# **UC Santa Barbara**

## **Survey Instruments**

#### **Title**

Santa Barbara Resident Survey (English Version) on Attitudes Toward Santa Barbara Police Department

### **Permalink**

https://escholarship.org/uc/item/3dr2r9g2

#### **Authors**

Anderson, Michelle Chernikoff Giles, Howard

### **Publication Date**

2002-04-18

Surveyor	:
Beat	
W	0

	Agreed	Date & Time by		UCSB STUDY vill be completed				
(1)	Would you be interested in participating in a short <i>anonymous</i> survey that will help assess police services in the community It takes about 10 minutes to complete. You can end the survey at any time or skip any question. Are you willing to answer some questions? Yes No							
(2)	Do you have any family or friends in the Santa Barbara Police Department? Yes No							
(3)	Are you	or is anyone in your	family employed in	law enforcement?	Yes No			
(4)	Approximately how long have you lived in this residence?							
(5)	And approximately how long have you lived in the city of Santa Barbara?							
(6)	Police De a "contac This inclu	t 5 years, approximal epartment, (e.g. the Cot' we mean that you udes calls to the law king about law enforce).	California Highway and an officer either enforcement depar	Patrol, the Sheriff's er communicated or tment, complaints, 1	s Department, the F had physical conta reports, arrests, que	FBI or the police in act – in person, by pastioning, chatting,	another city)? By phone, or by mail. etc. Remember,	
none	e at all	a few times (1-2)	infrequently (3-4)	sometimes (5-6)	frequently (7-8)		numerous time (11 or more)	
	I : T: A I : O	er of times each forminitiated the contact raffic violation. law enforcement of have been at places/(e.g. festivals) but I of the last 5 years I've agency	(question, concern, ficer initiated the converts where I saw had no direct contact	chat, call for service ontact (which was so that NON- Santa Bact with these law en	omething other tha arbara Police Depa forcement officers	rtment law enforce	ment was present	
(8)	that you a	nately how many co and an officer either nforcement departm rbara Police Departr	communicated or hent, complaints, rep	nad physical contact ports, arrests, question	– in person, by pho	one, or by mail. Th	nis includes calls to	
none	e at all	a few times (1-2)	infrequently (3-4)	sometimes (5-6)	frequently (7-8)	many times (9-10)	numerous time (11 or more)	
(9)	If you have <i>ever</i> interacted with the Santa Barbara Police Department, indicate the number of times each form of contact occurred:							
	T: A: I:	initiated the contact raffic Violation Santa Barbara Polic have been at places/ had no direct contac	ce Department offic events where I saw	er initiated the cont that the Santa Barba	act (which was son ara Police Departm	ent was present (e.		

I've never interacted with anyone from the Santa Barbara Police Department

Other \_\_

								Surveyor: Beat W O	
(10)	you fine	d the members of	of the Santa Ba	rbara Police De	partment with v	t, in general, how whom you interact and your unique s	ted? That is, do		
	1	2	3	4	5	6	7		
	ot at all nmodating			moderately accommodating			very accommodating	I've not interacted with officers of the Santa Barbara Police Department and/or I've merely observed its officers at places/events	
(11)				being "very dis a Police Depart			fied," how satisf	fied are you with the	
		1	2	3	4	5	6	7	
	very dis	ssatisfied						very satisfied	
(12)	What -	if any - concern	s or complaint	s do you have a	bout the Santa l	Barbara Police De	epartment? (List	up to 3)	
(13)	What -	if anything - do	you approve o	of or have praise	e for about the S	anta Barbara Poli	ce Department?	(List up to 3)	
(14)	What cl	hanges - if any	would you lik	te to see in the S	Santa Barbara P	olice Department	? (List up to 3)		
(15)	How m	any of the Santa	a Barbara polic	e officers do yo	ou think have a l	oachelor's (four y	ear college) degr	ree or higher??	
	0%	10%	30	0%	50%	70%	90%	100%	
(16)	How m	any of the Santa	a Barbara polic	e officers do yo	ou think have a	naster's degree o	r higher?		
	0%	10%	30	0%	50%	70%	90%	100%	
(17)	Have ye	Have you heard the term, Community Oriented Policing? Yes No							
	If YES,	If YES, what does the term mean to you?							

If you were to see or experience a problem or a crime in your home or neighborhood, would you call the police? (check one)

sometimes

rarely

half the time

(18)

always

most of the time

frequently

never

Surveyor	r:
Beat	
W_	O

(19) Overall, how would you rate the Santa Barbara Police Departmen						ent? (circle one)				
very poor		poor	poor below average		above average	good	excellent			
(20)	Do yo	ou think the portr	ayal of police of	officers on tv is	(circle one)					
ve: nega	•	negative	somewhat negative	neutral	somewhat positive	positive	very positive			
(21)	Gend	er (circle one):	M F							
(22)	Age I	Range (circle one 18-25 years 26-35 years 36-50 years 51-65 years 66-80 years 81 and over	)							
(23)		city (check all th _ African America _ Asian America _ Caucasian/Whi _ Latino(a)/Chica _ Other	can/Black n/Pacific Island te nno(a)	er						
(24)	What	is the primary la	nguage spoken	in the home?						
(25)	What	What is the <i>highest</i> level of education you have completed? (check one)								
		Did not comple Completed eler Completed juni Completed high Completed AA Completed back	nentary school or high school of school degree helor's degree		sional degree					
(26)	Is you	ar home owned o	r rented?	wn rent						
(27)	How	many people live	e in your housel	nold?						
(28)	Estim	ated Household	Income (total ir	ncome for all o	ecupants of your	residence) (ci	rcle one):			
0-\$10,0	000	\$10,001- \$30,000	\$30,001- \$50,000	\$50,0 \$70,0		,0001- 0,000	\$100,001+			

## THANK YOU SO VERY MUCH FOR YOUR TIME AND ASSISTANCE!

If you have any questions or would like more information about this survey, please call Michelle Chernikoff Anderson University of California, Santa Barbara (805) 893-7879