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1 Title: Readability Assessment of Online Peripheral Artery Disease Education Materials

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13 Concept and design: All authors; Acquisition of data: TA, SH, ML; Statistical analysis: KT

14 Interpretation of data: All authors; Drafting of manuscript: TA, SH, ML; Critical revision of the
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17 Meeting to be presented on June 17. 2022.

18

19 **ABSTRACT**

20 **Objective:**

21 Online resources can be a valuable source of information for patients and have been shown to
22 result in more inquiry during medical office visits, following physician medical recommendation
23 more closely, and making self-directed lifestyle changes. The accessibility to these resources is

1 limited by the readability level of the article and the literacy level of the population. Peripheral
2 artery disease (PAD) is estimated to affect between 8 and 12 million people in the United States
3 with greater disease severity among under insured or un-insured populations. As PAD continues
4 to increase in prevalence, it is imperative that patients have access to comprehensible patient-
5 centered health information. This study aims to evaluate the readability of online PAD patient
6 education materials.

7 **Methods:**

8 The search engine Google was utilized to collect the first 25 patient-accessible online articles
9 pertaining to the search term “peripheral artery disease.” Articles were then categorized by
10 source type: hospital, professional society, or other. Readability was measured using the
11 following tests: Automated Readability Index (ARI), Coleman-Liau Index, (CLI) Flesch-Kincaid
12 Grade Level (FKGL), Gunning Fog, Linsear Write Formula, and the SMOG Index. Statistical
13 analyses were performed using Statistical Analysis Software (SAS), with p-values <0.05 being
14 statistically significant.

15 **Results:**

16 Twenty-five articles were categorized by source and statistically analyzed. The average
17 readability of PAD patient education materials was 10.8 and significantly above the AMA, NIH,
18 and USDHHS recommended reading level of 6th grade. Readability scores among source
19 categories were not significantly different.

20 **Conclusions:**

21 Commonly available online PAD resources are written at a grade level above that currently
22 recommended by medical societies. Hospitals, professional societies, and other stakeholders in
23 PAD patient education should take into consideration the readability of their materials to make

1 medicine more accessible. Readable articles may combat historic, and structural racism often
2 found in our health care system that marginalizes those with lower health literacy. It is
3 imperative to develop patient education at an appropriate level to enrich patient autonomy.

4
5 Keywords: readability, patient education material, health literacy, peripheral artery disease, PAD

6
7 Disclosure Statement: The authors report no competing financial interests. The views expressed
8 in this study are those of the authors and do not necessarily reflect the position of David Geffen
9 School of Medicine at UCLA.

10
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12 13 **INTRODUCTION**

14 The internet serves an important resource for health-related patient information. According to the
15 2019 Health Information National Trends Survey (HINTS), 72.7% of respondents first looked
16 for medical or health topics on the internet¹. Furthermore, 93% of American adults use the
17 internet, and it is estimated that this number will continue to rise². Online resources can be a
18 valuable source of information for patients and have been shown to result in more inquiry during
19 medical office visits, following physician recommendations more closely, and making self-
20 directed lifestyle changes³. Although online patient education is an important source of
21 information, the accessibility to these resources is limited by the readability of the article and the
22 literacy level of the population.

23

1 Readability is defined as the ease with which a reader can understand a piece of text. In the
2 United States, the average adult reads at a seventh to eighth-grade level. Moreover; 43 million
3 U.S. adults possess low literacy skills and 8.4 million are functionally illiterate, meaning lacking
4 the reading or writing skills necessary for daily living and most jobs⁴. The American Medical
5 Association recommends that the readability for online materials should be at or below the sixth-
6 grade level, and ideally at the third- to fifth-grade level for practices with a high proportion of
7 patients with lower literacy⁵.

8
9 Peripheral artery disease (PAD), a progressive circulatory disorder characterized by systemic
10 atherosclerotic changes leading to impaired perfusion, is estimated to affect 200 million
11 worldwide and between 8 million to 12 million individuals in the United States^{6,7}. Though the
12 spectrum of PAD may be broadly categorized into patients who experience chronic limb
13 threatening ischemia (CLTI) or intermittent claudication, the clinical outcomes of CLTI are
14 disproportionally borne by Black and Hispanic communities. The progressive nature of PAD in
15 conjunction with uncontrolled medical conditions (hypertension, hyperlipidemia, diabetes
16 mellitus, etc.), and poor access to preventative medical care may precipitate CLTI and limb
17 amputations leading to diminished physical function and quality of life. A recent study showed
18 that among hospitalized patients with CLTI, Black and Hispanic patients had an elevated risk of
19 major amputation⁸. PAD prevalence increases with age and risk factors such as smoking and
20 diabetes, although U.S. rates are two to three times higher for older Black individuals when
21 compared to non-Hispanic White individuals⁹. Despite the widespread prevalence of PAD, it
22 continues to be underdiagnosed due to a lack of awareness by both patients and healthcare
23 institutions, indicating a need for improved access to quality patient education materials^{10,11}.

1
2 Studies assessing the readability of online medical education materials for thyroid surgery,
3 lymphedema, and neurosurgery found that the average resource reading level is greater than the
4 recommended sixth-grade level by the American Medical Association (AMA), National Institute
5 of Health, and US Department of Health and Human Services¹²⁻¹⁴. In this study, we utilize
6 readability tests to assess various online peripheral artery disease resources and their associated
7 patient education materials.

8

9 **METHODS**

10 This study was determined to be Institutional Review Board (IRB) exempt determined by the
11 UCLA IRB prior to the commencement of any research.

12

13 **Data Collection**

14 Online patient education materials were accessed by performing an Internet search using the key
15 phrase “peripheral artery disease” on the search engine Google (Google LLC, Mountain View,
16 California) on September 8, 2021. Google was utilized as the only search engine because it
17 comprises 88.3% of the market share for searches¹⁵. The first 25 search results with patient
18 information related to peripheral artery disease, peripheral arterial disease, and PAD were
19 included and all articles consisted of at least 100 words. Additionally, we performed an Internet
20 search using “peripheral arterial disease” and “PAD.” The search was performed in private
21 browsing mode with account, tracking, and location settings disabled. Articles were excluded if
22 the information was published in a non-English language, sponsored search advertisement,
23 subscription-based, clinician-focused, or originated outside of the U.S. There were a total of 26

1 articles excluded, including duplicate websites (n=4), origin outside the U.S. (n=3), invalid text
2 (n=8), and clinician focused (n=11, of these subscription-based was n=5).

3
4 The article text was copied and pasted into individual Microsoft Word documents as plain text
5 format to avoid HTML tags. Text unrelated to the topic was removed, including web page
6 navigation, copyright notice, disclaimers, date stamps, author information, hyperlinks, and
7 source information. All tables, images, and website uniform resource locators were removed.
8 Embedded punctuation, including decimals, colons, semicolons, parenthesis, and dashes within
9 sentences were removed. Furthermore, bullet points and associated text, when not in sentence
10 form, were removed.

11

12 **Readability Analysis**

13 All 25 articles were individually analyzed for their readability. Readability analysis was
14 performed using six readability indices, including the Automated Readability Index (ARI),
15 Coleman-Liau Index (CLI), Flesch-Kincaid Grade Level (FKGL), Gunning Fog Index (GFI),
16 Linear Write Formula (LWF), and the Simple Measure of Gobbledygook (SMOG) Index using
17 an online readability calculator¹⁶¹⁷. These metrics employ formulas assessing sentence length,
18 word complexity, and syllable counts to evaluate for readability. All readability indices utilize
19 numerical U.S. grade school level as the result, corresponding to the grade level one must have
20 completed to understand a specific text. Increasing numerical value of grade level indicates that
21 the text is more difficult to read. Utilizing the averages of ARI, CLI, FKGL, GFI, LFW, and
22 SMOG scores determined the average grade level of the websites. Furthermore, article sources
23 were categorized into hospital, professional society, and other¹³. “Hospitals” were defined as

1 institutions that provide medical and surgical care to patients, primarily as inpatients.
2 “Professional societies” were defined as organizations focused on the advancement of a
3 particular profession or interest. “Other” included information from websites that did not fit in
4 the previous two categories, including clinical practices, health information websites, etc.

6 **Statistical Analysis**

7 The mean values, standardized deviation (SD), and 95% confidence interval (CI) of all six
8 indices were calculated with p-values <0.05 being statistically significant. A one-way T-test was
9 utilized to compare the average readability value to the sixth grade reading level^{12,13}. Kruskal-
10 Wallis, a non-parametric test, was applied to determine variations in readability within our three
11 categories. Statistical analyses were performed using Statistical Analysis Software (SAS) version
12 9.4 (SAS Institute Inc., Cary, NC, USA).

14 **RESULTS**

15 The top 25 patient education sites from a Google search for “peripheral artery disease” that met
16 the inclusion criteria are located in **Table 1**, with associated readability scores and source
17 category. Utilizing the terms “peripheral arterial disease” and “PAD,” 9 of the top 10 results
18 were the same, with minimal variation in the remaining articles. The average U.S. grade school
19 level for all education material analyzed was 10.8, with a range from 9.6 to 13, and all six mean
20 readability indices were higher than the AMA recommended reading level of sixth-grade as
21 shown in **Table 2** ($p < 0.0001$). The median readability scores for each test were ARI (9.9), CLI
22 (11.0), FK (10.0), GFI (13.3), LWF (10.9), and SMOG (9.7). WebMD was found to have the
23 lowest readability scores across all indices at ARI (5.9), CLI (7), FK (6), GFI (8.9), LWF (7.4),

1 and SMOG (6.4). The highest readability score in each index was ARI (pennmedicine.org, 15.3),
2 CLI (medicine net.com and pennmedicine.org, 14), FK (medicinenet.com, 13.9), GFI
3 (medicinenet.com, 17.7), LWF (pennmedicine.org, 16.4), and SMOG (pennmedicine.org, 12.9).
4 The websites pennmedicine.org and medicinenet.com were found to have the highest readability
5 scores in multiple categories. Additionally, there were no statistically significant differences in
6 readability levels observed between the following categories: hospital, professional society, and
7 other (**Table 2**).

8

9 **DISCUSSION**

10 Since 1990, global PAD prevalence and deaths due to PAD have increased annually, and PAD
11 prevalence doubles each decade of life across ethnic groups^{9,18}. As the U.S. population continues
12 to age and diversify, it is critical that PAD patient education materials are written at a grade level
13 accessible to all patients. Increased internet utilization coupled with readily accessible
14 information has the potential to improve PAD understanding contingent upon the material being
15 readable. Our study revealed that online patient education materials for peripheral artery disease
16 were not tailored to the appropriate reading levels to allow patients with low literacy to actively
17 engage in shared decision making, which has been previously found to improve patient
18 satisfaction and clinical outcomes¹⁹.

19

20 Health literacy, as defined by the National Library of Medicine, is “the degree to which
21 individuals have the capacity to obtain, process, and understand basic health information and
22 services needed to make appropriate health decisions.”²⁰ This form of literacy not only involves
23 reading skills measured by grade level comparisons, but also incorporates speech, cultural

1 factors, and conceptual knowledge regarding health. Health literacy has been found to mediate
2 the relationship between socioeconomic status (SES) and health disparities²¹. Low SES has been
3 consistently linked to health disparities resulting in poor health outcomes²²⁻²⁴. Prior research
4 examining the association between SES and PAD found that low SES was a strong predictor of
5 PAD hospitalizations due decreased access to healthcare and increased traditional cardiovascular
6 disease (CVD) risk factors. The risk of PAD hospitalizations was double in groups with low
7 household income and low educational attainment²⁵. Additionally, areas with higher area
8 deprivation indexes (ADI) describing neighborhood socioeconomic deprivation had a two-fold
9 increase in the likelihood of PAD hospitalization²⁶. To effectively combat health disparities seen
10 with PAD, health literacy should be improved in conjunction with expanded access to healthcare
11 and increased opportunities to ascend the SES ladder in marginalized communities. Increasing
12 accessibility of online patient education materials for PAD by making the reading level at or
13 below the 6th grade level may minimize the negative associations between SES and PAD
14 outcomes by augmenting this component of health literacy.

15
16 Structural racism has been well defined as a determinant of health^{27,28}. The effects of structural
17 racism encompass disparate access to formal education and health education resulting in
18 decreased health literacy levels in vulnerable populations. In 2020, the American Heart
19 Association released a presidential advisory acknowledging structural racism as a fundamental
20 cause of health disparities in CVD and declared its support of antiracist policies to improve the
21 health of historically marginalized communities²⁹. A study from the National Assessment of
22 Adult Literacy (NAAL) found that although Hispanic adults represented twelve percent of the
23 NAAL population, they accounted for thirty-nine percent of adults with Below Basic prose

1 literacy³⁰. Black adults represented twelve percent and White adults represented seventy percent
2 of NAAL population, however twenty percent of Black adults had Below Basic prose literacy
3 compared to thirty-seven percent of White adults³¹. Two-thirds of adults with low level of
4 English literacy are born in the United States³². Furthermore, there is a call to improve health
5 literacy in U.S. immigrant adolescents³³. Due to inequitable education access, Black, Hispanic,
6 and immigrant populations have lower health literacy levels, indicating that these populations
7 may also have a disparate understanding of education materials that are above the 6th grade
8 reading level, as found in this study.

9
10 Current online PAD education materials do not meet national recommendations that promote the
11 development of readable resources suitable for individuals with limited literacy. This study
12 further highlights the discrepancy between the reading level of the U.S. population and
13 readability of health information available online. Inaccessible online materials may act as
14 another social determinant of health for adverse events related to the management of PAD in
15 Black, Brown, and immigrant communities, further contributing to the health disparities
16 prevalent in these communities. Our findings are a call to develop online patient education
17 materials that are accessible to the U.S. population and to revise current guidelines that are above
18 a 6th grade reading level.

19
20 There are several limitations present in this study. Readability indices utilize elements such as
21 sentence length and syllable count but do not take vocabulary, content, or culture into
22 consideration to determine comprehension. Furthermore, when preparing the articles for
23 analysis, substantial text that may have influenced readability was removed if it was not in

1 sentence form to prevent miscalculations. We only evaluated the first 25 search results with
2 patient education materials pertaining to PAD. Previous research has demonstrated that 3% of
3 the population goes beyond 10 search results when conducting a web-based search³⁴. We chose
4 the top 25 articles to ensure the greatest number of potential websites were included, though the
5 articles identified beyond the top 10 were likely of lower yield. Lastly, we did not assess
6 associated multimedia content such as videos and infographics that can further contribute to
7 patient comprehension.

8

9 **CONCLUSION**

10 This study demonstrated that available online patient education material for peripheral artery
11 disease were written well-above the recommended sixth-grade reading level. Future studies
12 should examine comprehensibility of all PAD materials including non-textual elements such as
13 graphs, videos, and images. Steps should be taken to screen for the readability level of current
14 and future patient resources to ensure and maintain accessibility for patients of varied literacy.
15 To prevent further widening of health disparities related to literacy, interprofessional
16 collaboration among healthcare professionals, researchers, and community stakeholders should
17 prioritize the development of patient education materials at appropriate reading levels before
18 disseminating to the public.

19

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Website	Organization	Category	GFOG	FKGL	CL	SMOG	AR	LWF
abbott.com	Abbott	Other	10.2	7.5	8	7.7	6.5	7.8
cardiosmart.org	American College of Cardiology	Professional Society	10.1	7.5	9	7.4	7.4	8.3
cdc.gov	Center for Disease Control	Professional Society	13.7	11.3	9	10.1	11.3	14
clevelandclinic.org	Cleveland Clinic	Hospital	12.5	9.6	11	9.1	9.7	10.9
cvmus.com	Center for Vascular Medicine	Other	13.9	11	11	10.3	11.1	12.3
dukehealth.org	Duke Health	Hospital	14.4	10.5	12	10.4	11.2	12.1
health.harvard.edu	Harvard Health Publishing	Hospital	12.1	10.1	10	9	10.5	12.1
health.ucdavis.edu	UC Davis Health Vascular Center	Hospital	13.3	9.9	11	9.7	9.5	10.5
healthline.com	Healthline	Other	10.4	8.1	10	8.1	8.3	8.8
heart.org	American Heart Society	Professional Society	12.4	9.5	11	9.1	9.6	9.4
hopkinsmedicine.org	Johns Hopkins Medicine	Hospital	11.8	8.8	11	8.7	9.1	9.1
inova.org	INOVA Heart and Vascular Institute	Hospital	14.3	11.4	13	10.9	12	12.2
mayoclinic.org	Mayo Clinic	Hospital	13.8	10.7	12	10	10.7	11.6
medicalnewstoday.com	Medical News Today	Other	14.2	12.5	12	11.4	12.3	13.3
medicinenet.com	Medicine Net	Other	17.7	13.9	14	12.8	13.9	15
medlineplus.gov	National Library of Medicine	Other	10.7	8.4	10	7.8	8.5	8.7
nhlbi.nih.gov	National Heart, Lung, and Blood Institute	Professional Society	12.1	9.2	10	8.9	9.4	10.8
pennmedicine.org	Penn Medicine	Hospital	17.3	13.8	14	12.9	15.3	16.4
radiologyinfo.org	RadiologyInfo.org	Other	15.3	12.4	13	11.2	11.9	12.1
stanfordhealthcare.org	Stanford Health Care	Hospital	14.4	11.2	12	10.5	11.8	12.9
surgery.ucsf.edu	UCSF Department of Surgery	Hospital	10.5	8	10	7.8	8.1	8.1
vascular.org	Society for Vascular Surgery	Professional Society	13.4	10	11	9.7	9.6	10.9
vascularcures.org	Vascular Cures	Other	12.7	9.9	12	9.5	9.9	9.4
verywellhealth.com	Verywell Health	Other	14.8	11.5	11	10.8	11.5	13.5
webmd.com	WebMD	Other	8.9	6	7	6.4	5.9	7.4

Table 1. Website Sources, Categories, and Readability Score by Indices.

Abbreviations: GFOG, Gunning Fog; FKGL, Flesch-Kincaid Grade Level ; CL, Coleman-Liau Index; SMOG, Simple Measure of Gobbledygook; AR, Automated Readability Index; LWF, Linsear Write Formula.

Table 2: Readability scores compared to suggested 6th grade reading level, Comparison of mean readability scores between various sources.

Readability Measurement	Readability Score ^a	Comparison to 6th-Grade Reading Level (p-value) ^b	Hospital	Other	Professional Society	p-value ^b
			(n=10) ^a	(n=10) ^a	(n=5) ^a	
ARI	10.2 (2.2)	<0.0001	10.8 (2.0)	10.0 (2.6)	9.5 (1.4)	0.51
CLI	11.0 (1.7)	<0.0001	11.6 (1.3)	10.8 (2.1)	10.0 (1.0)	0.22
FK	10.1 (2.0)	<0.0001	10.4 (1.6)	10.1 (2.6)	9.5 (1.4)	0.72
GFI	13.0 (2.2)	<0.0001	13.4 (1.9)	12.9 (2.8)	12.3 (1.4)	0.66
LWF	11.1 (2.4)	<0.0001	11.6 (2.3)	10.8 (2.7)	10.7 (2.1)	0.72
SMOG	9.6 (1.6)	<0.0001	9.9 (1.4)	9.6 (2.0)	9.0 (1.0)	0.64

^a Mean (SD)^b Ps <.05 were considered statistically significant; ARI=Automated Readability Index; CLI=Coleman-Liau Index; FK=Flesch-Kincaid Grade Level; GFI=Gunning Fog Index, LWF=Linsear Write Formula; SMOG=Simple Measure of Gobbledygook

