RA} is the AHU/RTU return air humidity ratio
- P_{atm} is the standard atmospheric pressure at sea level (14.696 psi)

2. The humidity ratios of the return air and of the space air were assumed to be approximately equal; the space air relative humidity was then calculated based on the approximated value of the humidity ratio (equations E-4 to E-7).

$$w_{Space} = w_{RA}$$
(E-4)
$$P_{w_{space}} = w_{Space} P_{atm} / (0.621945 + w_{Space}$$
(E-5)

$$P_{ws_{space}} = \exp(-\frac{10440.397}{T_{space}} - 11.2946 - 0.02702T_{space} + 0.00001289T_{space}^{2} - 0.00000002478T_{space}^{3} + 6.5459\ln(T_{space}))$$
(E-6)

$$RH_{space} = 100 * P_{w_space} / P_{w_sspace}$$
(E-7)

Where:

- *w_{Space}* is the space air humidity ratio
- *RH_{Space}* is the space air relative humidity
- T_{Space} is the space air temperature (degrees Rankine, °R = °F + 459.67)

Appendix F: Interview Questions for Site Points of Contact

This appendix contains questions asked of site points of contact after PEO installation and configuration, and at the end of the evaluation.

- What kinds of efforts were needed from onsite engineer during BuildingIQ installation and integration period [separate from the learning and tuning periods]?
 - Interface with BAS/controls contractor and BuildingIQ team
 - Interface with IT to approve and implement the BuildingIQ project
 - Provide control specs and sequences to BuildingIQ team
 - Provide device access to BuildingIQ
 - Schedule site walk through
 - Test software configurations and connectivity
 - o Other
- How much staff time (hours) do you estimate was dedicated to the above BIQ integration support?
- What kinds of efforts were needed from onsite engineer during BuildingIQ learning and tuning periods?
 - Monitor zone air temperature and/or humidity
 - Monitor equipment operation
 - Interface with BAS contractor and BuildingIQ team
 - Interface with IT and BuildingIQ team
 - System connectivity troubleshooting
 - \circ Other
- How much staff time (hours) do you estimate was dedicated to the above support during learning and tuning modes?
- How has BuildingIQ impacted your operations and maintenance processes (in a positive or negative way)?
- How has your experience with BuildingIQ compared to your experience with the existing BAS? Is BuildingIQ providing better control?
- What training did BuildingIQ provide to onsite engineer and operational staff?
- Are the BuildingIQ team and product meeting your expectations?
- What have been the "pain points" from your perspective, if any? Are these any different than what you've experienced with traditional BAS?
- What suggestions or lessons learned might you share with other organizations who are considering implementing the BuildingIQ solution?
- What is the plan of BuildingIQ after this demonstration?
- Would you recommend BuildingIQ to others based on your experience (yes, no, can't yet say)?

Appendix G: Baseline Model Used for the CSU Site

This appendix describes the linear daily model that was used to obtain an improved fit for the CSU site.

Linear Daily Model

This daily energy consumption model is fit using the ordinary least squares regression algorithm. The days of the week are considered as dummy variables, which means that for each day of the week a variable is created that is equal to 1 if the data point corresponds to the considered day and 0 if not. The mathematical form of the model is defined as follows:

$$E_i = \alpha_0 + \alpha_1 \,\overline{T}_i + \alpha_2 sd(T_i) + \alpha_4 H + \sum_d \alpha_d D_d$$

where \overline{T}_i is the daily average outside air temperature, $sd(T_i)$ is the standard deviation of the daily outside air temperature, D_d are binary variable (dummy variable) corresponding to the day of the week, and H is a dummy variable that is equal to 1 if the considered day is a holiday and 0 if not.

This model was fit separately for the portion of data with low loads that were relatively constant with respect to temperature, and for the portion of data representing higher loads that correlated more strongly to temperature.

Appendix H: Total, Monthly, and Seasonal Savings at the Chamblee Site

There was in total a 2.1% decrease in HVAC electricity use based on 17 weeks of baseline data and 16 weeks of post-installation data. To complement the assessment of total savings, monthly and seasonal savings were assessed as follows:

- 1) Use all energy data from 16 weeks in PEO-off mode as the baseline.
- 2) Use the baseline to predict energy use for the weeks of PEO-on mode (postinstallation) during the specific month or season analyzed.
- Calculate monthly savings using the 2 weeks of PEO-on mode in that month; calculate seasonal savings using the weeks (exclude non-routine events period) of PEO-on mode in that season.
- 4) In all analyses, exclude periods of known 'non-routine' operations.

Figure H-1 shows the monthly HVAC electric savings (as a percentage) in blue bars and monthly average outdoor air temperature in the red line. Figure H-2 shows the monthly savings in kWh. These results show that the monthly HVAC electric savings range from -2.8% to 6.1% (-2974 kWh to 8537 kWh). The highest monthly savings occurred in February, April, and May.

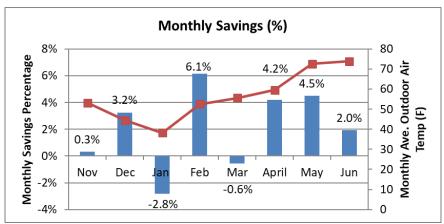


Figure H-1: Chamblee monthly HVAC electricity savings (percent)

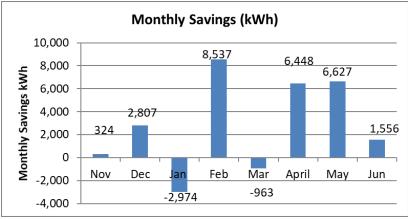


Figure H-2: Chamblee monthly HVAC electricity savings (kWh)

The savings were also evaluated by season of the year. In winter (October 24, 2017 – January 31, 2018), the savings were -0.3% (-863kWh). In spring (February 1, 2018 – April 30, 2018), the savings were 3.0% (14,021kWh). In summer (May 1, 2018 – Jun 15, 2018), the savings were 3.6% (8,183 kWh). Both the spring and summer seasonal savings were slightly higher than the annual savings of 2.1%.

Utility cost savings were estimated based on the site specific tariff (Table H-1) and the HVAC electric savings that were achieved. The utility cost savings during the 16 weeks in PEO – on mode was 2.3% (\$2690) – slightly higher than the 2.1% energy savings that were achieved.

Season	Rate Type and Period	Blended rate (\$/kWh)
Summer (June – September)	off-peak (0am – 2pm and 7pm – 0am)	0.111
	Peak (2pm-7pm)	0.175
	off-peak (0am – 2pm and 7pm – 0am)	0.115
Winter (the rest of year)	Peak (2pm-7pm)	0.118

Table H-1: Site blended utility rate provided by BuildingIQ

Appendix I: Contrasting Example of AHU Static Pressure and Supply Air Temperature During PEO-On and PEO-Off Periods

The plots below contain analysis of the AHU static pressure and supply air temperature during PEO-on and PEO-off periods of operation (January 1, 2017-September 30, 2017) at one of the sites that did not achieve significant savings. In Figures H1 though H14, the trends from seven different air handling units (AHUs) are plotted. In the plots, OAT stands for outside air temperature. In contrast to the site where savings were observed, wide separation between the static pressure or fan speed during PEO-on and –off times is not consistently observed across the AHUs.

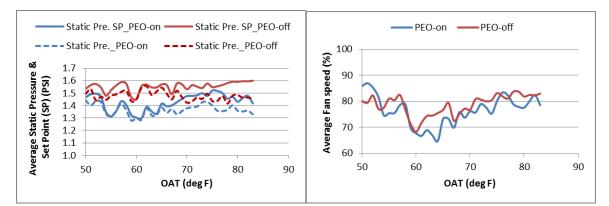


Figure I-1: AHU-1 static pressure and fan speed comparison in PEO-on and PEO-off mode at the Dayton site

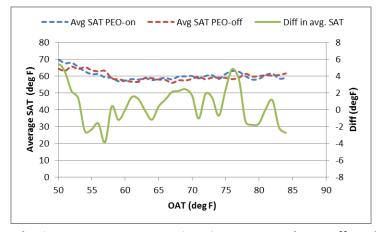


Figure I-2: AHU-1 supply air temperature comparison in PEO-on and PEO-off mode at the Dayton site

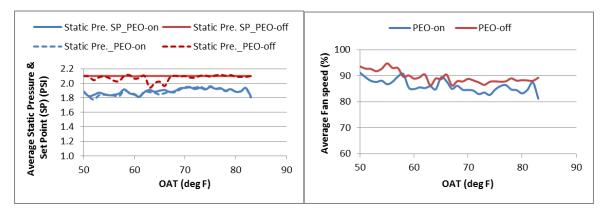
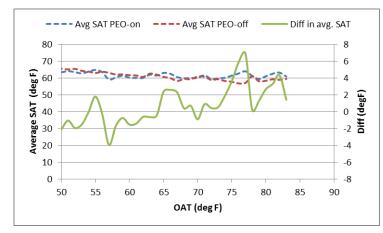


Figure I-3: AHU-2 static pressure and fan speed comparison in PEO-on and PEO-off mode at the Dayton site



FigureI-4: AHU-2 supply air temperature comparison in PEO-on and PEO-off mode at the Dayton site

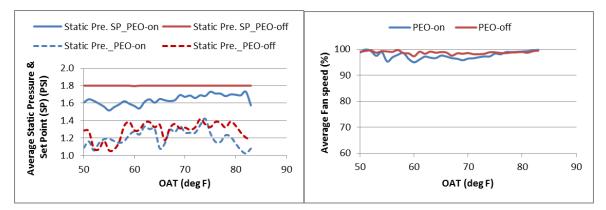


Figure I-5: AHU-3 static pressure and fan speed comparison in PEO-on and PEO-off mode at the Dayton site

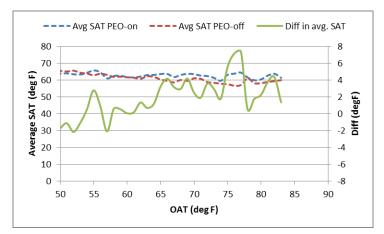


Figure I-6: AHU-3 supply air temperature comparison in PEO-on and PEO-off mode at the Dayton site

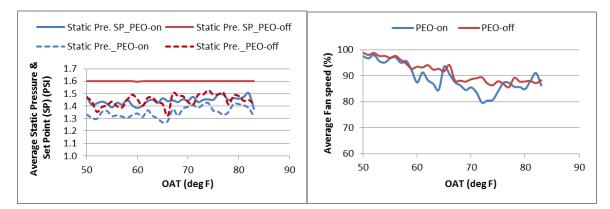


Figure I-7: AHU-4 static pressure and fan speed comparison in PEO-on and PEO-off mode at the Dayton site

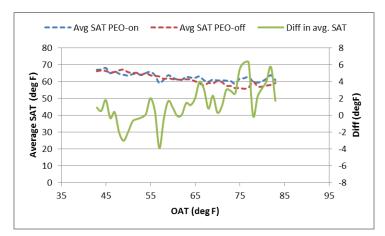


Figure I-8: AHU-4 supply air temperature comparison in PEO-on and PEO-off mode at the Dayton site

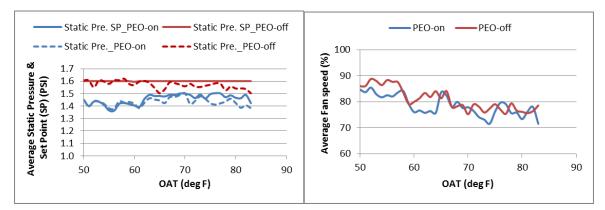


Figure I-9: AHU-5 static pressure and fan speed comparison in PEO-on and PEO-off mode at the Dayton site

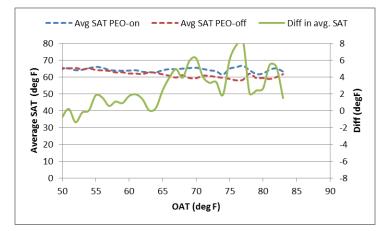


Figure I-10: AHU-5 supply air temperature comparison in PEO-on and PEO-off mode at the Dayton site

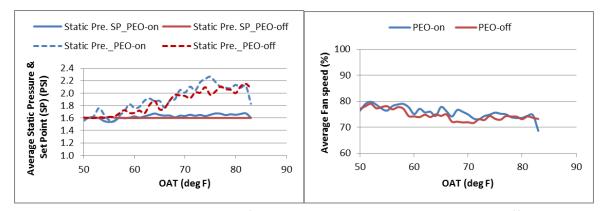


Figure I-11: AHU-6 static pressure and fan speed comparison in PEO-on and PEO-off mode at the Dayton site

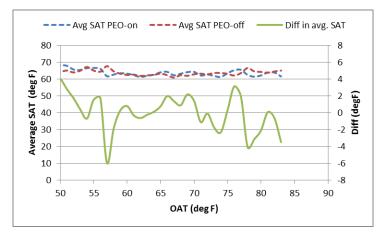


Figure I-12: AHU-6 supply air temperature comparison in PEO-on and PEO-off mode at the Dayton site

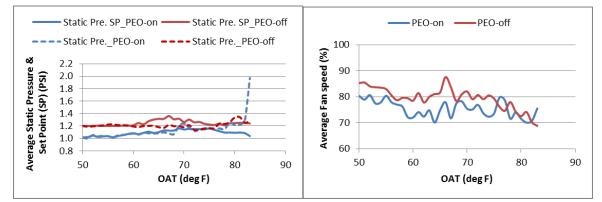


Figure I-13: AHU-7 static pressure and fan speed comparison in PEO-on and PEO-off mode at the Dayton site

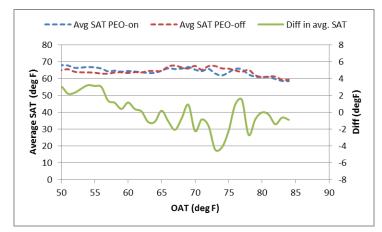
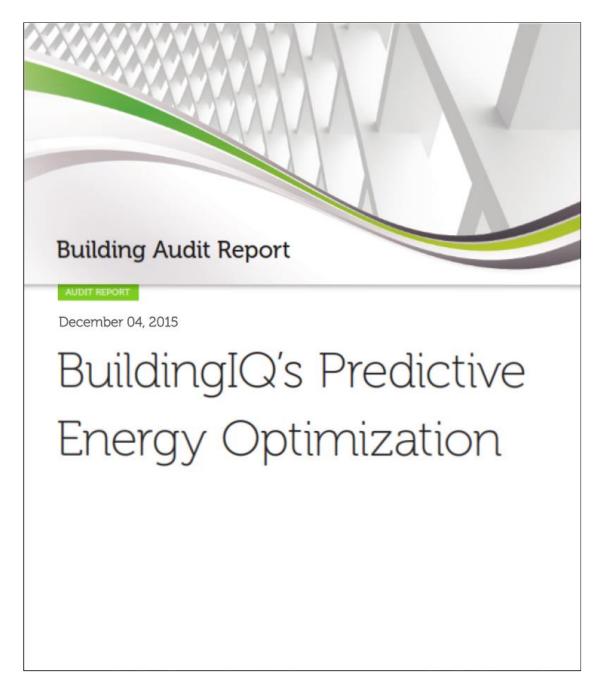


Figure I-14: AHU-7 supply air temperature comparison in PEO-on and PEO-off mode at the Dayton site

Appendix J: Example of a Building Audit Report

An example of a building audit report with associated findings is provided below.



Executive Summary

BuildingIQ's Predictive Energy Optimization™ (PEO) model begins learning the dynamics of the building from the day of implementation and continues on for the life of the system. On day one, the system has a set of generic rules but no data, and the predictions of the power profile required to meet the building's load can be wildly off the mark. Nevertheless, these misses are important bits of information for the model. Although there are hundreds of parameters and billions of possible combinations of these parameters, the system begins to search judiciously, sampling different combinations of the parameters that can possibly match the model simulation to the actual data.

There may be thousands of combinations that could give a decent fit to yesterday's data, meanwhile weather conditions have changed. The building's response to varying conditions—hotter days, colder nights, more humidity, less humidity—offer further clues to the many dynamics observable within the building. The model factors in this growing body of data, trying to narrow the gap between prediction and reality. The winnowing process tries to understand which parameters are most relevant under all the conditions available since data collection began.

The learning process is continuous. Each day, the system becomes a bit smarter, honing in on the parameters, and comprehending ever more subtle variations in building dynamics. The defining parameters, which initially jumped around erratically, finally begin to settle. Slowly, over a matter of weeks, the predictions converge with the real data coming from the building without the previously observed parameter movement.

This is the critical juncture in the model fitting process. This settling of model parameters indicates that there is a consistency that has been achieved and the system is now reflecting reality. Said another way, the fabric of the building and the performance characteristics of the plant do not change day by day and, therefore, neither should the model parameters.

BuildingIQ has been in learning mode since **July 01, 2015**. At this point, we are confident the PEO model can accurately predict the power profile for the building for the next 24 hours. The 24-hour window of prediction is automatically updated every four hours, so the system is always responding to this most current and relevant target.

If there are ever any issues or concerns, please call us at 1-866-263-5616 twenty-four hours a day seven days a week, and one of our engineers will work through things with you and

Name	Title	Email	Phone
Bruce Brown	Technical Account Manager	bruceb@buildingiq.com	650-554-1844
Ferhat Atas	Director of Global Operations	ferhata@buildingiq.com	866-263-5616
Greg Harold	US Operations Engineer	gregh@buildingiq.com	971-222-4141

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Building	Charact	teristics
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Total Area: 168,000 ft2 Area to be controlled by BIQ: 168,000 ft2

Configuration: Single AHU

Space Type / Function: Commercial, 6 floors

Current Occupancy Rate: 95%

Current Comfort Issues: None noted

Operating Schedule: (System schedule for all HVAC equipment)

Days	Times		
Weekdays:	4:30am to 8pm		
Weekends:	4:30am to 11pm		
ildingIQ will assume tha	t actual occupancy is from:		
Weekdays:	6:30am to 7pm		
Weekends:	Closed		
Weekends:	Closed		
Weekends:	Closed		Page 3 of 1
Weekends: East Hillsdale Blvd., Suite 310 Fost		i615 help@buildingiq.com	Page 3 of 1 www.buildingig.com

HVAC System Information	
Description: Large AHU servicing 6 floors.	
Cooling Type: Chiller	
Heating Type: Boiler (VAV level)	
Air Handling Units	
Cooling: Chiller	
Heating: None	
VFDs: Yes	
Economizer: Yes	
Damper Minimum: 0%	
Space Control	
Air Distribution: VAV	
Thermostat: DDC	
Heating: Reheat 2 pipe	
Air Handling Unit Review The following sections contain a unit-by-unit review of each Air H temperature reference point, and any existing operating ranges.	
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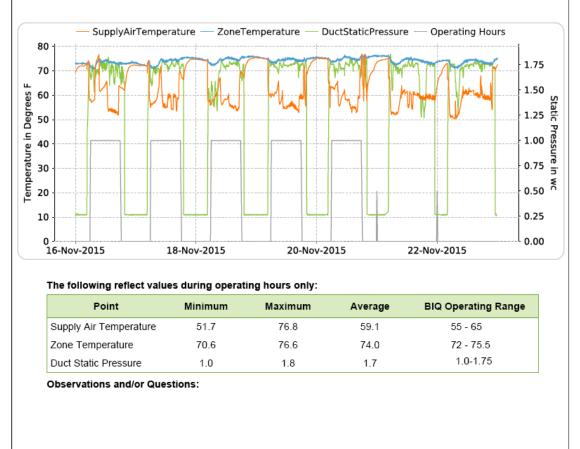
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AHU-01

Space Served:

Space Temperature Reference Point:

Existing Operating Ranges (2015-11-16T00:00:00-0800 to 2015-11-23T00:00:00-0800):



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Going Live:

- BuildingIQ will begin control by modulating the Supply Air Temperature and Static Pressure Setpoints
- Chilled Water Temperature Setpoint is around 10 deg. F below the Supply Air Temperature Setpoint.
- Control is driven from the Supply Air Temperature Setpoint, but the tightness of control needs improvement.

Next Steps:

- Controlling via Zone Target Temperature at the VAV level would be a good method for control. This means using the Master Floor Setpoint.
- Upgrading the AHU chilled water valve and reinstating Supply Air Temperature control through that valve should be considered

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Annex A:	List of	f Points	Mapped
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Unit	Point	Point Mapped (bms=bms point, spec=special point, ext=external point)	
AHU-01	AHUGenericPoint1	bms: bacnet://6/AI_RaH	
AHU-01	AHUTemperature1	bms: bacnet://6/AC-1Space Temp	
AHU-01	AHUTemperature2	bms: bacnet://133006/Temperature	
AHU-01	AHUTemperature3	bms: bacnet://5/AI_RmT770	
AHU-01	AHUTemperature4	bms: bacnet://6/AC-2 Space Temp	
AHU-01	AHUTemperature5	spec: B1 Ave Temp	
AHU-01	ChillWaterValve	bms: bacnet://6/AO_ClgVlv.4331	
AHU-01	DirectZoneTemperatureSetp	spec: AHU-1 ZTSP	
AHU-01	DuctStaticPressure	bms: bacnet://6/AI_DUCTSAP	
AHU-01	FanSpeed	bms: bacnet://6/AO_SfSpd	
AHU-01	FilterAlarm	bms: bacnet://6/BI_FILTER:Action	
AHU-01	MinimumOutsideAirDamper	bms: bacnet://6/MinOADenabTempsp	
AHU-01	MixAirTemperature	bms: bacnet://6/Mixed_Air_Temp	
AHU-01	OutsideAirDamper	bms: bacnet://6/AO_OaDmp	
AHU-01	ReturnAirCo2	bms: bacnet://133007/CO2_Level	
AHU-01	ReturnAirDamper	bms: bacnet://6/AO_RaDmp	
AHU-01	ReturnAirFanSpeed	bms: bacnet://6/AO_RfSpd	
AHU-01	ReturnAirStaticPressureSetpo	bms: bacnet://6/AI_RFSAP	
AHU-01	ReturnAirTemperature	bms: bacnet://6/AI_RaT	
AHU-01	ReturnStaticPressure	bms: bacnet://6/AI_RaT	
AHU-01	StaticPressureSetpoint	bms: bacnet://6/AV_DaSpStpt	
AHU-01	SupplyAirFanPower	bms: bacnet://80008/KWH (R)	
AHU-01	SupplyAirTemperature	bms: bacnet://6/AI_SaT	
AHU-01	SupplyAirTemperatureSetpoi	bms: bacnet://6/SAT_StPt	
AHU-01	ZoneEnable	bms: bacnet://5/BV_OCC_Status	

Unit	Point	Point Mapped (bms=bms point, spec=special point, ext=external point)
AHU-01	ZoneHumidity	bms: bacnet://6/AI_RaH
AHU-01	ZoneTemperature	bms: bacnet://6/AI_RaT
GlobalZone	BoilerEnable	bms: bacnet://5/BV_SysEna
GlobalZone	BoilerReturnTemp	bms: bacnet://5/AI_HwrT
GlobalZone	BoilerSupplyTemp	bms: bacnet://5/AI_HwsT
GlobalZone	Chiller1Alarm	bms: bacnet://7/BI_CH1ALM
GlobalZone	Chiller1CondenserReturnTem	bms: bacnet://7/AI_CH1CDWR_TS9
GlobalZone	Chiller1Enable	bms: bacnet://7/BO_Ch1SS
GlobalZone	Chiller1ReturnTemp	bms: bacnet://7/CH1_CHWR
GlobalZone	Chiller1Status	bms: bacnet://7/BI_CH1ST
GlobalZone	Chiller1SupplyTemp	bms: bacnet://7/AI_CH1CHWST
GlobalZone	Chiller2Alarm	bms: bacnet://7/BI_CH2ALM
GlobalZone	Chiller2CondenserReturnTem	bms: bacnet://7/AI_CH2CDWR_TS10
GlobalZone	Chiller2Enable	bms: bacnet://7/BO_Ch2SS
GlobalZone	Chiller2ReturnTemp	bms: bacnet://7/CH2_CHWR
GlobalZone	Chiller2Status	bms: bacnet://7/BI_CH1ST
GlobalZone	Chiller2SupplyTemp	bms: bacnet://7/AI_CH2CHWST
GlobalZone	ChillerReturnTemp	bms: bacnet://7/AI_CHWRT
GlobalZone	ChillerSupplyTemp	bms: bacnet://7/AI_CHWST
GlobalZone	CondensorWaterLeavingTem	bms: bacnet://7/AI_COMCDWS_TS5
GlobalZone	CondensorWaterReturnTemp	bms: bacnet://7/AI_COMCDWR_TS6
GlobalZone	GlobalGenericPoint1	bms: bacnet://7/AI_CHW Flow
GlobalZone	GlobalGenericPoint2	bms: bacnet://7/CoolingLoad (Tons)
GlobalZone	GlobalGenericPoint3	bms: bacnet://5/BI_NG_FLOW
GlobalZone	GlobalGenericPoint4	bms: bacnet://5/BI_NG_FLOW:Count
GlobalZone	GlobalTemperature1	bms: bacnet://5/AI_B1HWST
	GlobalTemperature2	bms: bacnet://5/AL_B2HWST

	Point	Point Mapped (bms=bms point, spec=special point, ext=external point)
GlobalZone	OutsideAirHumidity	bms: bacnet://5/AI_OaH
GlobalZone	OutsideAirTemperature	bms: bacnet://5/AI_OaT
GlobalZone	PowerMeter	bms: bacnet://80008/POWER
GlobalZone	PowerMeter	ext: BlankMeter
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.AHU Return Fan. points.KWH
GlobalZone	PowerMeter	bms: bacnet://20002/KWH (R)
GlobalZone	PowerMeter	bms: bacnet://30003/KWH (R)
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.Chiller2.points. Chiller2 KW
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.Main Buss.points. KWH
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.Chiller 1.points. Chiller1 KW
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.Main Buss.points. Main Buss KW
GlobalZone	PowerMeter	bms: bacnet://40004/KWH (R)
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.Chiller2.points.KWH
GlobalZone	PowerMeter	bms: bacnet://80008/KWH (R)
GlobalZone	PowerMeter	bms: bacnet://5/BI_NG_FLOW:Count
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.AHU Return Fan. points.AHU RF KW
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.AHU Supply Fan. points.AHU SF KW
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.AHU Supply Fan. points.KWH
GlobalZone	PowerMeter	bms: bacnet://1/Drivers.ModbusAsyncNetwork.Chiller 1.points.KWH
GlobalZone	PowerMeter	bms: bacnet://6/BI_FILTER
GlobalZone	PowerMeter	bms: bacnet://5/BI_NG_FLOW
GlobalZone	PowerMeter	bms: bacnet://30003/POWER
GlobalZone	PowerMeter	bms: bacnet://40004/POWER
GlobalZone	PowerMeter	bms: bacnet://20002/POWER
	PowerMeter	ext: HistoricalData